# Di450/Di550

# SERVICE MANUAL

[FIELD SERVICE]



# Safety Precautions for Inspection and Service

When performing inspection and service procedures, observe the following precautions to prevent accidents and ensure utmost safety.

\* Depending on the model, some of the precautions given in the following do not apply.

Different markings are used to denote specific meanings as detailed below.



# WARNING

Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.



# **CAUTION**

Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury. It may also be used to alert against unsafe practices.

The following graphic symbols are used to give instructions that need to be observed.



Used to call the service technician's attention to what is graphically represented inside the marking (including a warning).



Used to prohibit the service technician's from doing what is graphically represented inside the marking.



Used to instruct the service technician's to do what is graphically represented inside the marking.



# WARNING

1. Always observe precautions.



- Parts requiring special attention in this product will include a label containing the mark shown on the left plus precautionary notes. Be sure to observe the precautions
- Be sure to observe the "Safety Information" given in the Operator's Manual.
- 2. Before starting the procedures, be sure to unplug the power cord.



- This product contains a high-voltage unit and a circuit with a large current capacity that may cause an electric shock or burn.
- The product also contains parts that can jerk suddenly and cause injury.
- If this product uses a laser, laser beam leakage may cause eye damage or blindness.
- 3. Use the specified parts.



- For replacement parts, always use the genuine parts specified in the manufacturer's parts manual. Installing a wrong or unauthorized part could cause dielectric breakdown, overload, or undermine safety devices resulting in possible electric shock or fire.
- Replace a blown electrical fuse or thermal fuse with its corresponding genuine
  part specified in the manufacturer's parts manual. Installing a fuse of a different
  make or rating could lead to a possible fire. If a thermal fuse blows frequently,
  the temperature control system may have a problem and action must be taken
  to eliminate the cause of the problem.

4. Handle the power cord with care and never use a multiple outlet.



- Do not break, crush or otherwise damage the power cord. Placing a heavy object on the power cord, or pulling or bending it may damage it, resulting in a possible fire or electric shock.
- Do not use a multiple outlet to which any other appliance or machine is connected.
- Be sure the power outlet meets or exceeds the specified capacity.
- 5. Be careful with the high-voltage parts.



- A part marked with the symbol shown on the left carries a high voltage. Touching it could result in an electric shock or burn. Be sure to unplug the power cord before servicing this part or the parts near it.
- 6. Do not work with wet hands.



- Do not unplug or plug in the power cord, or perform any kind of service or inspection with wet hands. Doing so could result in an electric shock.
- 7. Do not touch a high-temperature part.



- A part marked with the symbol shown on the left and other parts such as the exposure lamp and fusing roller can be very hot while the machine is energized. Touching them may result in a burn.
- Wait until these parts have cooled down before replacing them or any surrounding parts.
- 8. Maintain a grounded connection at all times. (This item may not apply in the USA.)



- Be sure to connect the ground wire to the ground terminal even when performing an inspection or repair. Without proper grounding, electrical leakage could result in an electric shock or fire.
- Never connect the ground wire to a gas pipe, water pipe, telephone ground wire, or a lightning conductor.
- 9. Do not remodel the product.



- Modifying this product in a manner not authorized by the manufacturer may result in a fire or electric shock. If this product uses a laser, laser beam leakage may cause eye damage or blindness.
- 10. Restore all parts and harnesses to their original positions.



- To promote safety and prevent product damage, make sure the harnesses are returned to their original positions and properly secured in their clamps and saddles in order to avoid hot parts, high-voltage parts, sharp edges, or being crushed.
- To promote safety, make sure that all tubing and other insulating materials are returned to their original positions. Make sure that floating components mounted on the circuit boards are at their correct distance and position off the boards.



#### 1. Precautions for Service Jobs



- A toothed washer and spring washer, if used originally, must be reinstalled.
   Omitting them may result in contact failure which could cause an electric shock or fire.
- When reassembling parts, make sure that the correct screws (size, type) are
  used in the correct places. Using the wrong screw could lead to stripped
  threads, poorly secured parts, poor insulating or grounding, and result in a malfunction, electric shock or injury.



- Take great care to avoid personal injury from possible burrs and sharp edges on the parts, frames and chassis of the product.
- When moving the product or removing an option, use care not to injure your back or allow your hands to be caught in mechanisms.

# 2. Precautions for Servicing with Covers and Parts Removed



- Wherever feasible, keep all parts and covers mounted when energizing the product.
- If energizing the product with a cover removed is absolutely unavoidable, do not touch any exposed live parts and use care not to allow your clothing to be caught in the moving parts. Never leave a product in this condition unattended.
- Never place disassembled parts or a container of liquid on the product. Parts falling into, or the liquid spilling inside, the mechanism could result in an electric shock or fire.



- Never use a flammable spray near the product. This could result in a fire.
- Make sure the power cord is unplugged before removing or installing circuit boards or plugging in or unplugging connectors.
- Always use the interlock switch actuating jig to actuate an interlock switch when a cover is opened or removed. The use of folded paper or some other object may damage the interlock switch mechanism, possibly resulting in an electric shock, injury or blindness.

# 3. Precautions for the Working Environment



- The product must be placed on a flat, level surface that is stable and secure.
- Never place this product or its parts on an unsteady or tilting workbench when servicing.
- Provide good ventilation at regular intervals if a service job must be done in a confined space for a long period of time.
- Avoid dusty locations and places exposed to oil or steam.
- Avoid working positions that may block the ventilation ports of the product.

#### 4. Precautions for Handling Batteries



- Replace a rundown battery with the same type as specified in the manufacturer's parts manual.
- Before installing a new battery, make sure of the correct polarity of the installation or the battery could burst.
- Dispose of used batteries according to the local regulations. Never dispose of them at the user's premises or attempt to try to discharge one.

5. Precautions for the Laser Beam (Only for Products Employing a Laser)



- Removing the cover marked with the following caution label could lead to possible exposure to the laser beam, resulting in eye damage or blindness. Be sure to unplug the power cord before removing this cover.
- If removing this cover while the power is ON is unavoidable, be sure to wear protective laser goggles that meet specifications.
- Make sure that no one enters the room when the machine is in this condition.
- When handling the laser unit, observe the "Precautions for Handling Laser Equipment."

注意-ここを開くと不可視レーザ光が出ます。ビームを直接見たり、触れたりしないでください。 CAUTION- INVISIBLE LASER RADIATION WHEN OPEN AVOID EXPOSURE TO BEAM VORSICHT- UNSICHTBARE LASERSTRAHLUNG WENN ABDECKUNG GEÖFFNET NICHT DEM STRAHL AUSSETZEN ADVARSEL- USYNLIG LASERSTRÅLING NÅR DEKSEL ÅPNES UNNGÅ EKSPONERING FOR STRÅLEN AVATTAESSA OLET ALTTIINA NÄKYMÄTTÖMÄLLE VARO! LASERSÄTEILYLLE ÄLÄ KATSO SÄTEESEEN ADVARSEL- USYNLIG LASERSTRÅLING VED ÅBNING UNDGÅ UDSÆTTELSE FOR STRÅLING VARNING- OSYNLIG LASERSTRÅLNING NÅR DENNA DEL ÄR ÖPPNAD STRÅLEN ÄR FARLIG 注意: 当您打开这里时,会出现肉眼看不见的激光射线,情不要直视或接触光线。

1167P001AA

DANGER

Invisible laser radiation when open. AVOID DIRECT EXI

AVOID DIRECT EXPOSURE TO BEAM 0947-7127-01

1144D270AA

# Other Precautions

- To reassemble the product, reverse the order of disassembly unless otherwise specified.
- While the product is energized, do not unplug or plug connectors into the circuit boards or harnesses.
- The magnet roller generates a strong magnetic field. Do not bring it near a watch, floppy disk, magnetic card, or CRT tube.
- An air gun and vacuum cleaner generates a strong electrostatic charge that can destroy
  the ATDC sensor and other sensors. Before cleaning a component with one of these
  devices, be sure to remove all the sensors. Otherwise, use a blower brush and cloth
  when cleaning parts.
- When handling circuit boards with MOS ICs, observe the "INSTRUCTIONS FOR HAN-DLING THE PWBs WITH MOS ICs" (applicable only to the products using MOS ICs).
- The PC Drum is a very delicate component. Observe the precautions given in "HAN-DLING OF THE PC DRUM" because mishandling may result in serious image problems.
- Note that replacement of a circuit board may call for readjustments or resetting of particular items, or software installation.
- After completing a service job, perform a safety check. Make sure that all parts, wiring and screws are returned to their original positions.
- Check the area surrounding the service site for any signs of damage, wear or need of repair.
- Do not pull out the toner hopper while the toner bottle is turning. This could result in a damaged hopper motor or locking mechanism.
- If the product is to be run with the front door open, make sure that the toner hopper is in the locked position.

# **Used Batteries Precautions -**

#### **ALL Areas**

#### CAUTION

Danger of explosion if battery is incorrectly replaced.

Replace only with the same or equivalent type recommended by the manufacturer.

Dispose of used batteries according to the manufacturer's instructions.

#### Germany

# VORSICHT!

Explosionsgefahr bei unsachgemäßem Austausch der Batterie.

Ersatz nur durch denselben oder einen vom Hersteller empfohlenen ähnlichen Typ.

Entsorgung gebrauchter Batterien nach Angaben des Herstellers.

#### France

#### ATTENTION

Ily a danger d'explosion s'ily a remplacement incorrec de la batterie.

Remplacer uniquement avec une batterie du meme type ou d'un type équivalent recommande par le constructueur.

Mettre au rebut les batteries usageés conformément aux instructions du fabricant.

#### Denmark

#### ADVARSEL!

Lithiumbatteri - Eksplosionsfare ved fejlagtig håndtering Udskiftning må kun ske med batteri af samme fabrikat og type.

Levér det brugte batteri tilbage til leverandøren.

# Norway

#### ADVARSEL

Eksplosjonsfare ved feilaktig skifte av batteri.

Benytt samme batteritype eller en tilsvarende type anbefalt av apparatfabrikanten.

Brukte batterier kasseres i henhold til fabrikantens instruksioner.

#### Sweden

#### VARNING

Explosionsfara vid felaktigt batteribyte.

Använd samma batterityp eller en ekvivalent typ som rekommenderas av apparattillverkaren.

Kassera använt batteri enligt fabrikantens instruktion.

#### Finland

#### **VAROITUS**

Paristo voi räjähtää, los se on virheellisesti asennettu.

Vaihda paristo ainoastaan laitevalmistajan suosittelemaan tyyppiin. Hävitä Käytetty paristo valmistajan ohjeiden mukaisesti.

# PRECAUTIONS FOR SERVICE

When performing inspection and service procedures, observe the following precautions to prevent mishandling of the machine and its parts.

\* Depending on the model, some of the precautions given in the following do not apply.

# Precautions Before Service

- When the user is using a word processor or personal computer from a wall outlet of the same line, take necessary steps to prevent the circuit breaker from opening due to overloads
- Never disturb the LAN by breaking or making a network connection, altering termination, installing or removing networking hardware or software, or shutting down networked devices without the knowledge and express permission of the network administrator or the shop supervisor.

# How to Use this Book

- 1. DIS/REASSEMBLY, ADJUSTMENT
- To reassemble the product, reverse the order of disassembly unless otherwise specified.
- 2. TROUBLESHOOTING
- If a component on a PWB or any other functional unit including a motor is defective, the
  text only instructs you to replace the whole PWB or functional unit and does not give troubleshooting procedures applicable within the defective unit.
- All troubleshooting procedures contained herein assume that there are no breaks in the harnesses and cords and all connectors are plugged into the right positions.
- The procedures preclude possible malfunctions due to noise and other external causes.

# **Precautions for Service**

- Check the area surrounding the service site for any signs of damage, wear or need of repair.
- Keep all disassembled parts in good order and keep tools under control so that none will be lost or damaged.
- After completing a service job, perform a safety check. Make sure that all parts, wiring and screws are returned to their original positions.
- Do not pull out the toner hopper while the toner bottle is turning. This could result in a damaged motor or locking mechanism.
- If the product is to be run with the front door open, make sure that the toner hopper is in the locked position.
- Do not use an air gun or vacuum cleaner for cleaning the ATDC Sensor and other sensors, as they can cause electrostatic destruction. Use a blower brush and cloth. If a unit containing these sensors is to be cleaned, first remove the sensors from the unit.

# **Precautions for Dis/Reassembly**

- Be sure to unplug the copier from the outlet before attempting to service the copier.
- The basic rule is not to operate the copier anytime during disassembly. If it is absolutely
  necessary to run the copier with its covers removed, use care not to allow your clothing to
  be caught in revolving parts such as the timing belt and gears.
- Before attempting to replace parts and unplug connectors, make sure that the power cord of the copier has been unplugged from the wall outlet.
- Be sure to use the Interlock Switch Actuating Jig whenever it is necessary to actuate the Interlock Switch with the covers left open or removed.
- Do not plug in or unplug print jacks on the PWB or connect or disconnect the PWB connectors while power is being supplied to the copier.
- Never use flammable sprays near the copier.
- A battery (lithium, nickel-cadmium, etc.) is used in this machine. Do not charge or short circuit it and make sure of the correct polarity at replacement.
- A used battery should be disposed of according to the local regulations and never be discarded casually or left unattended at the user's premises.
- When reassembling parts, make sure that the correct screws (size, type) and toothed washer are used in the correct places.
- If it becomes necessary to replace the thermal fuse or any other fuse mounted on a board, be sure to use one of the rating marked on the blown fuse. Always note the rating marked on the fuse, as the rating and mounting site or number used are subject to change without notice.

# **Precautions for Circuit Inspection**

- Never create a closed circuit across connector pins except those specified in the text and on the printed circuit.
- When creating a closed circuit and measuring a voltage across connector pins specified in the text, be sure to use the GND wire.

# **Handling of PWBs**

- 1. During Transportation/Storage:
- During transportation or when in storage, new P.W. Boards must not be indiscriminately removed from their protective conductive bags.
- Do not store or place P.W. Boards in a location exposed to direct sunlight and high temperature.
- When it becomes absolutely necessary to remove a Board from its conductive bag or case, always place it on its conductive mat in an area as free as possible from static electricity.
- Do not touch the pins of the ICs with your bare hands.
- Protect the PWBs from any external force so that they are not bent or damaged.
- 2. During Inspection/Replacement:
- Avoid checking the IC directly with a multimeter; use connectors on the Board.
- Never create a closed circuit across IC pins with a metal tool.
- Before unplugging connectors from the P.W. Boards, make sure that the power cord has been unplugged from the outlet.
- When removing a Board from its conductive bag or conductive case, do not touch the
  pins of the ICs or the printed pattern. Place it in position by holding only the edges of the
  Board.
- When touching the PWB, wear a wrist strap and connect its cord to a securely grounded place whenever possible. If you cannot wear a wrist strap, touch a metal part to discharge static electricity before touching the PWB.
- Note that replacement of a PWB may call for readjustments or resetting of particular items.

# **Handling of Other Parts**

 The magnet roller generates a strong magnetic field. Do not bring it near a watch, floppy disk, magnetic card, or CRT tube.

# Handling of the PC Drum

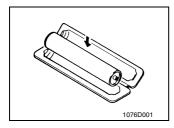
\* Only for Products Not Employing an Imaging Cartridge.

- 1. During Transportation/Storage:
- Use the specified carton whenever moving or storing the PC Drum.
- The storage temperature is in the range between -20°C and +40°C.
- In summer, avoid leaving the PC Drum in a car for a long time.

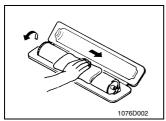
# 2. Handling:

- Ensure that the correct PC Drum is used.
- Whenever the PC Drum has been removed from the copier, store it in its carton or protect
  it with a Drum Cloth.
- The PC Drum exhibits greatest light fatigue after being exposed to strong light over an extended period of time. Never, therefore, expose it to direct sunlight.
- Use care not to contaminate the surface of the PC Drum with oil-base solvent, fingerprints, and other foreign matter.
- Do not scratch the surface of the PC Drum.
- Do not apply chemicals to the surface of the PC Drum.
- Do not attempt to wipe clean the surface of the PC Drum.

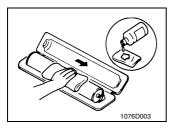
If, however, the surface is contaminated with fingerprints, clean it using the following procedure.



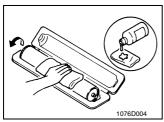
1. Place the PC Drum into one half of its carton.



- 2. Gently wipe the residual toner off the surface of the PC Drum with a dry, Dust-Free Cotton Pad.
- A. Turn the PC Drum so that the area of its surface on which the line of toner left by the Cleaning Blade is present is facing straight up. Wipe the surface in one continuous movement from the rear edge of the PC Drum to the front edge and off the surface of the PC Drum.
- B. Turn the PC Drum slightly and wipe the newly exposed surface area with a CLEAN face of the Dust-Free Cotton Pad. Repeat this procedure until the entire surface of the PC Drum has been thoroughly cleaned.
- \* At this time, always use a CLEAN face of the dry Dust-Free Cotton Pad until no toner is evident on the face of the Pad after wiping.



- Soak a small amount of either ethyl alcohol or isopropyl alcohol into a clean, unused Dust-Free Cotton Pad which has been folded over into quarters. Now, wipe the surface of the PC Drum in one continuous movement from its rear edge to its front edge and off its surface one to two times.
- \* Never move the Pad back and forth.



4. Using the SAME face of the Pad, repeat the procedure explained in the latter half of step 3 until the entire surface of the PC Drum has been wiped. Always OVERLAP the areas when wiping. Two complete turns of the PC Drum would be appropriate for cleaning.

#### NOTES

- Even when the PC Drum is only locally dirtied, wipe the entire surface.
- Do not expose the PC Drum to direct sunlight. Clean it as quickly as possible even under interior illumination.
- If dirt remains after cleaning, repeat the entire procedure from the beginning one more time.

# **Handling of the Imaging Cartridge**

- \* Only for Products Employing an Imaging Cartridge.
- 1. During Transportation/Storage:
- The storage temperature is in the range between –20°C and +40°C (-4°F and +104°F).
- In summer, avoid leaving the Imaging Cartridge in a car for a long time.
- 2. Handling:
- Store the Imaging Cartridge in a place that is not exposed to direct sunlight.
- 3. Precautionary Information on the PC Drum Inside the Imaging Cartridge:
- Use care not to contaminate the surface of the PC Drum with oil-base solvent, fingerprints, and other foreign matter.
- Do not scratch the surface of the PC Drum.
- Do not attempt to wipe clean the surface of the PC Drum.

# DIS/REASSEMBLY, ADJUSTMENT

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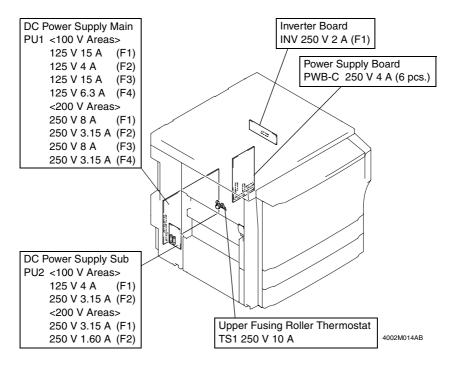
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2-8.	(5) (6) (7) (8) (9) (10) (11) FUS (1) (2) (3)	Cleaning of the Comb Electrode  Removal of the Image Transfer/Paper Separator Coronas  Cleaning of the Image Transfer Corona Wire  Removal of the Image Transfer Corona Wire  Cleaning of the Paper Separator Corona Wire  Removal of the Paper Separator Corona Wire  Cleaning of the Image Transfer/Paper Separator Coronas  Housing  Cleaning of the Pre-Image Transfer Guide Plate  ING UNIT  Disassembly of the Fusing Unit  Removal of the Upper Fusing Paper Separator Fingers  Cleaning of the Upper Fusing Paper Separator Fingers	D-52 D-52 D-53 D-53 D-54 D-54 D-55 D-56 D-66 D-61

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# 1. SERVICE INSTRUCTIONS

# 1-1. IDENTIFICATION OF FUSES AND CIRCUIT BREAKERS



# 1-2. PRECAUTIONS FOR HANDLING THE LASER EQUIPMENT

• The laser used in this copier is a semiconductor laser having the following specifications.

Max. power: 5 mW × 2 Output wavelength: 770 to 800 nm

- When laser protective goggles are to be used, select ones with a lens conforming to the above specifications.
- When a disassembly job needs to be performed in the laser beam path, such as when working around the printerhead and PC Drum, be sure first to turn the copier OFF.
- If the job requires that the copier be left ON, take off your watch and ring and wear laser protective goggles.
- A highly reflective tool can be dangerous if it is brought into the laser beam path. Use utmost care when handling tools on the user's premises.
- The printerhead is not maintainable in the field. It is to be replaced as an assembly
  including the control board. Never, therefore, attempt to remove the laser diode or adjust
  trimmers on the control board.

# **NOTES**

- The Organic Photoconductor Drum is softer than CdS and Selenium Drums and is therefore susceptible to scratches.
- Even when the PC Drum is only locally dirtied, wipe the entire surface.
- Do not expose the PC Drum to direct sunlight. Clean it as quickly as possible even under interior illumination.
- If dirt remains after cleaning, repeat the entire procedure from the beginning one more time.

# 1-3. PARTS WHICH MUST NOT BE TOUCHED

# (1) Red painted Screws

# **Purpose of Application of Red Paint**

Red painted screws show that the assembly or unit secured can only be adjusted or set at the factory and should not be adjusted, set, or removed in the field.

Note that when two or more screws are used on the part in questions, only one representative screw may be marked with red paint.

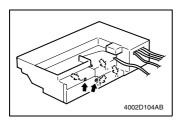
# (2) Variable Resistors on Board

Do not turn the variable resistors on boards for which no adjusting instructions are given in "ADJUSTMENT."

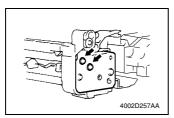
# (3) Other Screws

Although not marked with red paint, the following screws must not be loosened or readjusted.

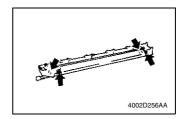
8 screws on the PH Unit Cover



2 screws on the Separator Finger Solenoid

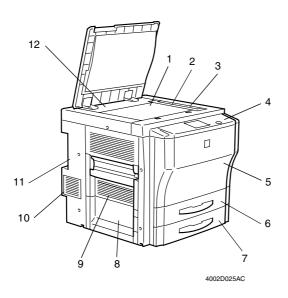


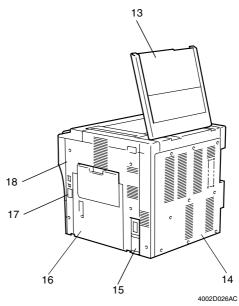
4 screws on the Image Transfer/ Paper Separator Coronas



# 2. DISASSEMBLY/REASSEMBLY

# 2-1. DOORS, COVERS, AND EXTERIOR PARTS: IDENTIFICATION AND REMOVAL PROCEDURES

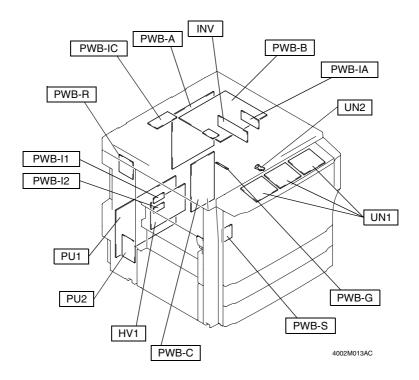




No.	Part Name	Removal Procedure
1	Original Glass	Remove No.3.
2	EDH Glass	Remove No.3.
3	EDH Glass Holder	Raise No.13. → Remove four EDH Glass Holder mounting screws.
4	Control Panel	Raise No.13. → Swing down No.5. → Remove No.18. → Remove No.11. → Remove five Control Panel mounting screws. → Unplug two connectors.
5	Front Door	Swing down the Front Door. → Remove two Front Door hinge shafts. → Remove two belt mounting screws inside the Front Door.
6	1st Drawer	Slide out the drawer. → Remove one screw and the right stopper.
7	2nd Drawer	→ Pressing the tab on the left rail, pull out the drawer.
8	Middle Left Door	Remove No.11. → Remove two Middle Left Door mounting screws.
9	Upper Left Door (Exit/Duplex Switching Unit)	r⊛ D-17
10	Filter Cover	Unhook one tab on the Filter Cover.
11	Left Cover	Slide out No.6. → Swing down No.5. → Remove seven Left Cover mounting screws.
12	Rear Upper Cover	Remove No.13. → Remove No.11. → Remove No.18. → Remove two Rear Upper Cover mounting screws.
13	Original Cover	Remove the Original Cover by pulling up.
14	Rear Cover	Remove nine Rear Cover mounting screws.
15	Connector Cover	Remove one Connector Cover mounting screws.
16	Upper Right Door (Multi Bypass Unit)	r≊ D-9
17	Counter Cover	Unhook two tabs on the Counter Cover.
18	Right Cover	Slide out No.6. → Swing down No.5. → Open No.16. → Open the Multi Bypass Table. → Remove seven Right Cover mounting screws.

# 2-2. REMOVAL OF CIRCUIT BOARDS AND OTHER ELECTRICAL COMPONENTS

- When removing a circuit board or other electrical component, refer to "Handling of PWBs" and follow the corresponding removal procedures.
- The removal procedures given in the following omit the removal of connectors and screws securing the circuit board support or circuit board.
- Where it is absolutely necessary to touch the ICs and other electrical components on the board, be sure to ground your body.

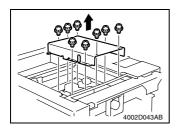


Symbol	Part Name	Removal Procedure
INV	Inverter Board	Remove the Scanner. → Unplug two connectors and remove two screws and the Inverter Board Mounting Bracket Assy. → INV
PWB-A	Master Board	Remove the Right Cover. → Remove the Rear Cover. → Remove three screws and the Cover. → Remove four screws and the Cover. → PWB-A
PWB-B	Image Processing Board	☞ D-7
PWB-C	Power Supply Board	Remove the Right Cover. → Remove the Rear Cover. → Remove six screws and the Board Cover. → PWB-C
PWB-G	AIDC Sensor Board	เ⊛ D-41
PWB-I1	Paper Size Detecting Board 1	Remove four screws and the PC Drum Charge/Developing Bias HV Mountaing Bracket Assy. → Remove two screws
PWB-I2	Paper Size Detecting Board 2	and the Board Cover. → PWB-I
PWB-IC	SCP Board	Remove the Rear Upper Cover. → PWB-IC
PWB-M	Memory Board	Remove the Original Glass. → Remove four screws and the IR Base Plate Left Cover. → PWB-M
PWB-R	HDD Power Sup- ply Board	Remove the Rear Cover. → Remove the Left Cover. → Remove three screws and the HDD Mounting Bracket Assy. → PWB-R
PWB-S	Tech. Rep. Setting Switches Board	Swing down the Front Door. → Remove the Left Cover. → Remove four screws and the Cover. → PWB-S
UN1	Control Panel	Remove the Control Panel Unit. → UN1
UN2	ATDC Sensor	r≋ D-41
PU1	DC Power Supply Main	Remove the Rear Cover. → Remove six screws and the Board Cover. → PU1
PU2	DC Power Supply Sub	Remove the Rear Cover. → Remove the Left Cover. → Remove three screws and the DC Power Supply Sub Mounting Bracket Assy. → PU2
HV1	PC Drum Charge/ Developing Bias HV	Remove the Rear Cover. → Remove six screws and the Board Cover. → Remove ten screws and the DC Power Supply Main Mounting Bracket Assy. → HV1

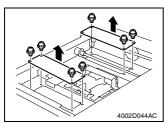
# NOTE

PWB-M and PWB-R: optional on both the 45-cpm copier and 55-cpm copier.

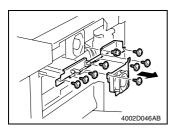
# Removal of the Image Processing Board



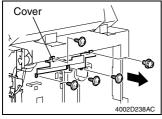
- 1. Remove the Rear Cover and Right Cover.
- 2. Remove the Original Glass and EDH Glass.
- 3. Remove eight screws and the CCD Unit Cover.



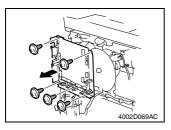
- 4. Remove four screws and the cover on the left.
- 5. Remove three screws and the cover on the right.



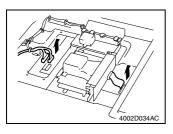
- Remove three screws and the PH Cooling Fan Motor mounting bracket Assy.
- 7. Remove six screws and the mounting bracket.



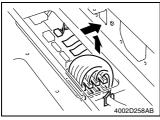
8. Remove five screws and the Cover.



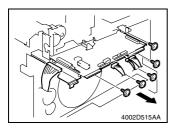
Remove five screws and the Master Board Mounting Bracket Assy.



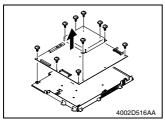
10. Unplug two connectors, one flat cable.



- 11. Unplug five connectors, two flat cables.
- 12. Remove the harness from the edge cover.



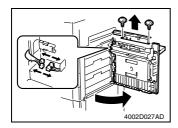
- 13. Unplug four connectors.
- 14. Remove five screws and the Imaging Processing Board Mounting Bracket Assy.



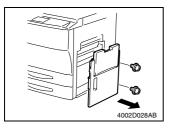
15. Remove ten screws and the Imaging Processing Board.

# 2-3. Removal of the Unit

# (1) Removal of the Multi Bypass Unit



- 1. Open the Upper Right Door.
- 2. Remove two connectors and the cover.
- 3. Unplug two connectors.



4. Remove two screws and the Upper Right Cover.

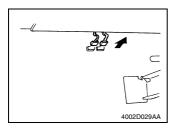
# NOTE

When reinstalling the Upper Right Cover, Adjustment of the Upper Right Door (Multi Bypass Unit).

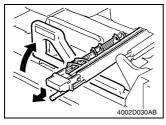
B D-106

# (2) Removal of the Suction Unit

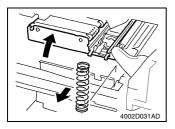
- 1. Swing down the Front Door and slide out the Developer Unit.
- 2. Remove the Paper Dust Remover Assy.
- 3. Slide out the Fusing Unit.
- 4. Slide out the 1st and 2nd Drawers.



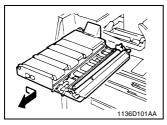
Unplug two connectors from lower end of the Suction Unit.



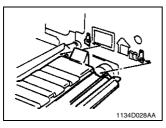
- Swing the Transport Section Release Lever back to its original position.
- Pressing down the Transfer/Paper Separator Coronas Unit, pull out of the copier.



- 8. Swing down the Transport Section Release Lever.
- 9. Holding up the Suction Unit, remove the compression coil.



10. Remove the Suction Unit by sliding it to the right.

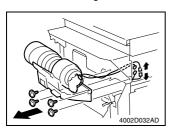


# NOTE

When reinstalling the Suction Unit, make sure that two positioning pins on the copier fit into the positioning holes in the Suction Unit.

# (3) Removal of the Main Hopper Unit

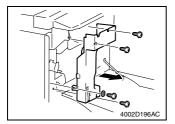
- 1. Swing down the Front Door and slide out the Developer Unit.
- 2. Remove the Right Cover.



3. Unplug two connectors, remove four screws and remove the Main Hopper Unit.

# (4) Removal of the IR Unit

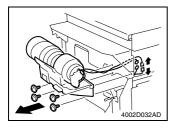
- 1. Swing down the Front Door and slide out the Developer Unit.
- 2. Remove the Right Door, Left Door, Rear Upper Cover, Rear Cover and Control Panel.
- 3. Slide out the Fusing Unit.



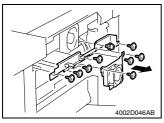
4. Remove four screws and the Cover.

#### NOTE

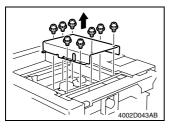
Do not remove the belt mounting screw on the cover.



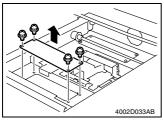
5. Unplug two connectors, remove four screws and remove the Main Hopper Unit.



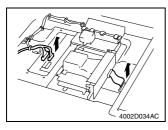
- Remove three screws and the PH Cooling Fan Motor mounting bracket Assy.
- 7. Remove six screws and the mounting bracket.



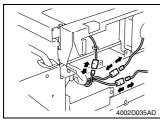
- 8. Remove the Original Grass and EDH Glass.
- 9. Remove eight screws and the CCD Unit Cover.



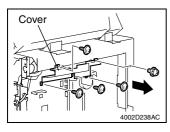
10. Remove four screws and the Cover.



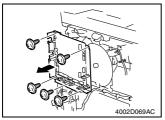
11. Unplug two connectors, one flat cable from the Imaging Processing Board.



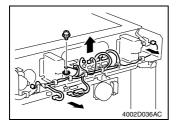
12. Unplug four connectors at the front.



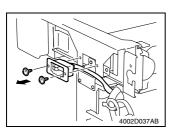
13. Remove five screws and the Cover.



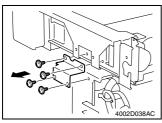
14. Remove five screws and the Master Board Mounting Bracket Assy.



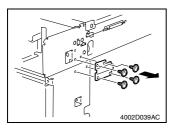
- 15. Unplug ten connectors in the rear.
- 16. Remove one screw and the ground wire.



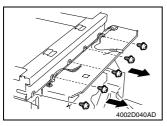
17. Remove two screws and the relay connector.



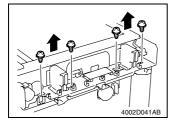
18. Remove four screws and the right mounting bracket.



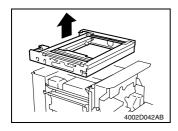
19. Remove four screws and the left mounting bracket.



20. Remove five screws that secure the IR Unit on the front side.



21. Remove four screws that secure the IR Unit in the rear.

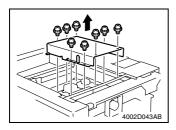


# 22. Remove the IR Unit.

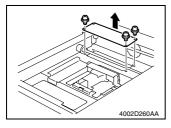
# (5) Removal of the PH Unit

# **NOTES**

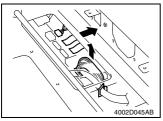
- Do not place the PH Unit upside down, tilt it excessively, or subject it to excessive shock.
- · Replace the PH Unit as one unit.
- NEVER attempt to disassemble or adjust the PH Unit.
- Whenever the PH Unit has been removed, make the following adjustments: Lead/Trail Edge Erase and Registration (CD/FD).



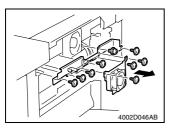
- 1. Remove the Right Cover.
- 2. Remove the Original Glass and EDH Glass.
- 3. Remove eight screws and the CCD Unit Cover.



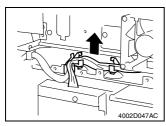
4. Remove three screws and the cover.



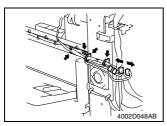
- 5. Unplug two connectors, two flat cables.
- 6. Remove the harness from the edge cover.



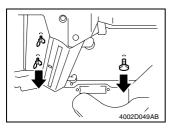
- 7. Remove three screws and the PH Cooling Fan Motor mounting bracket Assy.
- 8. Remove six screws and the mounting bracket.



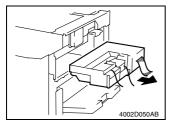
9. Remove the harness from two cord clamps and one edge cover.



Unplug two relay connectors and remove the harness from the cord clamp.

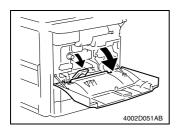


- 11. Swing down the Front Door and slide out the Developer Unit.
- 12. Remove two thumbscrews and one bolt.

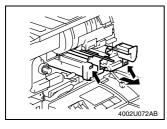


13. Remove the PH Unit.

# (6) Removal of the Developing Unit

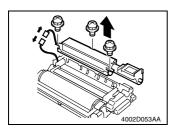


- 1. Swing down the Front Door.
- 2. Swing down the Transport Section Release Lever.



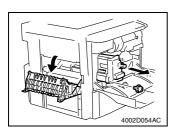
3. Loosen two screws and remove the Developing Unit.

# (7) Removal of the Sub Hopper Unit



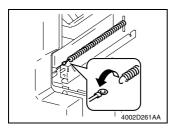
- Swing down the Front Door and slide out the Developing Unit.
- 2. Unplug one connector and remove three screws and the Sub Hopper Unit.

# (8) Removal of the Fusing Unit

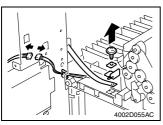


- 1. Open the Left Door.
- 2. Swing Down the Front Door.
- 3. Remove one screw and slide out the Fusing Unit.

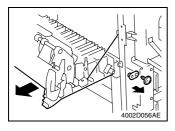
# (9) Removal of the Upper Left Door (Exit/Duplex Switching Unit)



- Swing down the Front Cover and slide out the Fusing Unit.
- 2. Remove the cable from the spring.



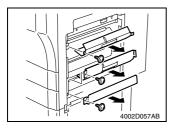
- 3. Remove the Rear Cover.
- 4. Open the Upper Left Door.
- 5. Remove the Left Cover.
- 6. Unplug one connector and remove the harness from the edge cover.
- 7. Remove one screw, holding bracket, and the band.



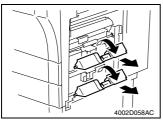
- 8. Remove one screw and the holding bracket.
- 9. Remove the Upper Left Door.

# 2-4. PAPER TAKE-UP/TRANSPORT SECTION

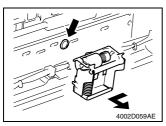
(1) Removal of the Paper Take-Up Roll, Paper Feed Roll and Paper Separator Roll Assy.



- 1. Remove the Right Door.
- Remove one screw and the Paper Guide Plate from each drawer.

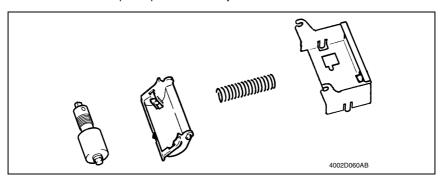


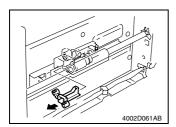
 Remove the Paper Separator Roll/Paper Guide Plate Assy. by turning it about 90 in the direction of the arrow.



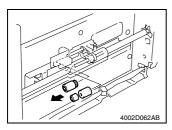
4. Loosen one screw and remove the Paper Separator Roll Mounting Bracket Assy.

5. Disassemble the Paper Separator Roll Assy.



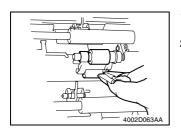


6. Unbending one tab of the holder, remove the holder.



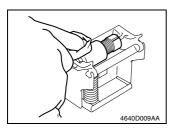
 Remove the Paper Take-Up Roll and Paper Feed Roll.

# (2) Cleaning of the Paper Take-Up Roll and Paper Feed Roll



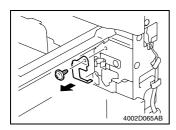
- 1. Remove the Paper Separator Roll Mounting Bracket Assy.
- 2. Using a soft cloth dampened with alcohol, wipe each roll clean of dirt.

## (3) Cleaning of the Paper Separator Roll

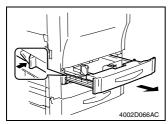


- Remove the Paper Separator Roll Mounting Bracket Assy.
- 2. Using a soft cloth dampened with alcohol, clean the Paper Separator Roll.

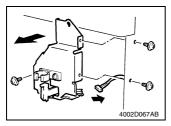
## (4) Removal of the Drawer Lift-Up Motor



- 1. Remove the Right Door.
- 2. Slide out the drawer and remove one screw and the right stopper.



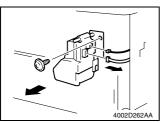
3. Pushing the tab on the left rail, pull out the drawer.



- 4. Remove three screws and the Drawer Set Sensor Mounting Bracket Assy.
- 5. Unplug one connector.

#### NOTE

Reinstall the Drawer Set Sensor Mounting Bracket as vou hold the lever.

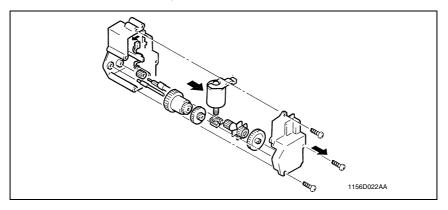


- 6. Unplug two connectors.
- 7. Remove one screw and the Drawer Lift-Up Unit.

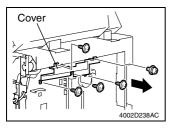
#### NOTE

When reinstalling the Drawer Lift-Up Unit, make sure that the mounting bracket is properly aligned with the positioning dowel pin on the copier.

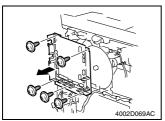
# 8. Disassemble the Drawer Lift-Up Unit.



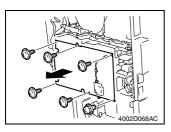
# (5) Removal of the Upper and Lower Transport Rollers



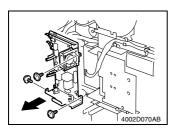
- 1. Swing down the Front Door and slide out the Developing Unit.
- 2. Slide out the 1st Drawer.
- 3. Remove the Rear Cover.
- 4. Remove the Right Cover.
- 5. Remove five screws and the Cover.



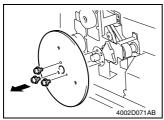
6. Remove five screws and the Master Board Mounting Bracket Assy.



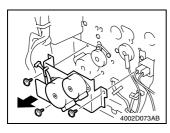
7. Remove six screws and the board cover.



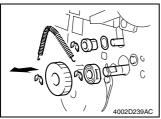
8. Remove three screws and the Power Supply Board Mounting Bracket Assy.



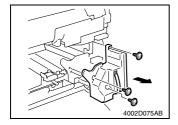
9. Remove three screws and the Flywheel.



 Remove three screws and the Transport/Synchronizing Rollers Drive Assy.



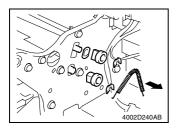
- 11. Snap off the E-ring and remove the gear.
- Unhook one spring and snap off one E-ring. Then remove the bushing from the rear end of the Upper Transport Roller.
- 13. Snap off one E-ring and remove the bearing from the rear end of the Lower Transport Roller.



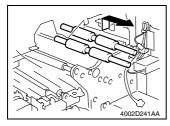
14. Remove three screws and the Cover.

#### NOTE

Do not remove the belt mounting screw on the cover.

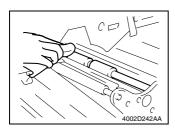


 Unhook one spring and snap off two E-rings. Then remove the bushings from the front end of the Upper and Lower Transport Roller.



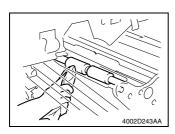
- 16. Remove the Upper Transport Roller.
- 17. Remove the Lower Transport Roller.

## (6) Cleaning of the Upper Transport Roller



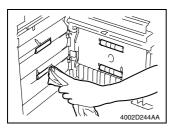
- Swing down the Front Door and slide out the Developing Unit.
- 2. Using a soft cloth dampened with alcohol, clean the Upper Transport Roller.

## (7) Cleaning of the Lower Transport Roller



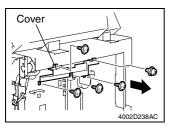
- Swing down the Front Door and slide out the Developing Unit.
- 2. Using a soft cloth dampened with alcohol, clean the Lower Transport Roller.

# (8) Cleaning of the Vertical Transport Rollers

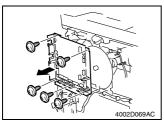


- 1. Open the Upper Right Door.
- 2. Using a soft cloth dampened with alcohol, wipe each roller clean of dirt.

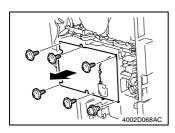
# (9) Removal of the Synchronizing Roller



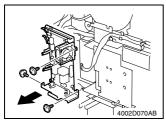
- 1. Swing down the Front Door and slide out the Developing Unit.
- 2. Remove the Rear Cover.
- 3. Remove the Right Cover.
- 4. Remove five screws and the Cover.



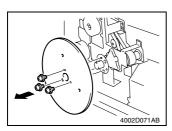
Remove five screws and the Master Board Mounting Bracket Assy.



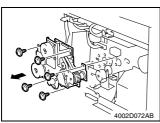
6. Remove six screws and the board cover.



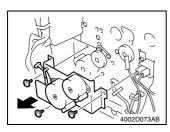
7. Remove three screws and the Power Supply Board Mounting Bracket Assy.



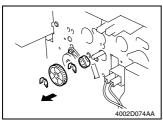
8. Remove three screws and the Flywheel.



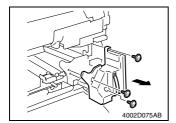
9. Unplug two connectors and remove five screws and the Developing Unit Drive Assy.



 Unplug two connectors and remove three screws and the Transport/Synchronizing Rollers Drive Assy.



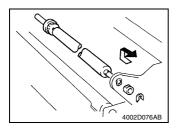
- 11. Snap off the E-ring and remove the gear.
- 12. Snap off one E-ring and remove the bushing from the rear end of the Upper Synchronizing Roller.



13. Remove three screws and the Cover.

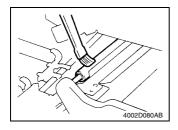
#### NOTE

Do not remove the belt mounting screw on the cover.



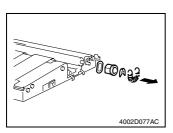
- Snap off the E-ring and remove the bushing from the front end of the Upper Synchronizing Roller.
- 15. Remove the Upper Synchronizing Roller.

## (10) Cleaning of the Upper Synchronizing Roller

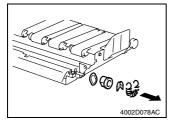


- Swing down the Front Door and slide out the Developing Unit.
- 2. Using a brush or a vacuum cleaner, clean the Upper Synchronizing Roller.

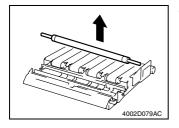
# (11) Removal of the Lower Synchronizing Roller



- 1. Remove the Suction Unit.
- Unhook the spring, snap off the E-ring, and remove the bushing from the front end of the Lower Synchronizing Roller.

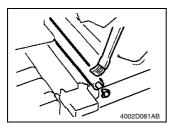


Unhook the spring, snap off the E-ring, and remove the gear and bushing from the rear end of the Lower Synchronizing Roller.



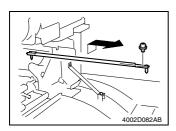
4. Remove the Lower Synchronizing Roller.

## (12) Cleaning of the Lower Synchronizing Roller

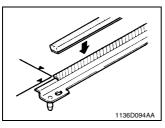


- 1. Swing down the Transport Section Release Lever.
- 2. Using a brush or a vacuum cleaner, clean the Lower Synchronizing Roller.

# (13) Removal of the Synchronizing Paper Dust Remover



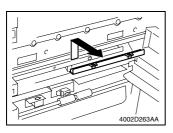
- 1. Swing down the Front Door and slide out the Developing Unit.
- Remove one screw and the Synchronizing Paper Dust Remover Assy.



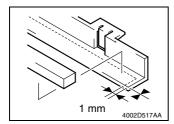
## NOTE

When only the Paper Dust Remover is to be replaced, affix the new one along the reference line as shown on the left.

#### (14) Removal of the Transport Paper Dust Remover



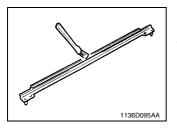
- 1. Open the Upper Right Door.
- 2. Remove the Transport Paper Dust Remover Assy.



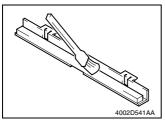
#### NOTE

When only the Paper Dust Remover is to be replaced, affix the new one along the reference line as shown on the left.

## (15) Cleaning of the Paper Dust Remover

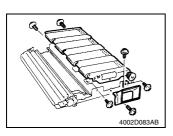


- Remove the Synchronizing Paper Dust Remover Assv.
- 2. Using a brush, whisk dust off the Synchronizing Paper Dust Remover.



- 1. Remove the Transport Paper Dust Remover Assy.
- Using a brush, whisk dust off the Transport Paper Dust Remover.

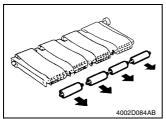
## (16) Disassembly of the Suction Unit



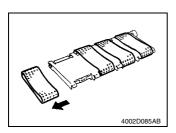
- 1. Remove the Suction Unit.
- 2. Remove two screws and the duct.
- 3. Remove four screws and the Suction Drive Unit.

# NOTE

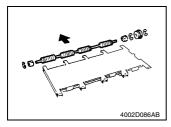
When reinstalling the Suction Drive Unit, try to press it down against the Suction Base Plate.



4. Remove four driven rolls.

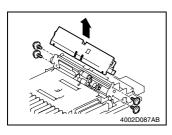


5. Remove four Suction Belts.

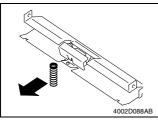


6. Remove the Suction Roller as shown on the left.

# (17) Disassembly of the Multi Bypass Unit



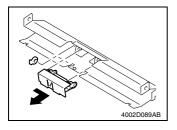
- 1. Remove the Right Door.
- Remove four screws and the Separator Guide Plate Assy.



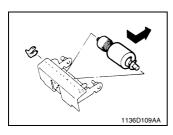
3. Remove the Spring.

#### NOTE

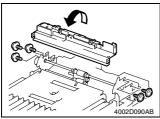
When reinstalling the Spring, place it so that its closecoiled end faces the Separator Unit.



4. Snap off the C-clip and remove the Separator Assy.



Snap off the C-clip and remove the Separator Roll Assy.

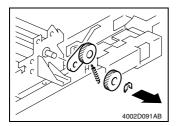


6. Remove five screws and the Solenoid Mounting Bracket Assy.

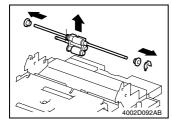
#### NOTE

Whenever a solenoid has been replaced or a solenoid mounting screw removed, be sure to adjust the position of the solenoid.

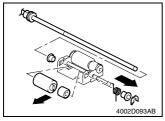
เ D-72 ₪



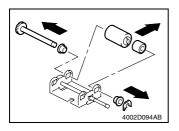
- 7. Snap off the E-ring and remove the gear.
- 8. Unhook the spring and remove the gear assy.



Snap off the E-ring and remove the Paper Take-Up Roll Assy.

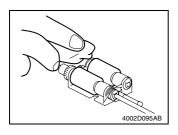


 Snap off the E-ring and remove the Paper Feed Roll.



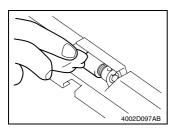
11. Snap off the E-ring and remove the Paper Take-Up Roll.

# (18) Cleaning of the Multi Bypass Paper Take-Up Roll/Paper Feed Roll



 Using a soft cloth dampened with alcohol, clean the Paper Take-Up Roll/Paper Feed Roll.

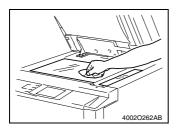
# (19) Cleaning of the Multi Bypass Paper Separator Roll Assy.



1. Using a soft cloth dampened with alcohol, clean the Paper Separator Roll Assy.

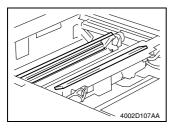
# 2-5. OPTICAL SECTION

# (1) Cleaning of the Original Glass and EDH Glass



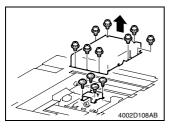
1. Wipe clean the Original Glass and EDH Glass with a soft cloth.

# (2) Cleaning of the Mirrors

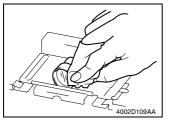


- 1. Remove the Original Glass.
- 2. Wipe the surface of each mirror clean of dirt using a soft cloth.

# (3) Cleaning of the Lens

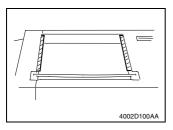


- 1. Remove the Original Glass and EDH Glass.
- 2. Remove eight screws and the CCD Unit Cover.
- 3. Remove four screws and the Lens Cover.



4. Wipe clean the Lens with a soft cloth.

# (4) Cleaning of the Scanner Rails/bushings

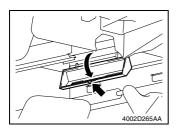


- 1. Remove the Original Glass.
- Wipe clean the Scanner Rails/bushings with a soft cloth.

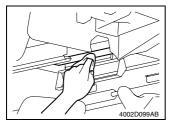
#### NOTE

Apply lubricant to the Scanner Rails/Bushings after they have been cleaned.

# (5) Cleaning of the PH Glass

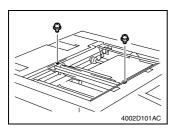


- 1. Swing down the Front Door and slide out the Developing Unit.
- 2. Open the cover.

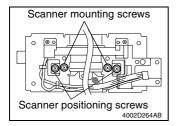


3. Wipe clean the PH Glass with a soft cloth.

# (6) Removal of the Scanner

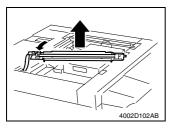


- 1. Remove the Original Glass.
- 2. Slide the Scanner to the position shown.
- Remove the two Scanner mounting screws at the front and rear.



## NOTE

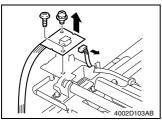
Do not remove the Scanner positioning screws.



4. Swing the Scanner counterclockwise and take it out of the copier.

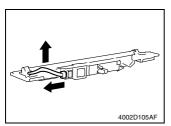
#### NOTE

At this point, the Scanner is kept connected to a flat cable and cannot be taken off.

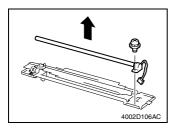


- 5. Unplug one connector.
- 6. Remove two screws and the flat cable board.
- 7. Remove the Scanner.

#### (7) Removal of the Exposure Lamp

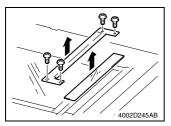


- 1. Remove the Scanner.
- 2. Unplug one connector from the Inverter Board.
- 3. Remove the harnesses from the corresponding wiring saddles.



4. Remove one screw and the Exposure Lamp.

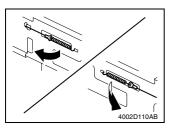
## (8) Removal of the EDH Glass



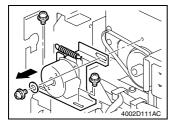
- 1. Remove four screws and the EDH Glass Holder.
- 2. Remove the EDH Glass.

## (9) Removal of the Scanner Drive Cable

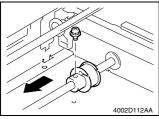
- 1. Remove the Original Glass and EDH Glass.
- 2. Remove the Left Cover, Right Cover, Rear Upper Cover and Control Panel.
- 3. Remove the CCD Unit Cover.
- 4. Remove the Scanner.



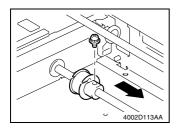
- Unhook the springs of the Scanner Drive Cables on the hook side, one each at the front and in the rear.
- 6. Remove the front and rear Scanner Drive Cables.



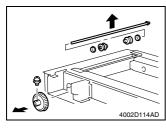
7. Remove three screws and the Scanner Motor Mounting Bracket Assy.



8. Remove one screw and then slide the front pulley and bushing toward the rear.

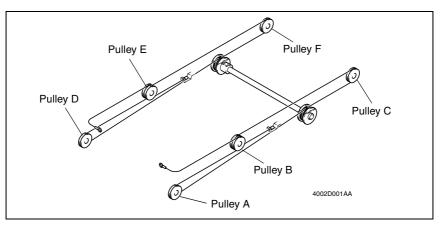


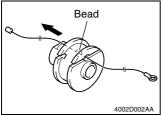
9. Remove one screw and the slide the rear pulley and bushing toward the front.



Remove the Scanner Drive Gear, pulleys and bushings at the front and rear, and the shaft.

## (10) Winding of the Scanner Drive Cable



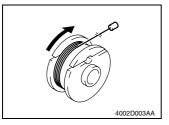


# Front

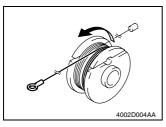
1. Position the round bead of the Scanner Drive Cable in the pulley as shown.

#### NOTE

Make sure that the bead snugly rests in the slit in the pulley.



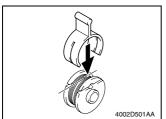
Wind the fixed bead end of the cable around the pulley five turns clockwise, from the rear toward the front side.



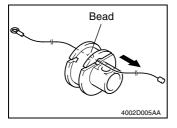
Wind the hook end of the cable around the pulley five turns counterclockwise, from the front toward the rear side.

#### NOTE

Make sure that no part of the cable rides on the other.



4. Slip the Cable Holding Jig onto the pulley to secure the cable in position.

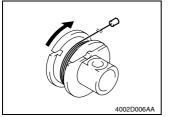


# Rear

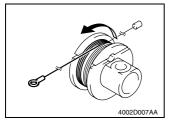
5. Position the round bead of the Scanner Drive Cable in the pulley as shown.

#### NOTE

Make sure that the bead snugly rests in the slit in the pulley.



Wind the fixed bead end of the cable around the pulley five turns clockwise, from the front toward the rear side.



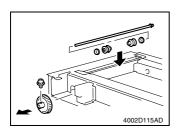
Wind the hook end of the cable around the pulley five turns counterclockwise, from the rear toward the front side.

## NOTE

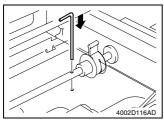
Make sure that no part of the cable rides on the other.



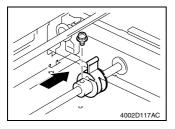
8. Slip the Cable Holding Jig onto the pulley to secure the cable in position.



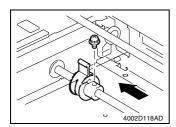
- 9. Mount the front and rear pulleys and bushings on the shaft and install the shaft to the IR Unit.
- 10. Mount the Scanner Drive Gear on the shaft and secure it in position with one screw.



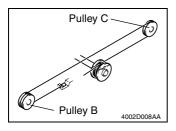
11. Install an Allen wrench into the holes in the shaft and the IR Base Plate.



12. Slide the front pulley and bushing to the front and install one mounting screw.

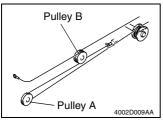


13. Slide the rear pulley and bushing to the rear and secure install one mounting screw.

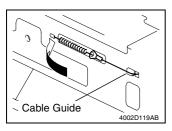


#### Front

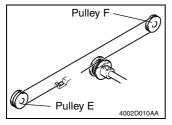
14. Wind the bead end of the cable around pulley C and pulley B, then hook the bead onto the Adjustable Anchor.



 Wind the hook end of the cable around pulley A and pulley B.

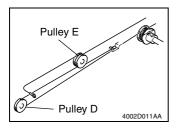


16. Fit the hook end of the cable into the groove in the Cable Guide and hook the spring.

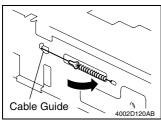


#### Rear

 Wind the bead end of the cable around pulley F and pulley E, then hook the bead onto the Adjustable Anchor.



Wind the hook end of the cable around pulley D and pulley E.



19. Fit the hook end of the cable into the groove in the Cable Guide and hook the spring.

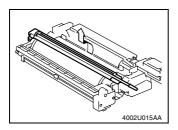
- 20. Mount the Scanner Motor Mounting Bracket Assy.
- 21. Remove the Cable Holding Jigs from the front and rear pulleys.
- 22. Remove the Allen wrench.
- 23. Mount the Scanner.
- 24. Reinstall the Left Cover, Right Cover, Rear Upper Cover and Control Panel.
- 25. Reinstall the Original Glass and EDH Glass.
- 26. Adjust the position of the Scanner and 2nd/3rd Mirrors Carriage.
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#### NOTE

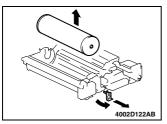
Whenever the Scanner Drive Cables have been removed, be sure to carry out the following check and adjustment: Orig. Size Adjust and Registration (CD).

## 2-6. DEVELOPING UNIT

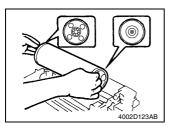
## (1) Remove of the Developing Unit



- Swing down the Front Door and slide out the Developing Unit.
- 2. Move the PC Drum Charge Corona to the rear, raise it, and take it off.

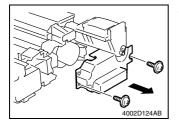


- 3. Loosen the two screws of the PC Drum stopper and remove the PC Drum stopper.
- 4. Remove the PC Drum.

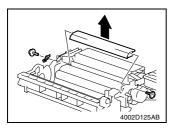


# **NOTES**

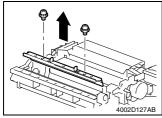
- When reinstalling the PC Drum, refer to the illustration on the left and make sure of the correct direction of installation. Be also sure to hold the PC Drum on both sides with care not to touch the surface of the drum with bare hands.
- When the PC Drum has been replaced, clear the counts of "PC Drum 1", "PC Drum 2" and "PC Drum 3" of "PM" of "Counter" available from the Tech. Rep. mode.



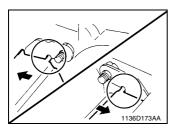
Remove two screws and the Developing Unit Front Cover.



6. Remove two screws and the Stopper and Developer Scattering Prevention Plate.

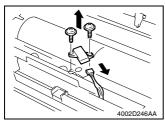


7. Remove two screws and the Cleaning Blade.

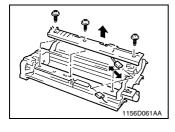


# NOTE

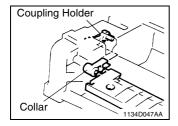
When reinstalling the Cleaning Blade, press the blade tightly up against the mounting bracket.



8. Remove two screws, unplug one connector, and remove the ATDC Sensor.



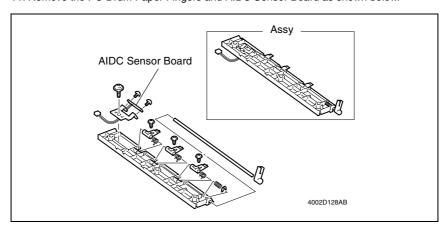
- 9. Unplug one connector.
- 10. Remove three screws and the PC Drum Paper Finger Holder Assy.



#### NOTE

When reinstalling the PC Drum Paper Separator Finger Holder Assy., fit the collar of the assy onto the coupling holder in the rear.

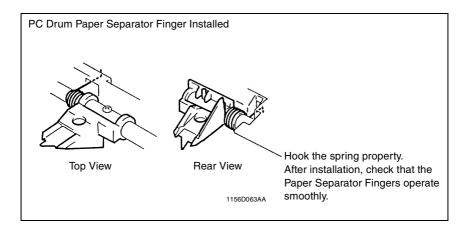
11. Remove the PC Drum Paper Fingers and AIDC Sensor Board as shown below.



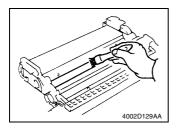
#### **NOTES**

- At removal and reinstallation, use care not to damage the tip of the fingers.
   Also, use care not to get hurt by the tip of the fingers.
- After reinstallation, perform the following adjustment procedure: Positioning of the PC Drum Paper Separator Fingers.

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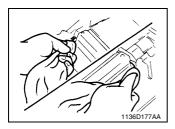


# (2) Cleaning of the Developer Scattering Prevention Plate



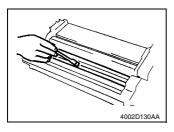
 Using a brush, whisk dust off the Developer Scattering Prevention Plate.

# (3) Cleaning of the DS Positioning Collars



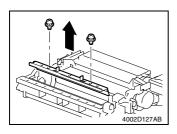
 Using a brush or a soft cloth dampened with alcohol, clean the DS Positioning Collars.

# (4) Cleaning of the Toner Antispill Trap

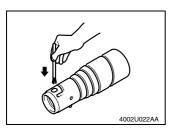


 Using a brush or a soft cloth, clean the Toner Antispill Trap.

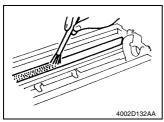
# (5) Replacement of the Cleaning Blade



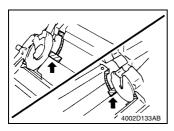
1. Remove two screws and the Cleaning Blade, and replace the Cleaning Blade with a new one.



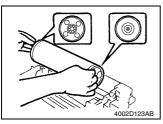
2. Remove the Toner Bottle from Main Hopper. Insert a brush through the toner port and into the toner.



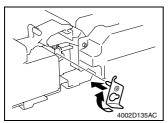
3. Apply toner to the entire surface of the new Cleaning Blade.



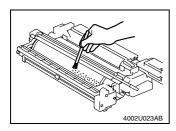
4. Using the brush, apply lubricant shipped with the Cleaning Blade to the two side seals shown.



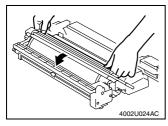
5. Install the PC Drum.



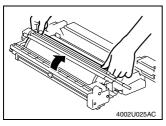
6. Fit the PC Drum stopper and tighten the screws.



 Apply a thin coat of toner to the surface of the PC Drum.

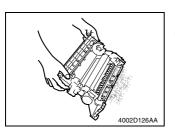


8. Holding onto the both sides of the PC Drum with hands, turn the PC Drum a half turn in the direction of the arrow.

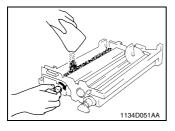


Holding onto the both sides of the PC Drum with hands, turn the PC Drum a half turn in the direction of the arrow.

## (6) Replacement of the Developer



- 1. Remove the Sub Hopper Unit.
- 2. Dump the developer out the Developing Unit.



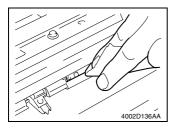
3. Turning the Bucket Roller, pour fresh developer evenly into the chamber.

#### **NOTES**

- Shake the packet of developer well before opening it.
- When the developer has been replaced, clear the counts of "Developer 1" and "Developer 2" of "PM" of "Counter" available from the Tech. Rep. mode and run the F8 ATDC Sensor operation.

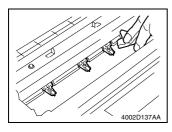
r D-81

## (7) Cleaning of the AIDC Sensor Board



- Remove the PC Drum.
- Using a brush or a soft cloth dampened with alcohol, clean the AIDC Sensor Board.

# (8) Cleaning of the PC Drum Paper Separator Fingers

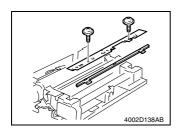


- 1. Remove the PC Drum.
- Using a brush or a soft cloth dampened with alcohol, clean the PC Drum Paper Separator Fingers.

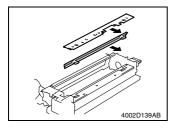
#### NOTE

During the cleaning procedure, use care not to scratch, bend, or otherwise damage the tips of the PC Drum Paper Separator Fingers. Be also careful not to get hurt with the tips.

## (9) Removal of the Toner Antispill Seal



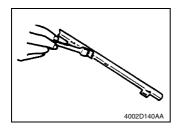
- Remove the PC Drum Paper Separator Fingers Assv.
- Remove two screws and the Toner Antispill Plate and Toner Antispill Seal.



#### NOTE

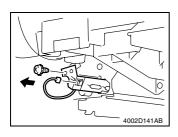
When reinstalling the Toner Antispill Plate and Toner Antispill Seal, press them in the direction of the arrows.

# (10) Cleaning of the Toner Antispill Seal



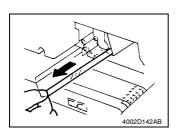
- 1. Remove the Toner Antispill Seal.
- 2. Using a brush, clean the Toner Antispill Seal.

# (11) Removal of the Main Erase Lamp

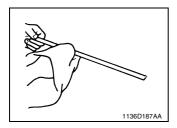


- 1. Swing down the Front Door.
- 2. Unplug one connector.
- 3. Remove one screw and the Main Erase Lamp.

# (12) Cleaning of the Main Erase Lamp Filter

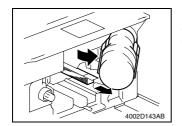


- 1. Swing down the Front Door.
- 2. Remove the Main Erase Lamp Filter.



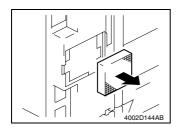
3. Using a soft cloth dampened with alcohol, wipe clean the Main Erase Lamp Filter.

## (13) Removal of the Ozone Filter (PC Drum Charge Corona)



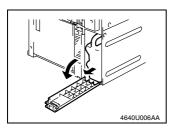
- 1. Swing down the Front Door.
- 2. Swing out the Main Hopper.
- 3. Slide out the Ozone Filter.

#### (14) Removal of the Ozone Filter (Image Transfer/Paper Separator Coronas)



- 1. Unhook one tab and remove the Filter Cover.
- 2. Pull out the Ozone Filter.

## (15) Removal of the Toner Collecting Bottle



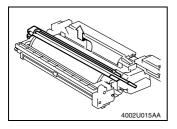
- Slide out the drawers from the applicable paper source option.
  - (There is no need of sliding out the drawer for LCC.)
- 2. Swing down the Toner Collecting Bottle Cover.
- 3. Remove the Toner Collecting Bottle.

#### NOTE

When the Toner Collecting Bottle has been replaced, clear the "Waste Toner-Count" count of "Consumables" available from "Counter" under the Tech. Rep. mode.

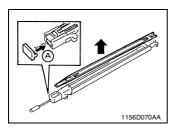
# 2-7. PC DRUM CHARGE CORONA AND IMAGE TRANSFER/ PAPER SEPARATOR CORONAS

# (1) Removal of the PC Drum Charge Corona

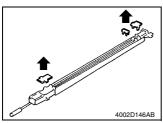


- Swing down the Front Door and slide out the Developing Unit.
- 2. Move the PC Drum Charge Corona to the rear, raise it, and take it off.

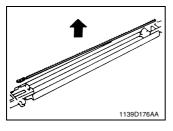
# (2) Cleaning of the PC Drum Charge Corona Housing



- 1. Remove the PC Drum Charge Corona.
- Press the Mesh Holder on the front of the Corona Unit in the direction of arrow A to remove the Grid Mesh.



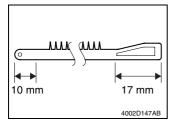
- 3. Remove the Cleaning Pad Holder.
- Remove the End Caps from the front and rear ends of the Unit.



5. Remove the Comb Electrode.

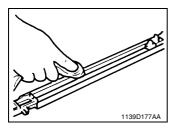
#### **NOTES**

- Use care not to deform the Comb Electrode.
- When removing the electrode, first snap off its spring end.



#### NOTE

When handling the Comb Electrode, be sure to hold it onto its both ends.

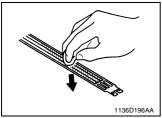


6. Wipe clean the Housing with a soft cloth.

# (3) Cleaning of the PC Drum Charge Corona Grid Mesh



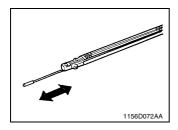
 Blow all foreign matter off the Grid Mesh with a blower brush.



## **NOTES**

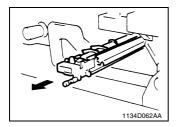
- If the blower brush is not effective in cleaning serious contamination of the Grid Mesh, use a soft cloth dampened with alcohol. At this time, place the Grid Mesh on a flat surface and sweep the cloth along the mesh.
- After cleaning, use care not to touch the cleaned Grid Mesh with bare hands.

# (4) Cleaning of the Comb Electrode



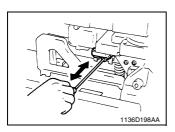
 Clean Comb Electrode using the PC Drum Charge Corona Cleaning Lever.

# (5) Removal of the Image Transfer/Paper Separator Coronas

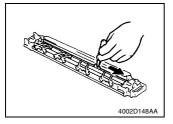


- 1. Swing down the Front Door.
- 2. Pull out the Transfer/Paper Separator Coronas.

# (6) Cleaning of the Image Transfer Corona Wire



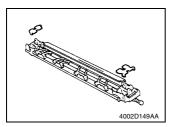
- 1. Swing down the Front Door.
- 2. Clean Image Transfer Corona Wire using the Image Transfer Corona Wire Cleaning Lever.



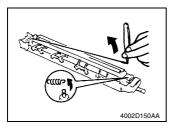
#### NOTE

If the Image Transfer Corona Wire is seriously contaminated, dampen a soft cloth with alcohol, hold it with a pair of tweezers, and wipe the wire gently in one direction-from the hook end to the spring end.

# (7) Removal of the Image Transfer Corona Wire

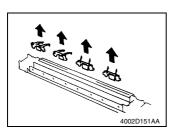


Remove the End Caps from the front and rear ends of the Unit.

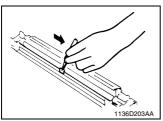


2. Remove the corona wire, first at the spring end.

# (8) Cleaning of the Paper Separator Corona Wire



1. Remove the four Paper Guides.

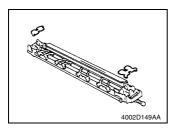


Dampen a soft cloth with alcohol, hold it with a pair of tweezers, and wipe the Paper Separator Corona Wire gently in one direction.

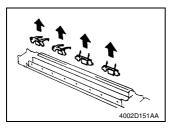
## NOTE

Wipe the wire from the hook to spring end.

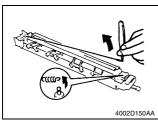
## (9) Removal of the Paper Separator Corona Wire



 Remove the End Caps from the front and rear ends of the Unit.

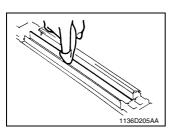


2. Remove the four Paper Guides.



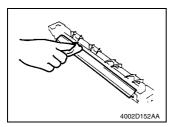
3. Remove the corona wire, first at the spring end.

# (10) Cleaning of the Image Transfer/Paper Separator Coronas Housing



- 1. Remove the four Paper Guides.
- 2. Remove the End Caps from the front and rear ends of the Unit.
- 3. Remove the corona wire, first at the spring end.
- 4. Wipe clean the Housing with a soft cloth.

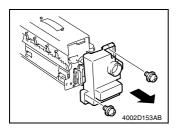
# (11) Cleaning of the Pre-Image Transfer Guide Plate



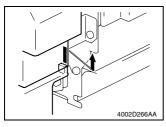
Using a soft cloth dampened with alcohol, wipe clean the Pre-Image Transfer Guide Plate.

## 2-8. FUSING UNIT

## (1) Disassembly of the Fusing Unit

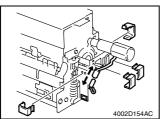


- 1. Slide out the Fusing Unit.
- Remove two screws and the Fusing Unit Front Cover.

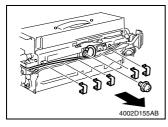


### NOTE

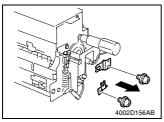
When reinstalling the Front Cover, hook the tab into position.



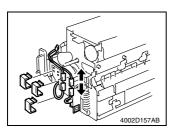
- 3. Remove four harness holders.
- 4. Unplug the connector of the Heater Lamp on the front.
- Remove the Heater Lamp cord from the one edge cover.



- 6. Remove five harness holders.
- 7. Remove one screw and the Heater Lamp cord.

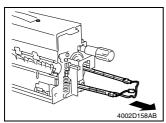


8. Remove one screw each and the upper and lower lamp holders at the front.

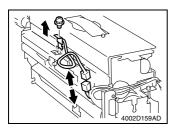




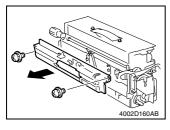
- Remove the Upper Fusing Roller Heater Lamp harness from one wiring saddle.
- 11. Unplug two connectors of the Heater Lamp on the rear.
- 12. Remove the Upper and Lower Fusing Roller Heater Lamp harnesses from three edge covers.



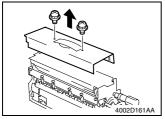
13. From the front side, slide out the Upper and Lower Fusing Roller Heater Lamps.



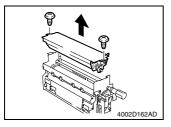
- 14. Unplug one Thermistor connector.
- 15. Remove the Thermistor harness from the harness guide.
- 16. Remove one screw and the cord.



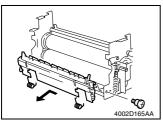
17. Remove two screws and the Harness Guide.



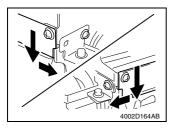
18. Remove two screws and the Upper Cover.



19. Remove two screws and the Web Roller Assy.

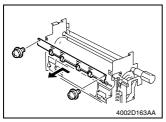


- 20. Remove two springs.
- 21. Remove one shoulder screw and the Lower Exit Guide Assy.

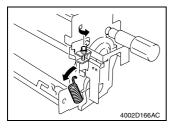


### NOTE

When reinstalling the Upper Fusing Guide Plate Assy, press both ends of the guide plate up against the frame.



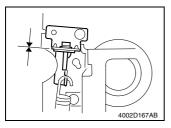
22. Remove two screws and the Upper Fusing Guide Plate Assy.



23. Loosen the front roller pressure screw and unhook the upper end of the spring.

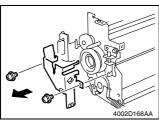
### NOTE

Repeat the same step for the spring in the rear.

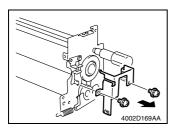


### NOTE

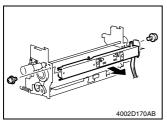
When tightening the roller pressure screws with the springs installed, tighten the front and rear ones alternately until there is no clearance in the mounting bracket.



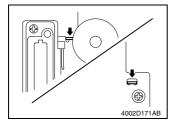
24. Remove two screws and the rear holder.



25. Remove two screws and the front holder.

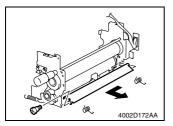


26. Remove two screws and the bracket.

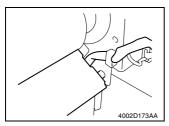


## NOTE

When installing the mounting bracket, press its both ends up against the frame.

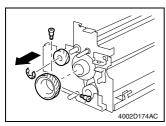


- 27. Remove one shoulder screw and the Pre-Fusing Guide Plate.
- 28. Remove two springs.

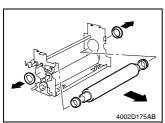


## NOTE

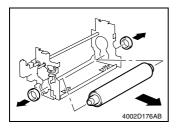
When reinstalling the Pre-Fusing Guide Plate, make sure that the rear harness is on the inside of the shoulder screw.



29. Remove one E-ring, two shoulder screws, and two gears.

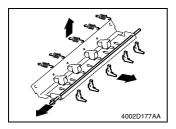


- 30. Remove two bearings.
- 31. Remove the bushing and Upper Fusing Roller.



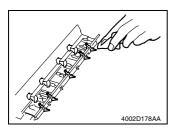
32. Remove the bearing and Lower Fusing Roller.

# (2) Removal of the Upper Fusing Paper Separator Fingers



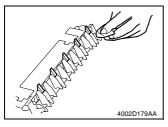
- 1. Remove the Upper Fusing Guide Plate Assy.
- 2. Remove five springs.
- 3. Slide out the shaft to remove five Upper Fusing Paper Separator Fingers.

## (3) Cleaning of the Upper Fusing Paper Separator Fingers



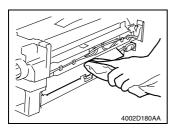
- 1. Remove the Upper Fusing Guide Plate Assy.
- Using a soft cloth dampened with oil, wipe the five Upper Fusing Paper Separator Fingers clean of dirt.

# (4) Cleaning of the Lower Fusing Paper Separator Fingers



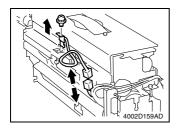
- 1. Remove the Fusing Unit Front Cover.
- Swing open the Lower Fusing Guide Plate Assy.
   Using a soft cloth dampened with oil, wipe the five Lower Fusing Paper Separator Fingers clean of dirt.

### (5) Cleaning of the Entrance Guide Plate

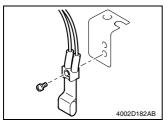


1. Using a soft cloth dampened with alcohol, wipe clean the Entrance Guide Plate.

### (6) Removal of the Upper Fusing Roller Thermistor

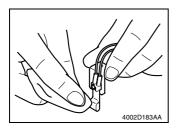


- 1. Slide out the Fusing Unit.
- 2. Unplug one connector.
- Remove one screw and the Upper Fusing Roller Thermistor Assy.



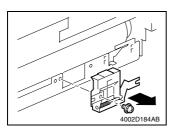
 Remove one screw and the Upper Fusing Roller Thermistor.

## (7) Cleaning of the Upper Fusing Roller Thermistor

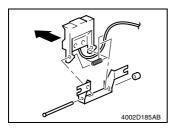


- 1. Remove the Upper Fusing Roller Thermistor Assy.
- Using a soft cloth dampened with oil, wipe the Upper Fusing Roller Thermistor clean of dirt.

### (8) Removal of the Lower Fusing Roller Thermistor

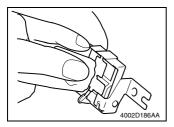


- 1. Slide out the Fusing Unit.
- 2. Remove the Fusing Unit Front Cover.
- 3. Remove the Pre-Fusing Guide Plate.
- Remove one screw to free the Lower Fusing Roller Thermistor Assy.



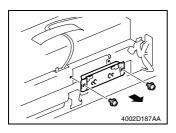
- 5. Remove the rubber stopper, and slide out the shaft.
- 6. Remove the Lower Fusing Roller Thermistor.

### (9) Cleaning of the Lower Fusing Roller Thermistor



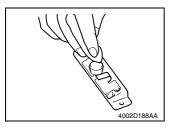
- 1. Remove the Lower Fusing Roller Thermistor Assy.
- Using a soft cloth dampened with oil, wipe the Lower Fusing Roller Thermistor clean of dirt.

## (10) Removal of the Upper Fusing Roller Thermostat



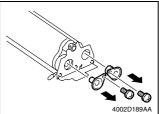
- 1. Remove the Harness Guide.
- Remove two screws and the Upper Fusing Roller Thermostat Assy.
- Remove two screws and the Upper Fusing Roller Thermostat.

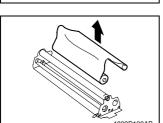
# (11) Cleaning of the Upper Fusing Roller Thermostat



- 1. Remove the Upper Fusing Roller Thermostat Assy.
- Using a soft cloth dampened with silicone oil, wipe the Upper Fusing Roller Thermostat clean of dirt.

### (12) Removal of the Web Roller





- 1. Remove the Web Roller Assy.
- Remove two screws and the Web Roller bushing and Web Take-Up Roller bushing.

### NOTE

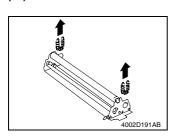
When reinstalling the Web Roller bushing and Web Take-Up Roller bushing, ensure that they are in correct position without being tilted or out of position.

3. Remove the Web Roller and Web Take-Up Roller.

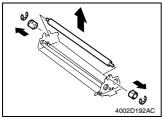
### **NOTES**

- When reinstalling the Web Roller and Web Take-Up Roller, wind the web around the Web Take-Up Roller at least one complete turn. Make also sure that the web is not slack off.
- When the Web Roller has been removed, clear Web-Count of Consumables Counter available from Tech. Rep. mode.

### (13) Removal of the Web Pressure Roller

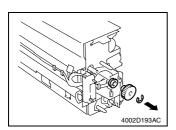


- 1. Remove the Web Roller Assy.
- 2. Remove the Web Roller and Web Take-Up Roller.
- 3. Remove the springs at the front and rear.

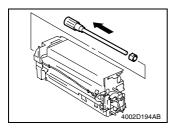


 Remove the E-rings and bushings from the front and rear end and remove the Web Pressure Roller.

## (14) Removal of the Misfeed Removal Knob Bushing

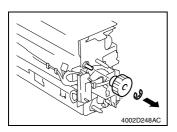


- 1. Slide out the Fusing Unit.
- 2. Remove one E-ring and the gear and bearing.



Remove the Misfeed Removal Knob Assy. and bushing.

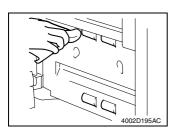
# (15) Removal of the Fusing Unit Drive Coupling Gear



- 1. Slide out the Fusing Unit.
- Remove one E-ring and the Fusing Unit Drive Coupling Gear.

# 2-9. TURNOVER UNIT

# (1) Cleaning of the Turnover Roller, Transport Rollers

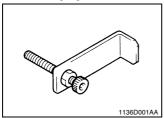


- 1. Open the Lower Left Door.
- 2. Using a soft cloth dampened with alcohol, wipe clean the Turnover Roller, Transport Rollers.

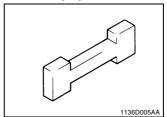
# 3. ADJUSTMENT

# 3-1. ADJUSTMENT JIGS AND TOOLS USED

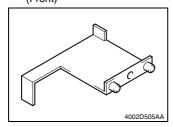
 Front Door Interlock Switch Actuating Jig



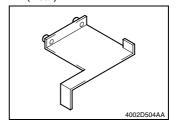
2. Predrive Inhibit Switch Actuating Jig



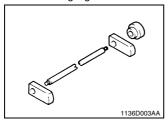
3. Scanner Positioning Jig (Front)



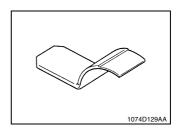
4. Scanner Positioning Jig (Rear)



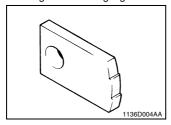
Sleeve/Magnet Roller Positioning Jig



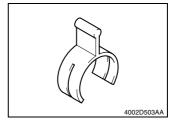
6. D.B. Adjusting Jigs



7. PC Drum Paper Separator Finger Positioning Jig



8. Scanner Drive Cable Holding Jig



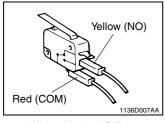
# 3-2. ADJUSTMENT REQUIREMENTS LIST

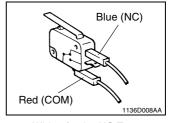
Adjustment Item	Requirements	Ref. Page
Touch Panel Adj.	Automatically adjusted	เ∞ D-79
Orig. Size Adjust	<b>↓</b>	เ∞ D-80
F8 ATDC Sensor	<b>↓</b>	เ∞ D-81
F5 AIDC Sensor	<b>↓</b>	เ∞ D-82
Registration (CD)	5.0 ± 0.5 mm	เ∞ D-83
Registration (FD)	<b>↓</b>	™ D-85
Lead Edge Erase	3.0 ± 1.0 mm	เ∞ D-87
Trail Edge Erase	<b>↓</b>	™ D-89
Loop Adjustment	Approx. 4.0 mm	™ D-91
Erasure Width	3.0 mm	™ D-93
Zoom (CD)	200 ± 1.0 mm	™ D-95
Zoom (FD)	300 ± 1.0 mm	เ∞ D-97
Scale (CD)		™ D-99
Scale (FD)		เ∞ D-101

## 3-3. ADJUSTMENT OF SWITCHES

### (1) Microswitches

The following microswitches are used in various parts of this copier.





Wiring for the NO Type

Wiring for the NC Type

NC (Normally-Closed) : Current flows between NC and COM when the actuator is

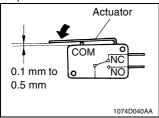
open.

NO (Normally-Open) : Current flows between NC and COM when the actuator is

closed.

COM (Common) : Common contact for NC and NO.

## Requirement

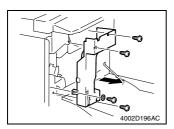


The gap between the switch and actuator should be 0.1 to 0.5 mm when the actuator is closed.

Out-of-Adjustment (When the actuator is closed)

- If the gap between the switch and actuator is too big, current does not at times flow to NC or NO.
- If there is no gap between the switch and actuator, the actuator is bent or the switch can be broken.

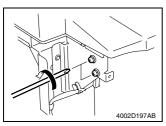
## (2) Adjustment of Front Door Interlock Switch



- 1. Swing down the Front Door.
- 2. Remove the Left Cover.
- 3. Slide out the Fusing Unit.
- 4. Remove four screws and the Cover.

### NOTE

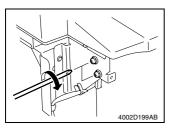
Do not remove the belt mounting screw on the cover.



Loosen two screws that secure Front Door Interlock Switch.



- If the interlock switch is OFF when the Front Door is closed in position, move the interlock switch toward the front.
- If it is impossible to close the Front Door in position because of the interlock switch located excessively to the front, move the switch to the rear.



- 8. After the Interlock Switch is moved, tighten two mounting screws.
- Check the Interlock Switch ON/OFF by closing and opening the Front Door.

### Reference

An NO type switch is used for the Interlock Switch.

### 3-4. ADJUSTMENT OF BELT TENSION

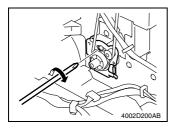
### **Checks after Adjustment**

- Turn the Timing Belt and check that all the Pulleys and grooves of the Belt fit securely.
- Each Belt should flex a little when the Belt is lightly pressed with a finger.

### Reference

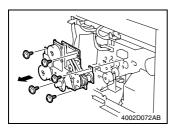
Since a given tension is applied by a tension spring to the Tension Lever that maintains the tension of each timing belt, adjustment is completed by re-tightening the mounting screw after it has been loosened.

### (1) Adjustment of the Suction Drive Timing Belt

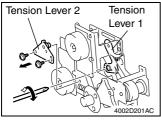


- 1. Remove the Rear Cover.
- Loosen the screw by which the Tension Lever is mounted as shown on the left and then re-tighten it

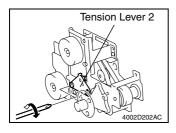
# (2) Adjustment of the Developing Unit Drive Timing Belt



- 1. Remove the Rear Cover.
- Remove the Master Board mounting bracket Assy. and FlyWheel.
- Remove five screws and the Developing Unit Drive Assy.

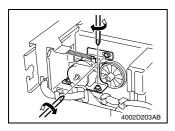


- 4. Remove two screws and the Tension Lever 2.
- Loosen the screw by which the Tension Lever 1 is mounted as shown on the left and then re-tighten it
- 6. Reinstall the Tension Lever 2.



 Loosen two screws by which the Tension Lever 2 is mounted as shown on the left and then re-tighten it.

# (3) Adjustment of the Scanner Motor Timing Belt



- 1. Remove the Rear Upper Cover.
- 2. Loosen three screws on the Scanner Motor mounting bracket and then re-tighten them.

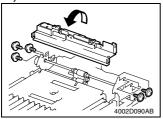
## 3-5. SOLENOID POSITION ADJUSTMENT

## (1) Adjustment of Manual Feed Paper Pick-Up Solenoid

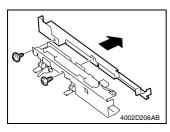
## Requirement

The Paper Stoppers should be fixed perpendicularly when the Pick-Up Solenoid is ON.

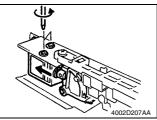
### Adjustment Procedure



- 1. Remove the Right Cover.
- Remove five screws and the Manual Feed Paper Pick-Up Solenoid mounting bracket Assy.



3. Remove two screws and the bracket.



4. Set the Pick-Up Solenoid to ON.

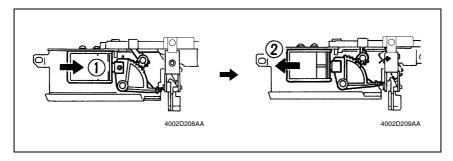
### Reference

Since a keeper solenoid is used as the Pick-Up Solenoid, the set condition is kept when the Pick-Up Solenoid is on.

- 5. Move the Pick-Up Solenoid in the direction of arrow ①, then slowly move it in the direction of arrow ②.
- 6. Move the Pick-Up Solenoid up to the position where the Lock Lever of the Paper Stopper becomes perpendicular (the position where the Paper Stopper is locked).

### **NOTES**

- Be careful that the Pick-Up Solenoid is canceled from its set condition if moved excessively
- If the set condition is canceled, set the solenoid to the energized (ON) position again and repeat steps starting with step 6.



After the adjustment has been made, tighten the two the Pick-Up Solenoid mounting screws.

### **Check after Adjustment**

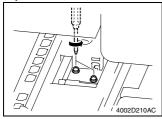
Check that the Paper Stopper is securely locked perpendicularly when the Pick-Up Solenoid is ON.

### (2) Adjustment of Turnover Roller Retraction Solenoid

### Requirement

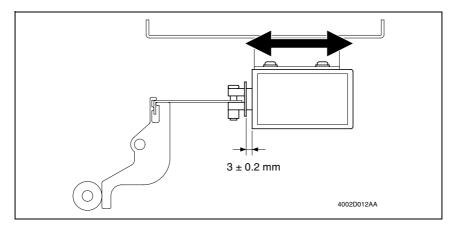
The gap between the E-ring of the plunger and the Retraction Solenoid should be  $3 \pm 0.2$  mm when the Retraction Solenoid OFF.

Adjustment Procedure



- 1. Slide out the Fusing Unit.
- Loosen two screws by which the Retraction Solenoid is mounted.

3. Move the Retraction Solenoid so that the gap between the E-ring of the plunger and the Solenoid is  $3 \pm 0.2$  mm when the Retraction Solenoid OFF.



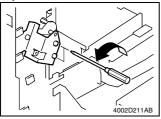
4. After adjustment is completed, tighten the two Retraction Solenoid mounting screws.

### (3) Adjustment of Exit/Duplex Switching Solenoid

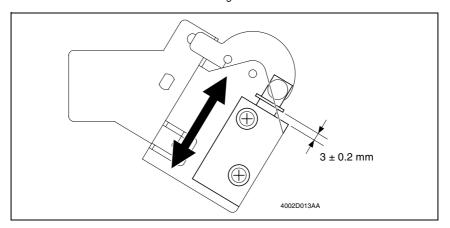
### Requirement

The gap between the E-ring of the plunger and the Switching Solenoid should be 3  $\pm$  0.2 mm when the Switching Solenoid OFF.

### Adjustment Procedure



- 1. Remove the Left Cover.
- 2. Slide out the Fusing Unit.
- 3. Remove the Left Inner Cover.
- Loosen two screws by which the Switching Solenoid is mounted.
- 5. Move the Switching Solenoid so that the gap between the E-ring of the plunger and the Solenoid is  $3 \pm 0.2$  mm when the Switching Solenoid OFF.



6. After adjustment is completed, tighten the two Switching Solenoid mounting screws.

# (4) Positioning of the PC Drum Paper Separator Fingers (Separator Finger Solenoid)

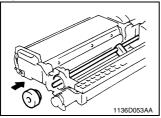
### Requirement

The gap between the three PC Drum Paper Separator Fingers and the PC Drum should be 0.3 to 1.0 mm when the Separator Finger Solenoid OFF.

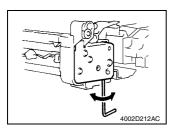
### NOTE

Use care not to deform the Separator Fingers during the adjustment procedure.

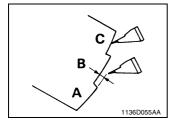
Adjustment Procedure



Attach the PC Drum Paper Separator Finger Positioning Jig to the Developer Unit.

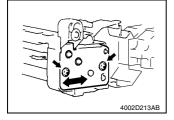


With the Separator Finger Solenoid in the deenergized position, adjust the position of the three Paper Separator Fingers using an Allen wrench.



### **Adjustment Instructions**

- With the solenoid in the deenergized position, the tip of the finger should be at a point between A to B end
- With the solenoid energized, the tip of the finger should touch C.



### NOTE

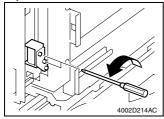
If the requirements are not met, loosen the hexagon socket head screw, loosen the two screws indicated on the left, reposition the solenoid, and make the adjustment once again.

### (5) Adjustment of Turnover Route Switching Solenoid

### Requirement

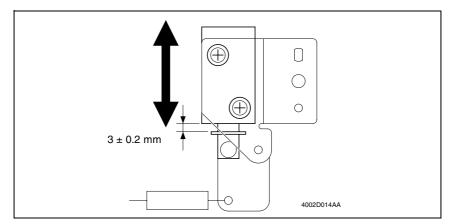
The gap between the E-ring of the plunger and the Switching Solenoid should be 3  $\pm$  0.2 mm when the Switching Solenoid OFF.

### Adjustment Procedure



- 1. Remove the Left Cover.
- Loosen two screws by which the Switching Solenoid is mounted.

3. Move the Switching Solenoid so that the gap between the E-ring of the plunger and the Solenoid is  $3 \pm 0.2$  mm when the Switching Solenoid OFF.



4. After adjustment is completed, tighten the two Switching Solenoid mounting screws.

# 3-6. ACCESSING THE TECH. REP. MODE AND ADJUST MODE

# (1) Accessing the Tech. Rep. Mode

- 1. Press the Utility key.
- 2. Touch [Meter Count].
- 3. Press the following keys in this order: Stop  $\rightarrow$  0  $\rightarrow$  0  $\rightarrow$  Stop  $\rightarrow$  0  $\rightarrow$  1

# (2) Accessing the Adjust Mode

- 1. Enter the Tech. Rep. mode.
- 2. Press the following keys in this order: Start → Stop

## 3-7. ELECTRICAL/IMAGE ADJUSTMENT

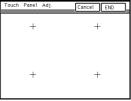
### (1) Touch Panel Adj.

Make this adjustment after either of the following procedures have been performed:

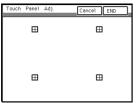
- Memory Clear
- · Control Panel replacement

### Adjustment Procedure

- 1. Call the Tech. Rep. mode to the screen.
- 2. Touch [Tech. Rep. Choice] and [System Set], in that order.
- 3. Touch [Touch Panel Adj.].



1155D191CA



1155D192CA

4. With the tip of a pen or similar object, touch the four crosses (+) on the screen in sequence.

### **NOTES**

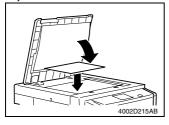
- These crosses may be touched in any order; but be sure to touch the center of each cross.
- Use care not to damage the screen surface with the tip of the pen.
- The cross touched changes into a grid marker (that consists of a square with a cross superimposed).
- 6. Touch [END].

### (2) Orig. Size Adjust

Make this adjustment after any of the following procedures have been performed:

- · Memory Clear
- · The original size is incorrectly detected
- · Replacement of the CCD Unit and Scanner parts
- · An Original Size Detecting Sensor has been replaced or added

### Adjustment Procedure



 Place a blank sheet of A3 or 11 x 17 paper on the Original Glass and lower the Original Cover.

- 2. Call the Tech. Rep. mode to the screen.
- 3. Touch [I.R. & EDH Check].
- 4. Touch [Function (I.R.)].
- 5. Touch [Orig. Size Adjust].
- 6. Press the Start Key to execute Orig. Size Adjust.

### NOTE

The Start key remains lit up orange while this function is being run and lights up green as soon as the sequence is completed.

7. If the adjustment results have been made okay, touch [Save].

### NOTE

If the adjustment results have been NG, refer to "I/O Check List" of TROUBLESHOOTING.

### (3) F8 ATDC Sensor

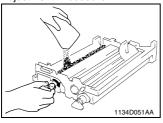
Make this adjustment after any of the following procedures have been performed:

- · Developer replacement
- · ATDC replacement
- · Memory Clear

### NOTE

Make this adjustment before running an F5 AIDC Sensor operation.

### Adjustment Procedure



- 1. Load the Developing Unit with fresh developer.
- 2. Install the Developing Unit in the copier.
- 3. Close the Front Door.

### NOTE

Do not open and close the Front Door until the F8 ATDC Sensor operation is completed after the Power Switch has been turned ON.

- 4. Turn the Power Switch ON.
- 5. Call the Tech. Rep. mode to the screen.
- 6. Touch [Function].
- 7. Touch [Printer].
- 8. Touch [F8 ATDC Sensor].
- Press the Start Key to let the copier make the F8 ATDC Sensor. (It will run for about 4 minutes.)

### **NOTES**

- Note that the press of the Start Key lets the ATDC Sensor Adjustment run automatically.
   Run this function only after the developer has been changed, ATDC Sensor replaced.
- While the copier is in the adjustment cycle, the Start Key is lit up orange. The key turns green as soon as the adjustment cycle is completed.
- 10. Call the Adjust mode to the screen.
- 11. Touch [Printer].
- 12. Touch [ATDC Control].
- 13. Write down the value for "Current" in the ATDC column on the Adjust Label.

## (4) F5 AIDC Sensor

Make this adjustment after any of the following procedures have been performed:

- · Developer replacement
- · ATDC replacement
- · Memory Clear

### NOTE

This adjustment must be made after F8 ATDC Sensor.

### Adjustment Procedure

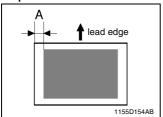
- 1. Turn the Power Switch ON.
- 2. Call the Tech. Rep. mode to the screen.
- 3. Touch [Function].
- 4. Touch [Printer].
- 5. Touch [F5 AIDC Sensor].
- Press the Start Key to let the copier make the F5 AIDC Sensor. (It will run for about 30 seconds.)

### NOTE

While the copier is in the adjustment cycle, the Start Key is lit up orange. The key turns green as soon as the adjustment cycle is completed.

## (5) Registration (CD)

## Requirement



Width A on the test pattern output should fall within the following range.

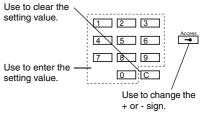
Specification	Adjust Mode	Setting Range
$5.0 \pm 0.5 \text{ mm}$	Registration (CD)	-8.2 to +8.2

This adjustment must be made after the PH Unit has been replaced.

### Adjustment Procedure

- 1. Call the Adjust mode to the screen.
- 2. Touch [Printer].
- 3. Touch [Registration (CD)].
- 4. Select the paper source to be checked and adjusted.
- 5. Press the Start Key to let the copier produce a test pattern.
- 6. Check to see if width A on the test pattern is up to the specifications. If it is outside the specified range, perform the following adjustment steps.

7. Press the Clear key to clear the current setting value.

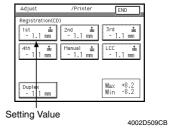


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Use the 10-key pad to change the setting value.

### NOTE

Use the Access key to select the sign of + or -.



## **Setting Instructions**

If width A is longer than the specifications, make the setting value smaller than the current one.

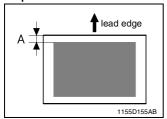
If width A is shorter than the specifications, make the setting value greater than the current one.

- 9. Press the Start key to let the copier produce a test pattern.
- 10. Check to see if width A on the test pattern is up to the specifications.

  If it is outside the specified range, change the setting value and make a check again.
- 11. If width A falls within the specified range, touch [END] to validate the setting value.

### (6) Registration (FD)

## Requirement



Width A on the test pattern output should fall within the following range.

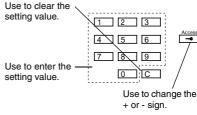
Specification	Adjust Mode	Setting Range
5.0 ± 0.5 mm	Registration (FD)	-8.2 to +8.2

This adjustment must be made after the PH Unit has been replaced.

### Adjustment Procedure

- 1. Call the Adjust mode to the screen.
- 2. Touch [Printer].
- 3. Touch [Registration (FD)].
- 4. Press the Start Key to let the copier produce a test pattern.
- 5. Check to see if width A on the test pattern is up to the specifications. If it is outside the specified range, perform the following adjustment steps.

6. Press the Clear key to clear the current setting value.

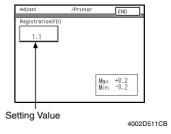


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 Use the 10-key pad to change the setting value.

### NOTE

Use the Access key to select the sign of + or -.



## **Setting Instructions**

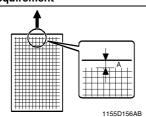
If width A is longer than the specifications, make the setting value smaller than the current one.

If width A is shorter than the specifications, make the setting value greater than the current one.

- 8. Press the Start key to let the copier produce a test pattern.
- Check to see if width A on the test pattern is up to the specifications.
   If it is outside the specified range, change the setting value and make a check again.
- 10. If width A falls within the specified range, touch [END] to validate the setting value.

## (7) Lead Edge Erase

## Requirement



Width A on the test pattern output should fall within the following range.

### NOTE

The measurement shall be taken at the center on the leading edge of the paper.

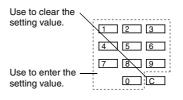
Specification	Adjust Mode	Setting Range
3.0 ± 1.0 mm	Lead Edge Erase	0 to 5

This adjustment must be made after the PH Unit has been replaced and following Registration (CD/FD).

## Adjustment Procedure

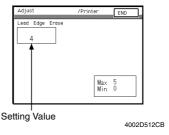
- 1. Call the Adjust mode to the screen.
- 2. Touch [Printer].
- 3. Touch [Lead Edge Erase].
- 4. Press the Start Key to let the copier produce a test pattern.
- Check to see if width A on the test pattern is up to the specifications. If it is outside the specified range, perform the following adjustment steps.

6. Press the Clear key to clear the current setting value.



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 Use the 10-key pad to change the setting value.



### **Setting Instructions**

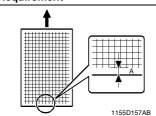
If width A is longer than the specifications, make the setting value smaller than the current one.

If width A is shorter than the specifications, make the setting value greater than the current one.

- 8. Press the Start key to let the copier produce a test pattern.
- Check to see if width A on the test pattern is up to the specifications.
   If it is outside the specified range, change the setting value and make a check again.
- 10. If width A falls within the specified range, touch [END] to validate the setting value.

### (8) Trail Edge Erase

## Requirement



Width A on the test pattern output should fall within the following range.

### NOTE

The measurement shall be taken at the center on the trailing edge of the paper.

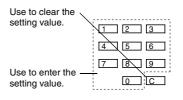
Specification	Adjust Mode	Setting Range
3.0 ± 1.0 mm	Trail Edge Erase	0 to 5

This adjustment must be made after the PH Unit has been replaced and following Registration (CD/FD).

## Adjustment Procedure

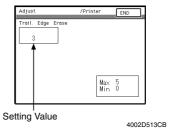
- 1. Call the Adjust mode to the screen.
- 2. Touch [Printer].
- 3. Touch [Trail Edge Erase].
- 4. Press the Start Key to let the copier produce a test pattern.
- 5. Check to see if width A on the test pattern is up to the specifications. If it is outside the specified range, perform the following adjustment steps.

6. Press the Clear key to clear the current setting value.



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7. Use the 10-key pad to change the setting value.



#### **Setting Instructions**

If width A is longer than the specifications, make the setting value smaller than the current one.

If width A is shorter than the specifications, make the setting value greater than the current one.

- 8. Press the Start key to let the copier produce a test pattern.
- Check to see if width A on the test pattern is up to the specifications.
   If it is outside the specified range, change the setting value and make a check again.
- 10. If width A falls within the specified range, touch [END] to validate the setting value.

#### (9) Loop Adjustment

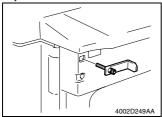
#### Requirement

Adjust so that a correct loop is formed at part A when paper is fed through.

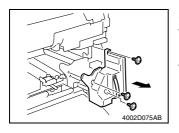
Specification	Adjust Mode	Setting Range	
Approx. 4.0 mm (visual)	Loop Adjustment	-3 to +3	

This adjustment is to be made when any of the following symptoms occurs: variation in the amount of print leading edge void, paper skew, folded edge, and misfeed.

Adjustment Procedure



 Swing down the Front Door and fit the Front Door Interlock Switch Actuating Jig.

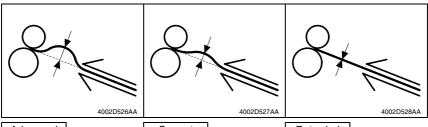


2. Remove three screws and the Cover.

#### NOTE

Do not remove the belt mounting screw on the cover.

3. Press the Start Key to let the copier take up and feed a sheet of paper and visually check that a correct loop is formed at part A of the location shown below.



Advanced

The loop length is too long causing the paper to have too much slack.

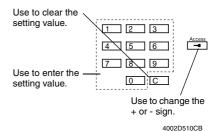
Correct

A good length of loop is formed as the paper moves into the Synchronizing Rollers. Retarded

No loop is formed causing the paper to be taut.

If the loop length falls outside the specified range, perform the following adjustment steps.

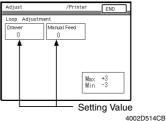
- 4. Call the Adjust mode to the screen.
- 5. Touch [Printer].
- 6. Touch [Loop Adjustment].
- 7. Touch [Drawer].
- 8. Press the Clear key to clear the current setting value.



9. Use the 10-key pad to change the setting value.

#### NOTE

Use the Access key to select the sign of + or -.



#### **Setting Instructions**

If the loop length is longer than the specifications, decrease the setting value. If the loop length is shorter than the specifications, increase the setting value.

- 10. Touch [END] to validate the setting value.
- 11. Go back to the Basic screen.
- 12. Press the Start key and check for the loop length again.
- 13. If the loop length falls outside the specified range, change the setting value and make a check again.
- 14. Place a sheet of paper on the Multi Bypass Tray.
- 15. Following the same procedures, make the loop adjustment for the Multi Bypass Tray.

#### (10) Erasure Width

#### Requirement

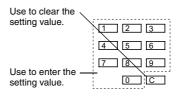
Adjust so that no shade of the Original Scale is produced on the sample copy.

Adjust Mode	Setting Range	
Erasure Width	0 to 5	

This adjustment must be made when a shadow is produced from the Original Scale.

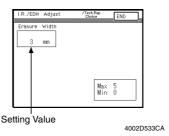
#### Adjustment Procedure

- 1. Call the Tech. Rep. mode to the screen.
- 2. Touch [I.R. (EDH) Check].
- 3. Touch [Tech. Rep. Choice].
- 4. Touch [Erasure Width].
- 5. Press the Clear key to clear the current setting value.



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Using the 10-Key Pad, set "3" for Erasure Width.

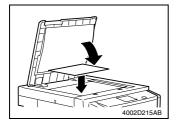


- 7. Touch [END] to validate the setting value.
- 8. Go back to the Basic screen.
- 9. Set Lead Edge Erase to 0.
- r D-87 ₪

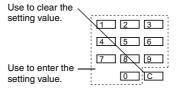
#### NOTE

Be sure to record to current setting value.

10. Go back to the Basic screen.

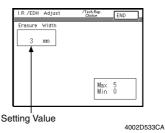


- 11. Place a sheet of A3 or 11 × 17 paper on the Original Glass and lower the Original Cover.
- 12. Make a copy in the full size (x 1.000) mode.
- 13. Check to see if a shadow of the Original Scale is produced on the sample copy. If no shadow is produced, return Lead Edge Erase to the value which has been recorded. If a shadow is produced, perform the following adjustment steps.
- 14. Call the Tech. Rep. mode to the screen.
- 15. Touch [I.R. (EDH) Check].
- 16. Touch [Tech. Rep. Choice].
- 17. Touch [Erasure Width].
- 18. Press the Clear key to clear the current setting value.



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19. Use the 10-key pad to change the setting value.



- 20. Touch [END] to validate the setting value.
- 21. Go back to the Basic screen.
- 22. Make another sample copy for rechecking.

If a shadow from the Original Scale is produced, try another setting value and check again.

If no shadow is produced, return Lead Edge Erase to the value which has been recorded.

#### Requirement

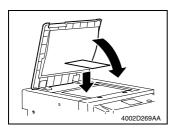
Adjust to eliminate any difference in width between the original test pattern and a test pattern copy.

Adjust Mode	Setting Range
Zoom (CD)	0.990 to 1.010

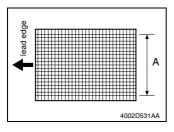
This adjustment must be made when the CCD Unit has been replaced.

#### Adjustment Procedure

- 1. Call the Tech. Rep. mode to the screen.
- 2. Touch [Function].
- 3. Touch [Printer].
- 4. Touch [F12 Test Pattern].
- 5. Touch [F12-3 (64-dot checkered)].
- 6. Select the paper source loaded with A4 crosswise or Letter crosswise paper.
- 7. Press the Start key, and without any delay, press the Stop key to let the copier produce a test pattern.
- 8. Go back to the Basic screen.



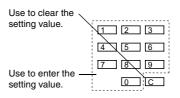
- 9. Place the test pattern on the Original Glass and lower the Original Cover.
- 10. Make a copy in the full size (x 1.000) mode.



11. Measure width A on the original test pattern and the copy of the test pattern and find any difference between the two measurements.
If there is any difference, perform the following

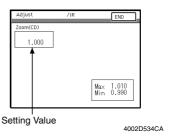
If there is any difference, perform the following adjustment steps.

- 12. Call the Adjust mode to the screen.
- 13. Touch [IR].
- 14. Touch [Zoom (CD)].
- 15. Press the Clear key to clear the current setting value.



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16. Use the 10-key pad to change the setting value.



#### **Setting Instructions**

If width A on the test pattern copy is greater than that on the original test pattern, decrease the setting value.

If width A on the test pattern copy is smaller than that on the original test pattern, increase the setting value.

- 17. Touch [END] to validate the setting value.
- 18. Go back to the Basic screen.
- 19. Perform steps 9 and 10.
- 20. Check for any difference in width A between the original test pattern and the test pattern copy.

If there is any difference, try another setting value for rechecking.

#### Requirement

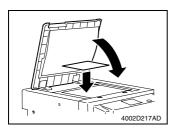
Adjust to eliminate any difference in width between the original test pattern and a test pattern copy.

Adjust Mode	Setting Range
Zoom (FD)	0.990 to 1.010

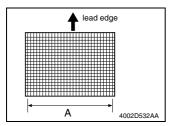
This adjustment must be made when the Scanner Drive Cable has been replaced.

#### Adjustment Procedure

- 1. Call the Tech. Rep. mode to the screen.
- 2. Touch [Function].
- 3. Touch [Printer].
- 4. Touch [F12 Test Pattern].
- 5. Touch [F12-3 (64-dot checkered)].
- 6. Select the paper source loaded with A4 lengthwise or Letter lengthwise paper.
- 7. Press the Start key, and without any delay, press the Stop key to let the copier produce a test pattern.
- 8. Go back to the Basic screen.



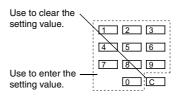
- 9. Place the test pattern on the Original Glass and lower the Original Cover.
- 10. Make a copy in the full size (x 1.000) mode.



11. Measure width A on the original test pattern and the copy of the test pattern and find any difference between the two measurements. If there is any difference, perform the following

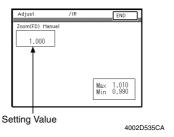
adjustment steps.

- 12. Call the Adjust mode to the screen.
- 13. Touch [IR].
- 14. Touch [Zoom (FD)].
- 15. Press the Clear key to clear the current setting value.



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16. Use the 10-key pad to change the setting value.



#### **Setting Instructions**

If width A on the test pattern copy is greater than that on the original test pattern, decrease the setting value.

If width A on the test pattern copy is smaller than that on the original test pattern, increase the setting value.

- 17. Touch [END] to validate the setting value.
- 18. Go back to the Basic screen.
- 19. Perform steps 9 and 10.
- 20. Check for any difference in width A between the original test pattern and the test pattern copy.

If there is any difference, try another setting value for rechecking.

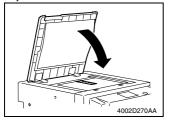
#### Requirement

Adjust so that the leading edge of the image of the scale on the copy sample meets the requirements.

Adjust Mode	Setting Range
Scale (CD)	-10.0 to +10.0

This adjustment must be made when the CCD Unit or Original Glass has been replaced.

Adjustment Procedure



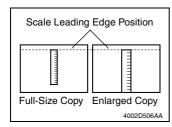
 Place a scale on the Original Glass so that it runs parallel with the Original Width Scale and its leading edge is aligned with the Original Length Scale.

- 2. Set Registration (CD) to +8.2.
- r D-83
- 3. Set Erasure Width to 0.
- IS D-93

#### NOTE

Be sure to record the current setting value.

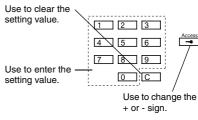
- 4. Go back to the Basic screen.
- 5. Select the paper source that has been checked for "Registration (CD)."
- 6. Make a copy in the full size (x 1.000) mode.
- 7. Make a copy at an enlargement ratio (e.g.: × 1.294).



- 8. Check to see if the leading edge of the scale is reproduced on the full-size copy.
- Check to see if the position of the leading edge of the scale reproduced on the enlarged copy does not deviate from that on the full-size copy.
   If the conditions of steps 8 and 9 are met, return Registration (CD) and Erasure Width to the values recorded.

If conditions of steps 8 and 9 are not met, perform the following adjustment steps.

- 10. Call the Adjust mode to the screen.
- 11. Touch [IR].
- 12. Touch [Scale (CD)].
- 13. Press the Clear key to clear the current setting value.

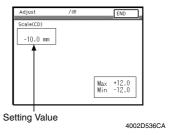


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14. Use the 10-key pad to change the setting value.

#### NOTE

Use the Access key to select the sign of + or -.



#### **Setting Instructions**

If the position of the leading edge of the scale reproduced on the enlarged copy deviates from that on the full-size copy, decrease the setting value.

If the leading edge of the scale is not reproduced on the full-size copy, increase the setting value.

- 15. Go back to the Basic screen.
- 16. Perform steps 5 through 9.
- 17. Check to see if conditions of steps 8 and 9 are met.

  If the conditions are not met, try another setting value for rechecking.
- 18. If the conditions are met, return Registration (CD) and Erasure Width to the values recorded.

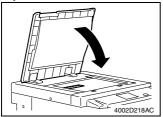
#### Requirement

Adjust so that the leading edge of the image of the scale on the copy sample meets the requirements.

Adjust Mode	Setting Range
Scale (FD)	-7.0 to +7.0

This adjustment must be made when the Scanner has been removed the Scanner Drive Cable or Original Glass has been replaced.

Adjustment Procedure



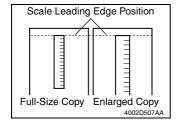
 Place a scale on the Original Glass so that it runs parallel with the Original Length Scale and its leading edge is aligned with the Original Width Scale.

- 2. Set Lead Edge Erase to 0.
- rs D-87
- 3. Set Registration (FD) to +8.2.
- r D-85 ₪
- 4. Set Erasure Width to 0.
- IS D-93

#### NOTE

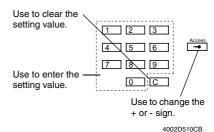
Be sure to record the current setting value.

- 5. Go back to the Basic screen.
- 6. Make a copy in the full size (x 1.000) mode.
- 7. Make a copy at an enlargement ratio (e.g.:  $\times$  1.294).



- 8. Check to see if the leading edge of the scale is reproduced on the full-size copy.
- 9. Check to see if the position of the leading edge of the scale reproduced on the enlarged copy does not deviate from that on the full-size copy. If the conditions of steps 8 and 9 are met, return Lead Edge Erase, Registration (FD), and Erasure Width to the values recorded. If conditions of steps 8 and 9 are not met, perform the following adjustment steps.

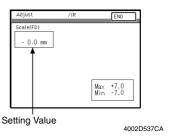
- 10. Call the Adjust mode to the screen.
- 11. Touch [IR].
- 12. Touch [Scale (FD)].
- 13. Press the Clear key to clear the current setting value.



14. Use the 10-key pad to change the setting value.

#### NOTE

Use the Access key to select the sign of + or -.



#### **Setting Instructions**

If the position of the leading edge of the scale reproduced on the enlarged copy deviates from that on the full-size copy, decrease the setting value.

If the leading edge of the scale is not reproduced on the full-size copy, increase the setting value.

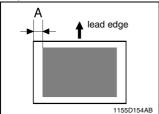
- 15. Go back to the Basic screen.
- 16. Perform steps 6 through 9.
- 17. Check to see if conditions of steps 8 and 9 are met.

  If the conditions are not met, try another setting value for rechecking.
- 18. If the conditions are met, return Lead Edge Erase, Registration (FD), and Erasure Width to the values recorded.

#### 3-8. OTHER ADJUSTMENTS

#### (1) Adjustment of the Reference Position of Each Drawer

#### Requirement



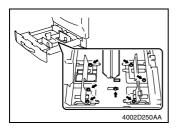
Width A on the test pattern output should fall within the following range.

Specification	
5 ± 0.5 mm	

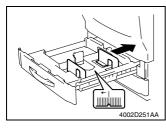
The adjustment should be made after Registration (CD/FD).

#### Adjustment Procedure

- 1. Call the Adjust mode to the screen.
- 2. Touch [Printer].
- 3. Touch [Registration (CD)].
- 4. Select the paper source to be checked and adjusted.
- 5. Press the Start Key to let the copier produce a test pattern.
- 6. Check to see if width A on the test pattern is up to the specifications. If it is outside the specified range, perform the following adjustment steps.



 Slide out the drawer used as the paper source for the test pattern and then loosen the seven screws shown on the left.



8. Watching the scale on the adjustment plate in the drawer, move the Edge Guide.

#### **Setting Instructions**

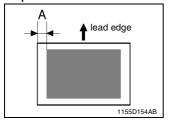
If width A on the test pattern is greater than the specifications, move the Edge Guide to the rear.

If width A on the test pattern is smaller than the specifications, move the Edge Guide to the front.

- 9. Press the Start key to let the copier produce a test pattern.
- 10. Check to see if width A on the test pattern is up to specifications.
  If the width falls outside the specified range, move the Edge Guide as necessary and check again.
- 11. Following the same procedures, make the adjustment for all drawers.

#### (2) Adjustment of the Reference Position of the Multi Bypass Tray

#### Requirement



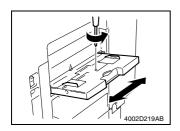
Width A on the test pattern output should fall within the following range.

Specification
5 ± 0.5 mm

The adjustment should be made after Registration (CD/FD).

#### Adjustment Procedure

- 1. Place a sheet of paper on the Multi Bypass Tray.
- 2. Call the Adjust mode to the screen.
- 3. Touch [Printer].
- 4. Touch [Registration (CD)].
- 5. Touch [Manual].
- 6. Press the Start Key to let the copier produce a test pattern.
- Check to see if width A on the test pattern is up to the specifications. If it is outside the specified range, perform the following adjustment steps.



8. Loosen one screw that secures the Multi Bypass Tray in position and move the tray as necessary.

#### **Setting Instructions**

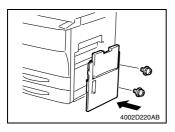
If width A on the test pattern is greater than the specifications, move the Multi Bypass Tray to the rear.

If width A on the test pattern is smaller than the specifications, move the Multi Bypass Tray to the front.

- 9. Press the Start key to let the copier produce a test pattern.
- 10. Check to see if width A on the test pattern is up to specifications. If the width falls outside the specified range, move the tray as necessary and check again.

#### (3) Adjustment of the Upper Right Door (Multi Bypass Unit)

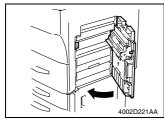
If the Right Door has been removed and reinstalled, the position of the actuator of Upper Right Door Set Sensor may deviate from the correct position. Hence, the necessity of the following adjustment.



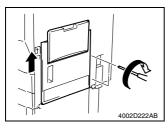
 Lifting the front end slightly, tighten the two mounting screws.

#### NOTE

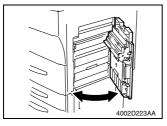
At this time, only temporarily tighten these screws.



2. Lightly close the Upper Right Door so that the Set Sensor actuator will not contact the frame.



Due to its own weight, the front end of the Upper Right Door tends to hang lower. Lifting the front end slighting the two mounting screws.



 Open and close the Upper Right Door two to three times to make sure that the actuator of the Upper Right Door Set Sensor does not contact the frame.

#### (4) Adjustment of the Position of the Scanner and 2nd/3rd Mirrors Carriage

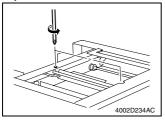
#### Requirement

With the Scanner fixed to the Scanner Drive Cables, there should be no gap between the Scanner/Mirrors Carriage Positioning Jig and the Scanner and also between the Scanner/Mirrors Carriage Positioning Jig and the 2nd/3rd Mirror Carriage.

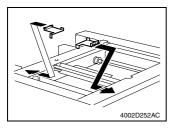
Make this adjustment after either of the following procedures have been performed:

- · After the Scanner Drive Cable has been replaced.
- When the Scanner Fixing Bracket has been removed from Scanner Drive Cable.
- · When the Scanner Drive Cable comes unwound.

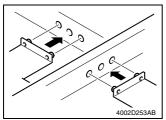
#### Adjustment Procedure



- 1. Remove the Original Glass and Rear Upper Cover.
- Move the Scanner so that the Scanner Positioning Screw is aligned with the hole in the upper frame.
- Insert a screwdriver into the hole in the upper frame and loosen the Scanner Positioning Screw (so that the Scanner Drive Cables and the Scanner can be moved independently of each other).

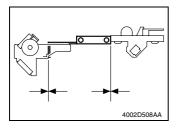


 Install the Scanner Positioning Jigs between the Scanner and the 2nd/3rd Mirrors Carriage Assy.



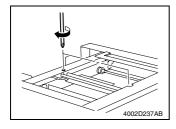
#### NOTE

When installing the Scanner Positioning Jigs, be sure to fit the tabs on the jigs into the holes at the front and rear ends of the frame.



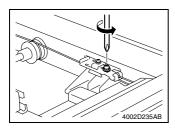
- Press the Scanner and the 2nd/3rd Mirrors Carriage Assy tightly up against the Scanner Positioning Jigs.
- Check that there is no clearance between the Scanner and the Scanner Positioning Jig, and between the 2nd/3rd Mirrors Carriage Assy and the Scanner Positioning Jig.
   If there is any clearance, adjust parallel alignment

If there is any clearance, adjust parallel alignmen of the 2nd/3rd Mirrors Carriage Assy after this adjustment has been completed.

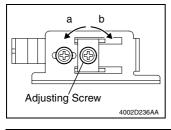


7. Tighten the two Scanner Positioning Screws.

#### (5) Adjustment of the 2nd/3rd Mirrors Carriage Assy for Parallel Alignment



- 1. Remove the Original Glass.
- 2. Loosen one screw that secures the adjusting plate.



3. Turn the adjusting screw as necessary.

#### **Setting Instructions**

If there is a gap between the 2nd/3rd Mirrors Carriage Assy and the Scanner Positioning Jig at the front, turn the adjusting screw clockwise.

If there is a gap between the 2nd/3rd Mirrors Carriage Assy and the Scanner Positioning Jig in the rear, turn the adjusting screw counterclockwise.

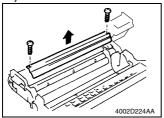
- 4. Lightly press the 2nd/3rd Mirrors Carriage Assy up against the Scanner Positioning Jig and check that there is no clearance between the two.
- 5. Tighten one screw to secure the adjusting plate in position.

# (6) Adjustment of the Gap Between the Doctor Blade and Sleeve Roller (D.B. Adjustment)

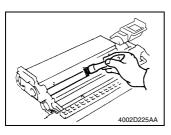
#### Requirement

The gap between the Doctor Blade and Sleeve Roller should be 0.6 + 0.03 - 0.05 mm.

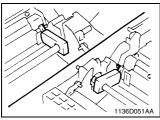
#### Adjustment Procedure



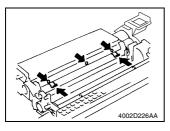
- Slide out the Developer Unit and remove the PC Drum Charge Corona and PC Drum.
- Remove two screws and the Developer Scattering Prevention Plate.



3. Using a brush, whisk developer off the surface of the Sleeve Roller.



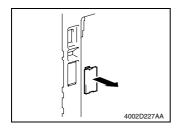
4. Install the Sleeve/Magnet Roller Positioning Jig into the Developer Unit.



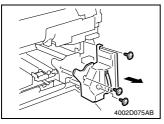
- Loosen three screws that secure the Doctor Blade. Insert the D.B. Adjusting Jigs between the Doctor Blade and Sleeve Roller.
- Press down the Doctor Blade until it positively contacts the D.B. Adjusting Jigs. Then, tighten the three screws to secure the Doctor Blade.

### 4. MISCELLANEOUS

# 4-1. INSTALLATION OF THE KEY COUNTER SOCKET (OPTION)



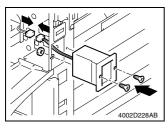
- 1. Remove the Right Cover.
- 2. Remove the Counter Cover.



- 3. Swing down the Front Door and slide out the Developer Unit.
- 4. Remove three screws and the cover.

#### NOTE

Do not remove the belt mounting screw on the cover.



- 5. Connect the Key Counter Socket connector.
- Using one screw and nut, secure the counter socket.

#### NOTE

When the Key Counter Socket is mounted, set to "ON" the "Key Counter" available from the Security mode.

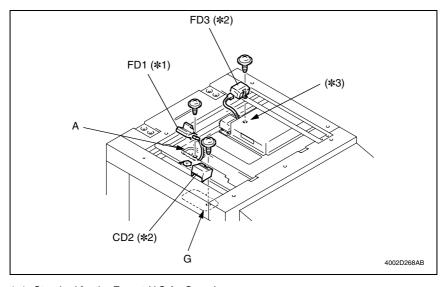
# 4-2. MOUNTING THE ORIGINAL SIZE DETECTING SENSORS (OPTION)

#### NOTE

When an Original Size Detecting Sensor has been added, turn "ON" "Original Size Detecting Option" of "System Input" under the Tech. Rep. mode and make the "Orig. Size Adjustment."

rs D-80

- 1. Remove the Original Glass and EDH Glass.
- 2. Install the Original Size Detecting Sensor.



- \* 1: Standard for the Except U.S.A., Canada
- \* 2: Standard for the Other Areas (Except Korea, Taiwan)
- \* 3: Mount the sensor in hole D for Korea and Taiwan.

  Mount it in hole F for areas other than Korea and Taiwan.

#### 4-3. FLASH MEMORY

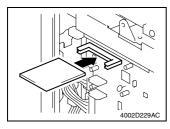
Software has conventionally been upgraded by replacing ROM on each board. This copier employs flash memory for the system control IC mounted on the Master Board and Image Processing Board. Its contents are reprogrammed easily by performing the following steps using the IC card (memory card), into which data has been previously downloaded.

#### **NOTES**

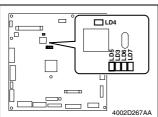
- NEVER remove or insert the memory card with the copier power turned ON.
- An error code appears on the Touch Panel while data is being rewritten. It does not, however, indicate any problematic symptom and can be ignored.

#### (1) Rewriting the Master Board Data

- With the Power Switch in the OFF position, unplug the power cord from the power outlet.
- 2. Remove the Rear Cover.



3. Insert the memory card into the Master Board.

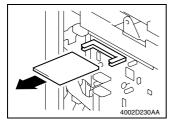


- 4. Plug the power cord into the power outlet.
- 5. Turn ON the Power Switch.
- 6. This starts the data rewriting sequence.

#### NOTE

While the data is being rewritten, LD3 on the Master Board remains blinking and LD4 remains OFF.

Check that LD3 and LD4 on the Master Board turn ON.



8. Unplug the power cord from the power outlet.

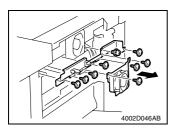
#### NOTE

Do not turn OFF the Power Switch at this time.

- 10. Turn OFF the Power Switch.
- 11. Plug the power cord into the power outlet.
- 12. Turn ON the Power Switch.
- 13. Call the Tech. Rep. Mode to the screen.
- 14. Touch [ROM Version].
- 15. Check to see if the printer version shown on the screen matches the version marked on the flash memory.

#### (2) Rewriting the Image Processing Board Data

- With the Power Switch in the OFF position, unplug the power cord from the power outlet
- 2. Remove the Right Cover.
- Close the Front Cover.

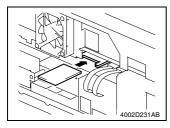


 Remove three screws and the PH Cooling Fan Motor mounting bracket Assy.

#### NOTE

Do not disconnect the connector of the PH Cooling Fan Motor.

- 5. Remove six screws and the mounting bracket.
- Insert the memory card into the Image Processing Board.



Downloading Completed. Check Sun. 0000

- 7. Plug the power cord into the power outlet.
- Holding down the particular numeric key of the 10-Key Pad corresponding to the language in which the data is to be rewritten, turn ON the Power Switch.

#### NOTE

For the specific numeric key of the 10-Key Pad, refer to the "List of Numeric Keys Corresponding to Lanquages."

№ D-114

- 9. The data rewriting sequence starts. (The Start key starts blinking red.)
- Check that a message appears on the Touch Panel, indicating that the data has been rewritten correctly.

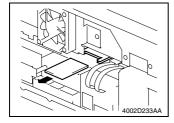
(The Start key lights up green steadily.)

#### **Check Items**

- "Downloading Completed." is shown.
- The number shown to the left of "Language" matches that entered from the 10-Key Pad when the Power Switch is turned ON.
- The Check Sum value matches the value given on the memory card.
- 11. If rewriting has been NG (as indicated by the Start key lighting up red), perform steps 12 and 13 and then start the procedure over, beginning with step 5.

#### NOTE

If the second rewriting fails, perform steps 12 and 13 and abandon the procedure.



12. Unplug the power cord from the power outlet.

#### NOTE

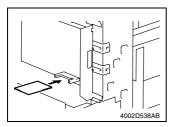
At this time, do not turn OFF the Power Switch.

<List of Numeric Keys Corresponding to Languages>

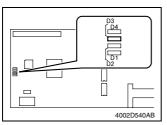
10-Key Pad	None p	ressed	1	2	3	4
Marketing Areas	U.S.A. and Canada	Europe 1	Europe 2	Europe 3	Other Areas 1	Other Areas 2
	English	English	English	English	English	English
	French	German	Ukrainian	Czech	Spanish	Chinese 1
	Spanish	French	Lithuanian	Slovak	Portuguese	Chinese 2
	Japanese	Dutch	Estonian	Turkish	French	Japanese
Languages		Italian	Hungarian	French	Russian	
		Spanish	Romanian	German	Thai	
Languages		Portuguese	Polish	Greek	Malay	
		Danish	Croatian	Chinese	Indonesian	
		Norwegian	German	Arabic	Arabic	
		Swedish	Russian	Slovenian	Japanese	
		Finnish			Chinese 1	
		Japanese			Chinese 2	

#### (3) Rewriting the ECC Board Data (option)

- 1. Unplug the power cord from the power outlet with the Power Switch OFF.
- 2. Remove the Rear Cover.



3. Insert the memory card into the ECC Board.

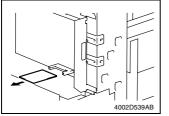


- 4. Plug the power cord into the power outlet.
- 5. Turn ON the Power Switch.
- 6. This starts the rewriting sequence.

#### NOTE

D1 on the Master Board remains blinking while data is being rewritten.

- 7. Check that D3 on the ECC Board turns ON.
- If an LED other than D3 turns ON or if it takes longer than 3 min. to rewrite the data, perform steps 9 and 10, turn OFF the Power Switch, and start the procedure over beginning with step 4.



9. Unplug the power cord from the power outlet.

#### NOTE

At this time, do not turn OFF the Power Switch.

# (4) Rewriting the Master Board, Image Processing Board, and ECC Board (Option) Simultaneously

#### NOTE

Steps 4 and 9 are to be performed only when the ECC Board (option) is mounted.

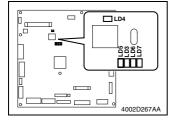
- 1. With the Power Switch in the OFF position, unplug the power cord from the power outlet
- 2. Insert the memory card into the Image Processing Board.
- rs D-113
- 3. Insert the memory card into the Master Board.
- IS D-112
- 4. Insert the memory card into the ECC Board.
- ™ D-115
- 5. Plug the power cord into the power outlet.
- 6. Turn ON the Power Switch.



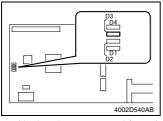
7. Check that a message appears on the Touch Panel, indicating that the data has been rewritten correctly.

#### **Check Items**

- "Downloading Completed." is shown.
- The number shown to the left of "Language" matches that entered from the 10-Key Pad when the Power Switch is turned ON.
- The Check Sum value matches the value given on the memory card.



Check that LD3 and LD4 on the Master Board are ON.



9. Check that D3 on the ECC Board turns ON.

10. Unplug the power cord from the power outlet.

#### NOTE

Do not turn OFF the Power Switch at this time.

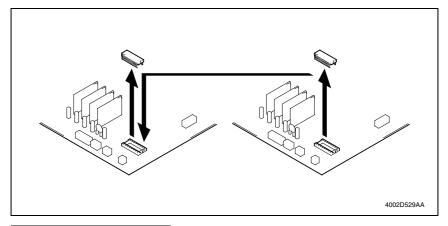
#### 4-4. REMOUNTING EPROM

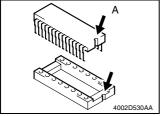
#### NOTE

If the PW Board has replaced, be sure to remount EPROM from the old to new PW Board. If the PW Board has been replaced and EPROM has not been remounted, be sure to replace the PC Drum with a new one. EPROM contains no data in this case, so make entries again of numeric values given on the Adjust Label.

#### (1) Remounting EPROM on the Master Board

- 1. Remove the Master Board.
- 2. Remove EPROM (IC101) from the new Master Board.
- Remove EPROM (IC101) from old Master Board and remount it onto the new Master Board.



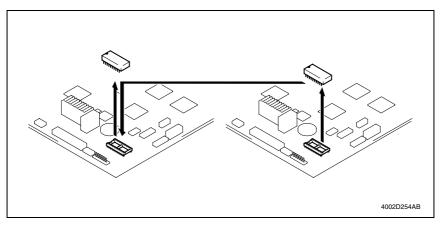


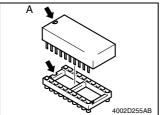
#### NOTE

Note the alignment notch (A) on EPROM (IC101) when mounting the IC.

#### (2) Remounting EPROM on the Image Processing Board

- 1. Remove the Image Processing Board.
- 2. Remove EPROM (IC400) from the new Image Processing Board.
- 3. Remove EPROM (IC400) from old Image Processing Board and remount it onto the new Image Processing Board.





#### NOTE

Note the alignment notch (A) on EPROM (IC400) when mounting the IC.

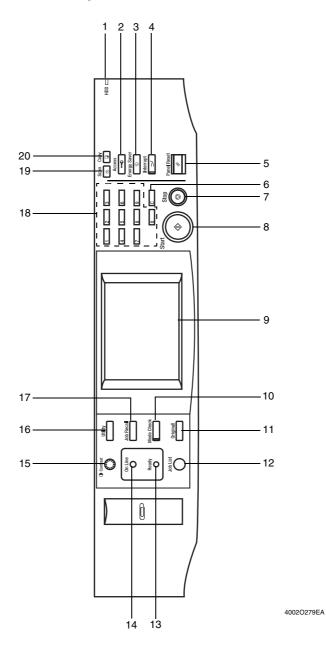
# SWITCHES ON PWBs, TECH. REP. SETTINGS

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# 1. CONTROL PANEL KEYS AND TOUCH PANEL

## 1-1. Control Panel Keys



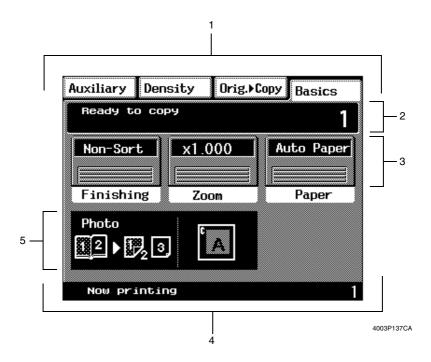
- 1. HDD Lamp
- Lights up to indicate that the Hard Disk Drive Kit (option) is being accessed.
- 2. Access Key
- Press to enter the access number when Copy Track of the Administrator mode available.
  - Press the access Key.
- 3. Energy Saver Key
- Press to set machine into the Energy Saver mode.
- 4. Interrupt Key
- · Press to select the Interrupt mode.
- 5. Panel Reset Key
- Press to set the machine into the initial mode, clearing all settings made on the control panel.
- 6. Clear Key
- · Clear the various numeric values.
- 7. Stop Key
- · Stop a print cycle.
- · Stop a scanning cycle.
- 8. Start Key
- · Start a print cycle.
- 9. Touch Panel
- Shows various screens and message.
- 10. Mode Check Key
- · Press to show the Mode Check screen.

- 11. Original Key
- Press to select the Mixed Orig. Detection and other document-related functions setting screen.
- 12. Job List Key
- Press to check for the settings made for a job (Mode Check), modify the settings of a job (Change), delete a job (Delete), and unlock a job (Unlock).
- 13. Ready Key
- Lights up to indicate that data can be transferred.
- 14. On Line Key
- Press to select either Online or Offline mode.
- 15. Display Contrast Knob
- Use to adjust the brightness of the Touch Panel.
- 16. Utility Key
- Press to show the Utility Mode menu.
- 17. Job Recall Key
- Press to show the Job Recall screen on which you can check or recall a copyjob program previously stored in memory.
- 18. 10-Key pad
- The number of copies to be made.
- The various numeric values.
- 19. Scan Key
- Press to select the Scanner mode.
- 20. Copy Key
- · Press to select the Copy mode.

### 1-2. Explanation of the Touch Panel

#### (1) Basis Screen

The Basic screen is the initial screen that appears when the copier is turned ON.



- 1. Supplementary Function Keys
- The auxiliary, Density, Orig. ▶ Copy, and Basics keys are displayed.
- 2. Message Display
- Shows the current machine status, operating instructions and precautions, and other data including the number of copies selected and the amount of paper still available for use.
- 3. Basic Function/Key
- Shows the basic function keys and the corresponding functions currently selected for use.
- 4. Set Function
- Shows graphic representations of the settings currently made for Orig. ➤ Copy and Finishing.
- 5. Sub-message Display
- Shows what is being done with the currently reserved job.

#### (2) Warning Screens

The Warning screen may be a malfunction display, error display, warning display, or a caution display.

#### <Malfunction Display>

Given when a malfunction occurs.

E.g.: Malfunctions that can be identified with a specific code.



<Error Display>
Given when an error occurs.

E.g.: Paper misfeed, door open, etc.



<Caution Display>

Given when, though further copier operation will be possible, it could eventually result in a malfunction.

E.g.: Toner near empty, etc.





<Warning Display>

Given when only a defective copy will be produced because of erroneous or illegal panel settings.

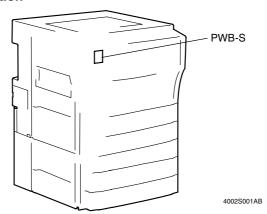
E.g.: Unmatched paper size in Auto Paper.



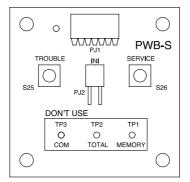
4003P601DA

# 2. FUNCTION OF SWITCHES AND OTHER PARTS ON PWBs

## 2-1. PWB Location



# 2-2. PWB-S (Tech. Rep. Setting Switches Board)



4002S002AB

Symbol	Name	Description
S25	Trouble Reset Switch	Resets the malfunction display.
S26	Tech. Rep. Switch	Display the Tech. Rep. mode screen.
PJ2	Initialize Switch	Resets a misfeed, malfunction, and erratic display.
TP1	Memory Clear Test Point	Clears all data.
		NOTE: • It does not, however, clear data of Electronic counters, Adjust mode, Administrator and RD mode functions.

#### (1) Clearing Procedures

#### <Initialize>

- 1. Turn OFF the Power Switch.
- 2. With the circuit across pins of PJ2 closed, turn ON the Power Switch.
- 3. Open the circuit in about 5 seconds.
- 4. Check that the message "Initialize Completed" is displayed on the Touch Panel and then touch the "OK" key.

#### <Memory Clear>

- 1. Turn OFF the Power Switch.
- 2. With the circuit across TP1 and TP3 closed, turn ON the Power Switch.
- 3. Open the circuit in about 5 seconds.
- 4. Check that the message "Memory Clear Completed" is displayed on the Touch Panel and then touch the "OK" key.

#### NOTES:

- If the copier exhibits an erratic display or operation, reset and clear in the following order: Initialize → Memory Clear.
- If Memory Clear has been performed, make settings of various functions once again.

#### (2) Data/Conditions Cleared by Reset Switches/Pins

Clearing Method  Data Cleared		Front Door Open/Close	Trouble Reset Switch S25	Initialize PJ2	Memory Clear TP1
Misfeed display		0	-	0	0
Malfunction display	Fusing/ Optical	_	0	0	0
uispiay	Others	0	0	0	0
Erratic operation/d	isplay	_	0	0	0
Job/Image		_	-	_	0
User's Choice		_	-	_	О
Tech. Rep. Mode		-	-	-	0
Security Mode		I	_	ı	О

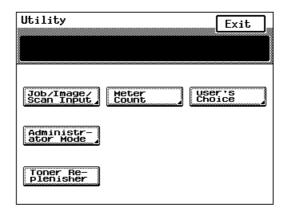
O: Cleared -: Not cleared

## 3. UTILITY MODE

• Utility Mode is used to make various settings according to the user's need.

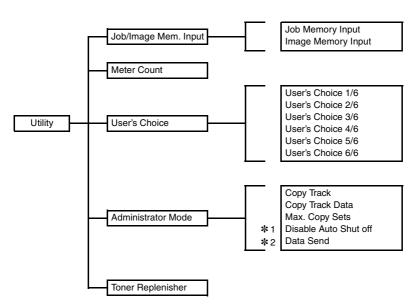
## 3-1. Utility Mode selection Screen

· Press the Utility key on the control panel.



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## 3-2. Utility Mode Function Tree



- \* 1: The description of the function displayed on the Touch Panel is "Disable Sleep" when a Printer Controller is connected to the machine and "Disable Auto Shut off" when one is not connected.
- \* 2: The description of the function is displayed when a Data Terminal is connected to the machine.

## 3-3. Settings in the Utility Mode

Touch Panel Display	Setting
Job/Image Men. Input	Permits programming of various functions, including copying jobs.
Meter Count	Displays the counts of various counters.
User's Choice	User's Choice is used to make various settings according to the user's need.
Administrator Mode	The entry of the "Administrator #" set using the Tech. Rep. mode permits the settings of the following functions.
Toner Replenisher	Replenishes the supply of toner.

#### (1) User's Choice Mode

• User's Choice is used to make various settings according to the user's need.

#### 1. User's Choice Function Setting Procedure

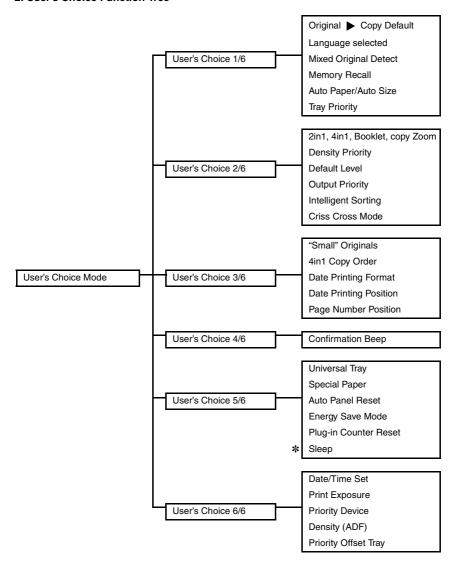
<Procedure>

- 1. Press the Utility key.
- 2. Touch the "User's Choice" key.
- 3. Select the appropriate screen from the menu.
- 4. Select the appropriate function.
- 5. After the settings are complete, touch the "Enter" key to validate the settings.

#### <Exiting the Mode>

· Press the Panel Reset key.

#### 2. User's Choice Function Tree



<sup>\*</sup> The function displayed on the Touch Panel is "Sleep" when a Printer Controller is connected to the machine and "Auto Shut off" when one is not connected.

## 3. Settings in the User's Choice Mode

Touch Panel Display	Setting (The defau	lt is Highlighted ).		
Original ▶ Copy Default	Select the priority type of Original ▶ Copy setting selected automatically when the Power Switch is turned ON or Panel Reset key pressed.			
	<b>1-Sided</b> ▶ <b>1-Sided</b> 1-Sided ▶ 2-Sided ≥ 2-Sided ▶ 2-Sided			
Language selected	Select the language of the Touch Panel messages.			
Selected	<metric areas=""></metric>	<inch areas=""></inch>		
	ENGLISH GERMAN FRENCH	ENGLISH FRENCH SPANISH		
	DUTCH ITALIAN SPANISH	JAPANESE		
	PORTUGUESE DANISH NORWEGIAN			
	SWEDISH FINISH JAPANESE			
Mixed Original Detect	Select the priority Mixed Original I selected when the Power Switch i pressed.	Detection mode that is automatically s turned ON or Panel Reset key		
	ON	OFF		
Memory Recall	Select whether to enable or disab	le the Memory Recall function.		
	ON	OFF		
Auto Paper/Auto Size	Select the priority Auto mode (Autwhen the Power Switch is turned			
	Auto Paper Auto	o Size Manual		
Tray Priority	Select the priority paper source the copier is set into the Auto Size	nat is automatically selected when e or Manual mode.		
	1st Drawer	2nd Drawer		
	3rd Drawer	4th Drawer		
	LCT			
2in1, 4in1, Booklet Copy Zoom	Select whether to enable or disable recalling a default zoom ratio when Auto Paper is selected for 2in1, 4in1, or Booklet Creation. <2in1 4in1>			
	ON	OFF		
	<booklet creation=""></booklet>			
	ON	OFF		

Touch Panel Display	Setting (The default is <b>Highlighted</b> ).			
Density Priority	Specify the priority exposure mode that is selected automatically when the Power Switch is turned ON or the Panel Reset key pressed. <pre><density></density></pre>			
	Auto Exposu	ıre		Manual
	<original image="" td="" type:<=""><td>&gt;</td><td></td><td>_</td></original>	>		_
	Text	Text/F	Photo	Photo
Default Level	Auto: Select the priority Manual: Select the prior mode.	•		'
		<au< td=""><td>ıto&gt;</td><td></td></au<>	ıto>	
	Lighter	Nor	mal	Darker
		<mar< td=""><td>nual&gt;</td><td>_</td></mar<>	nual>	_
	1 1 1 1			
	Lighter			Darker
Output Priority	Select the priority finishing type.			
	NOTE: • The contents of the display vary depending on the types of finishing options mounted on the machine.			
	Non Sort Sort Sort Group  Corner Staple 2-Hole Punch 3-Hole Punch			
Intelligent Sorting	Select whether to enable or disable the function that automatically switches between Sort and Non-Sort according to the number of originals and the number of copy sets to be made.  Applicable when the system is equipped with a finishing option and using an EDH.			
	ON OFF			OFF
Criss Cross Mode	Select whether to enabl	e or disable	e crisscross	s sorting automatically.
	ON			OFF

Touch Panel Display	Setting (The default is <b>Highlighted</b> ).				
"Smaller" Originals	Select whether to enable or disable a copy cycle when it is initiated with an original of a small size that is not detectable by the system placed on the Original Glass.				
	ON	OFF			
	* Default: Metric areas OFF/Inch Areas ON.				
4in1 Copy Order	Specify the default copying order in the 4in1 mode.				
	1   2       3   4       2   4				
Date Printing	Select the delimiter and format	for date printing.			
Format	<punctuation></punctuation>				
	X X / X X / X X X X X X X X X X X X X X				
	'yy yyyy				
		ate Format>			
	<b>'00/12/24</b> D	EC/24/'00 24/DEC/'00			
	12/24/'00	24/12/'00			
Date Printing	Select the position at which to	print the date.			
Position	<metric areas=""></metric>	<inch areas=""></inch>			
	X 4 to 40 ( 8 mm )	X 3/16 to 1-9/16" ( 1/4" )			
	Y 4 to 40 ( 20 mm )	Y 3/16 to 1-9/16" ( 3/4" )			
Page Number Position	Set the position at which to print the page number, how many millir ters or inches from the bottom of the page.				
	<metric areas=""></metric>	<inch areas=""></inch>			
	4 to 40 ( 8 mm )	3/16 to 1-9/16" ( <b>1/4"</b> )			
Confirmation Beep	Select whether to enable or disable the beep that sounds each time key on the control panel is pressed or a function on the Touch Panel touched.				
	ON	OFF			

Touch Panel Display	Setting (The default is Highlighted ).			
Universal Tray	Set the paper size for the Universal Tray.			
	Auto Detect Size Input			Size Input
Special Paper	Define the type of paper used for each paper source, or designate particular paper source for special paper.			source, or designate a
	Normal		C	Cover/Insert
	Recycled			Cover
	Not for 2-Side	ed		Insert
Auto Panel Reset	Select the time it takes the Auto Panel Reset function, which re the panel settings when the set period of time elapses after a c cycle has been completed or the last key operated, to be active			elapses after a copy
	30 sec.	1 min.		2 min.
	3 min.	5 min.		No Reset
Energy Saver Mode	Select the time it takes the copier to enter the Energy Saver mode after a copy cycle has been completed or the last key operated.  Use the 10-Key Pad to set the time.  1 to 90 ( 15 min. )			
DI 1 0 1	L	·	-	
Plug-In Counter Reset	Select whether or not to Plug-In Counter or a ma			
	ON OFF			
Sleep  * When a Printer Controller is	Select the time it takes to copier when the set per been completed or the land	od of time ela	pses afte	er a copy cycle has
connected.	NOTE: • The option of "OFF" be selected for "Disable selected"			
	OFF 15 to 90 ( 90 min. )			

Touch Panel Display	Setting (The default is Highlighted ).			
Auto Shut-Off Mode	Select the time it takes the Auto Shut Off function, which shuts down the copier when the set period of time elapses after a copy cycle has been completed or the last key operated, to be activated.			
* When a Printer Controller is not connected.	NOTE: • The option of "OFF" becomes available on the screen if "Yes" is selected for "Disable Auto Shut off" of the "Administrator Mode" function.			
	OFF	15 to 90 ( <b>90 min.</b> )		
Date/Time Set	Set the date and time-of-day for	Date Printing.		
	Year 1999 to 2089	Month 1 to 12		
	Day 1 to 31	Time 00 to 23 (hour) 00 to 59 (min)		
Print Exposure	Set the image density level for p	rinting.  Darker		
Priority Device	Select the priority configuration of the copier established when the Power Switch is turned ON or the Panel Reset key pressed.			
	<b>Copier</b> Printer			
Density (ADF)	Adjust the copy image density level when the ADF is being used.			
	Mode 1 When the standard original (text, etc.) is used.  Mode 2 To give better reproduction of faint original.			
Priority Offset Tray				
,	Top Tray  Bottom Tray			

#### (2) Administrator Mode

• The entry of the "Administrator #" set using the Tech. Rep. mode permits the settings of the following functions.

#### 1. Administrator Mode Function Setting Procedure

- <Procedure>
- 1. Press the Utility key.
- 2. Touch the "Administrator Mode" key.
- 3. Enter the Administrator number.
- 4. Select the appropriate function.
- 5. After the settings are complete, touch the "Enter" key to validate the settings.

#### <Exiting the Mode>

· Press the Panel Reset key.

#### 2. Settings in the Administrator Mode

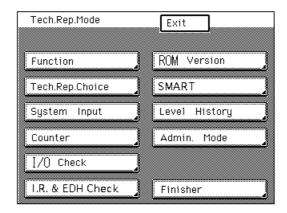
Touch Panel Display	Setting (The default is <b>Highlighted</b> ).		
Copy Track	Select the number of accounts to be controlled.  -Copy Track-  -Copy > <printer>  ON  OFF  OFF  NOTE:  - Printer is displayed when an external I/F is connected.  -Copy Track method-  100 Accounts  1000 Accounts</printer>		
Copy Track	Select whether or not to initialize the copy track data so far taken.  Yes (initialize) No (do not initialize)		
Copy Track Data	Select the particular account number.  When "All Counter Reset" is touched, it clears all data under control.		

Touch Panel Display	Setting (The default is <b>Highlighted</b> ).			
100 Accounts	The copy track data of the selected page is displayed.  "No.": Enter the set account number from the 10-Key Pad.  "Total Count": Displays the count of the Total Counter.  "Size Count": Displays the count of the Size Counter.  "Copy Limit": Enter the maximum number of copies that can be made from the 10-Key Pad.  "Access Code": Enter the access number, which can range from 0001 to 9999, from the 10-Key Pad.  These data can be cleared with the Clear key.			
1000 Accounts	The copy track data of the selected page is displayed. "No.": Displays the account number. (Setting cannot be changed.) "Total Count": Displays the count of the Total Counter. (It can be cleared with the Clear key.)			
	NOTE: • The account number corresponds to the access code (ID) of that particular account.			
Permission Level	Determine the number of copies or copy sets that can be set using the 10-Key Pad.			
	1 to 99 OFF			
Disable Sleep	Select whether to enable or disable the setting of the "Sleep" function available from User's Choice.			
★ When a Printer Controller is	No Not displayed.			
connected.	Yes Displayed.			
Disable Auto Shut off	Select whether to enable or disable the setting of the "Auto Shut Off" function available from User's Choice.			
★ When a Printer	No Not displayed.			
Controller is not connected.	Yes Displayed.			
Data Send	Transmits various data to the Center when a Data Terminal is mounted.			

## 4. TECH. REP. MODE

This mode is used by the Tech. Rep. to check, set, adjust, and/or program various service functions.

## 4-1. Tech. Rep. Mode Menu Screen



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## 4-2. Tech. Rep. Mode Function Setting Procedure

<Procedure>

- 1. Press the Utility key.
- 2. Press the Meter Count key.
- 3. Press the following keys in this order:

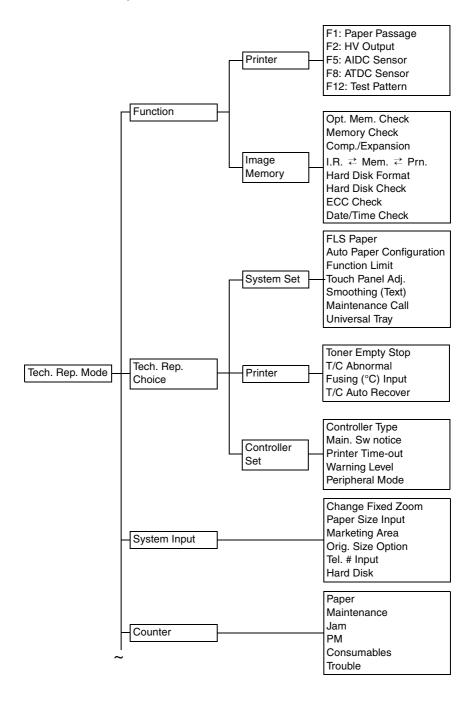
Stop 
$$\rightarrow 0 \rightarrow 0 \rightarrow Stop \rightarrow 0 \rightarrow 1$$

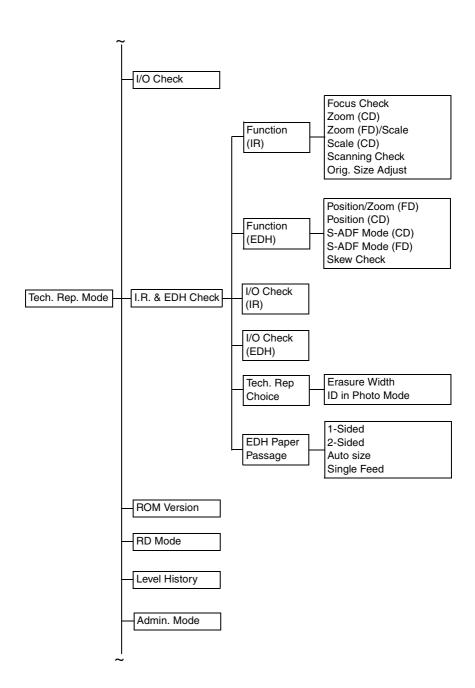
4. Select the desired Tech. Rep. Mode function.

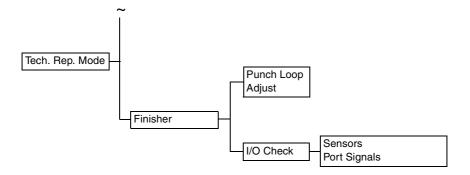
#### <Exiting the Mode>

· Press the Panel Reset key.

## 4-3. Tech. Rep. Mode Menu Function Tree







## 4-4. Setting in the Tech. Rep. Mode

## (1) Function

• This function allows the Tech. Rep. to make the various function tests and adjustments. <Functions>

Printer: Used for making the various function tests and adjustments for the printer. Image Memory: Used for making the various function tests and adjustments for image memory.

Touch Panel Display	Operation				
F1: Paper Passage	A check is made for paper passage performance. <procedure> 1. Select the paper source. 2. Touch "Duplex" for paper passage output on paper fed from the Duplex Unit. 3. Press the Start key to start the paper passage cycle. 4. Press the Stop key to stop the paper passage cycle.</procedure>				
F2: HV Output	This test is	for factory adjustmer	t only and	should NOT be used.	
F5: AIDC Sensor	,	output level of the Als, see DIS/REASSE			
F8: ATDC Sensor	,	output level of the ATs, see DIS/REASSE			
F12: Test Pattern	Outputs the test pattern. <procedure> 1. Touch "Duplex" for test pattern output on paper fed from the Duplex Unit. 2. Select the test pattern type. 3. Select the paper source. 4. Press the Start key to start the output sequence. 5. Press the Stop key to stop the output sequence.</procedure>				
	Display Type Display Type				
	F12-0 Dots F12-5 ID self printing			ID self printing	
	F12-1	F12-1 Gradation F12-6 Double dots			
	F12-2	Halftone	F12-7	45° slant line	
	F12-3	F12-3 64-dot checkered F12-8 2-dot line pair			
	F12-4 Solid black F12-9 LD beam position correction				
Opt. Men. Check	Checks for	the connection of opt	ional mem	ory.	

Touch Panel	Q
Display	Operation
Memory Check	Writes data in the image memory and reads it out to check for exact correspondence.
	The Touch Panel shows the percentage of processing completed of
	each diagnostic sequence and the number of diagnostic sequences carried out. If a fault is encountered, it gives the message of "NG"
	together with the address at which the fault occurred.
	<procedure> <ol> <li>Press the Start key to start the diagnostic sequence.</li> </ol></procedure>
	Press the Start key to start the diagnostic sequence.     Press the Stop key to stop the diagnostic sequence.
Comp./Expansion	Comp.: Checks to determine if the image data has been properly compressed in memory.
	Expansion: Checks to determine if the compressed image data is properly expanded in memory.
	The Touch Panel shows the percentage of processing completed of
	the diagnostic sequence. If the sequence has been completed okay, it gives the message of "OK"; if a fault was encountered, it gives the
	message of "NG" together with the corresponding malfunction code.
	<procedure></procedure>
	Press the Start key to start the diagnostic sequence.
I.R. <b>⇄</b> Mem. <b>⇄</b> Prn.	I.R. → Memory: Checks for correct image signal transfer between I.R. and memory.
	The Touch Panel shows the percentage of processing completed of
	the diagnostic sequence. If the sequence has been completed okay, it gives the message of "OK"; if a fault was encountered, it gives the
	message of "NG" together with the corresponding malfunction code.
	<procedure> 1. Touch "IR → Memory".</procedure>
	Press the Start key to start the diagnostic sequence.
	Memory → Printer: Checks for correct image signal transfer between memory and printer.
	The Touch Panel shows the percentage of processing completed of
	the diagnostic sequence. If the sequence has been completed okay, it gives the message of "OK"; if a fault was encountered, it gives the
	message of "NG" together with the corresponding malfunction code. During the sequence, the copier also produces a test copy which can be checked for correct image.
	<pre><pre><procedure></procedure></pre></pre>
	1. Touch either "Memory $\rightarrow$ Prn" or "Memory $\rightarrow$ Prn".
	<ol> <li>Load the Multi Bypass Table with A4 lengthwise paper.</li> <li>Press the Start key to start the diagnostic sequence.</li> </ol>

Touch Panel Display	Operation
Hard Disk Format	Formats the Hard Disk. The Touch Panel shows the percentage of processing completed. If formatting has been normally completed, the panel gives the message of "OK"; if it has been abnormally terminated, the panel gives the message of "NG" together with the corresponding malfunction code. <procedure> • Press the Start key to start the formatting sequence.</procedure>
Hard Disk Check	Checks for proper connection and read/write operation of the Hard Disk.  The Touch Panel shows the percentage of sequence completed. If the check has been completed okay, it gives the message of "OK"; if a fault was encountered, it gives the message of "NG" together with the corresponding malfunction code. <procedure>  Press the Start key to start the check sequence.</procedure>
ECC Check	Checks for proper connection of the ECC. The Touch Panel shows the percentage of sequence completed. If the check has been completed okay, it gives the message of "OK"; if a fault was encountered, it gives the message of "NG" together with the corresponding malfunction code. <procedure>  Press the Start key to start the check sequence.</procedure>
Date/Time Check	Checks for the current time-of-day and date.

## (2) Tech. Rep. Choice

• This function allows the Tech. Rep. to make various settings and adjustments.

#### <Functions>

System Set: Choice functions relating to the printer. Printer: Choice functions relating to image memory.

Controller Set: Choice functions relating to the Printer Controller.

Touch Panel Display	Setting (The default is <b>Highlighted</b> ).					
FLS Paper	Set the size fo	Set the size for FLS.				
	F: 330.2 m C: 203.2 m		F: 330 mm C: 210 mm	F: 330.2 mm C: 215.9 mm	F: 330 mm C: 220 mm	
Auto Paper Configuration	Select the met	thod		ne detected origin		
	Inch/Met	ric	The measurem standard inch	nent is rounded to or metric size.	o the nearest	
	Metric		The measuren standard metri	nent is rounded to c size.	o the nearest	
Function Limit	Select whethe not.	r to li	mit the function	s to be set on the	e control panel or	
	Enable	Enable Limits the functions to the sity, number of copies to be Detection, Free Orig. Place Adjustment.			Mixed Orig.	
	Disable	Ena	bles all function	s (no Limit).		
Touch Panel Adj.	<procedure></procedure>			area of the Touch s marked with +		
	NOTE: • Be sure to to	NOTE:  • Be sure to touch the exact center of the + marking.				
Smoothing (Text)	Select whethe Text mode.	r to t	urn ON or OFF	the smoothing fo	r function for the	
		10	١	Ol	FF	
Maintenance Call	Select whether to enable or disable the maintenance call reminder (M1) message that is displayed when the maintenance counter count reaches the preset value.					
	Ca	ll Ind	icated	Call Not	Indicated	
Universal Tray	Set the inch si	ze of	paper to be use	ed.		
	1	14 × 8	81/4	14 ×	81/2	

Touch Panel Display	Setting (The default is Highlighted ).				
Toner Empty Stop	Select whether or not to inhibit copying when a toner-empty condition is detected.				
	Enable		Disable		
T/C Abnormal	Select whether to enable or disable copying when an abnormal T/C detected.				
	Enable		Disable		
Fusing (°C) Input	Set the temperature for fusir operating environment and t	•	•		
	1	2	3		
	180 °C	190 °C	195 °C		
T/C Auto Recover	Select whether to enable or drops.	disable auto reco	overy of T/C when it		
	Enable		Disable		
Controller Type	Set the type of the Printer C	ontroller.			
		0 to 9 ( <b>0</b> )			
	* After the setting has been ON the Power Switch.	made, touch "El	ND" and turn OFF and		
Main. Sw. notice	Select the timing at which th	e Printer Contro	ller power is turned ON.		
	Mode 1 After the mad tion.	chine has comple	eted its initial opera-		
		achine is turned			
	* After the setting has been made, touch "END" and turn OFF and ON the Power Switch.				
Printer Time-Out	Set the timeout period for the	e printer.			
	Disable	1 t	o 99 ( <b>10 min.</b> )		
	* After the setting has been ON the Power Switch.	made, touch "El	ND" and turn OFF and		
Warning Level	Select the type of warning d Printer Controller.	isplay given whe	n an error occurs in the		
	Trouble		Attention		
	* After the setting has been ON the Power Switch.	made, touch "El	ND" and turn OFF and		

Touch Panel Display		Setting (The default is <b>Highlighted</b> ).				
Peripheral Mode	S	Select the type of external I/F operation.				
		Mode 1	Mode 1 External I/F operation mode 1			
		Mode 2 External I/F operation mode 2				
		Mode 3	External I/F operation mode 3			
	*	After the set ON the Pow	ting has been made, touch "END" and turn OFF and er Switch.			

## (3) System Input

• This function allows the Tech. Rep. to change the fixed zoom ratios, set the paper size, define the marketing area, and make other settings.

Touch Panel	1				_	
Display		Setting (The default is <b>Highlighted</b> ).				
Change Fixed Zoom	<f 1. 2. 3.</f 	Change a fixed zoom ratio to a desired value. <procedure> 1. Touch the key of the fixed zoom ratio to be changed. 2. Press the Clear key. 3. Enter the new ratio from the 10-Key Pad. 4. Touch "Input" to validate the new setting.</procedure>				
Paper Size Input	<f 1. 2.</f 	Set the paper size. <procedure> 1. Select the paper source. 2. Select the paper size. 3. Touch "END" to validate the new setting.</procedure>				
Marketing Area	Se	et the marketing	area.			
		MSJ	MC	ME	Other Areas	
Original Size Detecting Option		elect "ON" when ounted.	the optional Orio	ginal Size Detect	ing Sensor is	
		ON <b>OFF</b>				
Tel. # Input	a   <f 1.</f 	Enter the telephone number that will appear on the Touch Panel when a malfunction occurs in the copier. <procedure> 1. Enter the phone number from the 10-Key Pad. Use the Interrupt key to enter a hyphen "" 2. Touch "END" to validate the phone number setting.</procedure>				
Hard Disk	Se	elect "ON" if a Ha	ard Disk is moun	ted.		
		O	N	0	i i	

#### (4) Counter

• Shows the number of copies made on each paper size or type.

## <Clearing a Count>

- 1. Open the counter menu screen.
- 2. Select the counter to be cleared.
- 3. Press the Clear key.
- 4. Touch "END".

Press the Interrupt key to undo the clearing operation, restoring the original count.

#### <Clearing All Counts of a Counter Type at Once>

- 1. Touch the "Counter Reset" key.
- 2. Select the counters to be cleared all at once.
- 3. Touch "OK".

Touch Panel Display	Setting					
Paper	Counts the number of sheets of paper used according to the size and type.					
	Pa	per size	Paper Type	1		
	A3	11 × 17	Not-2-Sided	1		
	B4	11 × 14	Normal	1		
	A4	Letter	Recycle	1		
	B5	Legal	Cover	1		
	A5	5-1/2 × 8-1/2	Insert	1		
	B6	FLS	Cover/Insert	1		
	A6	Executive		_		
Maintenance	When the pres message and NOTE: • Whether the	Whether the maintenance call reminder message and maintenance code is given or not depends on the setting made in Tech. Rep.				
	<procedure> <ol> <li>Touch "Maintenance Set".</li> <li>Press the Clear key to clear the current value.         Press the Interrupt key to undo the clearing operation, restoring the original value. Enter the value from the 10-Key Pad. Touch "END". </li> </ol></procedure>					

Touch Panel Display	Setting				
Jam	Counts the number tions in the copier.	of misfeeds that have occurred at different loca-			
	Display	Description			
	MCBJ System  MCBJ Machine Only Manual Feed  1st Drawer 2nd Drawer 3rd Drawer 4tht Drawer	Total Counter divided by the sum of all misfeed-counters (including misfeeds in the Finisher) Total Counter divided by the sum of machine misfeed counter (excluding misfeeds in the Finisher) No. of misfeeds that occurred at the Multi Bypass Tray No. of misfeeds that occurred at the 1st Drawer No. of misfeeds that occurred at the 2nd Drawer No. of misfeeds that occurred at the 3rd Drawer No. of misfeeds that occurred at the 3rd Drawer No. of misfeeds that occurred at the 4th Drawer			
	4tilt Diawei	No. of misleeds that occurred at the 4th Diawer			
	Display	Description			
	LCT Vertical Transport (Upper) Vertical Transport (Lower) Horizontal Transport Separator Fusing Turnover	No. of misfeeds that occurred at the LCT No. of misfeeds that occurred at the paper take-up upper vertical transport section No. of misfeeds that occurred at the paper take-up lower vertical transport section No. of misfeeds that occurred at the vertical trans- port section No. of misfeeds that occurred at the paper separa- tion section No. of misfeeds that occurred at the Fusing Unit No. of misfeeds that occurred at the exit/turnover section			
	Display	Description			
	MCBJ (EDH)	EDH paper feed counter divided by EDH misfeed counter			
	EDH Feed EDH Transport	No. of misfeeds that occurred at the document take- up section of the EDH No. of misfeeds that occurred at the document			
	EDH Reverse	transport section of the EDH No. of misfeeds that occurred at the document turn-			
	EDH Exit	over section of the EDH No. of misfeeds that occurred at the document exit section (straight) of the EDH			
	EDH Exit-Reverse	No. of misfeeds that occurred at the document exit section (turnover) of the EDH			
	SADF Feed	No. of misfeeds that occurred at the SADF			

Touch Panel		Setting
Display		Setting
Jam	Display	Description
	Fold Staple Finisher Needle Duplex Entrance	No. of misfeeds that occurred at the Folding Unit No. of misfeeds that occurred at the Stapling Unit No. of misfeeds that occurred in the Finisher, other than above No. of staple misfeeds that occurred. No. of misfeeds that occurred at the turnover/storage section of the Duplex Unit No. of misfeeds that occurred at the horizontal transport section of the Duplex Unit
PM	Counts the freque copier.	ncy of use of each of the different parts of the
	Display	Description
	Manual Feed 1st Drawer 2nd Drawer 3rd Drawer (LCC) LCC Parts 4th Drawer	No. of sheets of paper fed from the Multi Bypass Tray No. of sheets of paper fed from the 1st Drawer No. of sheets of paper fed from the 2nd Drawer No. of sheets of paper fed from the 3rd Drawer No. of sheets of paper fed from the 3rd Drawer No. of sheets of paper fed from the 4th Drawer
	Display	Description
	LCT LCT Parts PC Drum 1 PC Drum 2 PC Drum 3	No. of sheets of paper fed from the LCT No. of sheets of paper fed from the LCT No. of times a sheet of paper is fed through No. of times a sheet of paper is fed through No. of times a sheet of paper is fed through
	Display	Description
	Developer 1 Developer 2	Time over which the PC Drum has turned (H), the number of copies made as calculated from the time (K) Time over which the PC Drum has turned (H), the num-
	Others PM Parts 1 Others PM Parts 2 Cleaning 1 Cleaning 2 Cleaning 3	No. of times a sheet of paper is fed through No. of times a sheet of paper is fed through No. of times a sheet of paper is fed through No. of times a sheet of paper is fed through No. of times a sheet of paper is fed through No. of times a sheet of paper is fed through No. of times a sheet of paper is fed through
	Display	Description
	Fusing Unit Fusing Roller Image Reader	No. of times a sheet of paper is fed through No. of times a sheet of paper is fed through No. of scan motions carried out for originals placed manually
	EDH Simplex EDH Duplex EDH Single Feed Fold	No. of scan motions carried out for 1-sided originals No. of scan motions carried out for 2-sided originals No. of scan motions carried out for single feed No. of copies fed out in the Folding mode

Touch Panel Display	Setting							
PM	•							_
	Display				escript			
	Staple 1 Staple 2 Punch Sort/Group Trans./Sepa. pa Ozone Filter							
	* See MAINT cable parts.	ENANCE	SCHEDUL	.E (ma	achine	options/	) for the app	li-
Consumables	Enter the cour the count reac							
	Waste Toner	: Mainten	ance code	"M2"				
	Description	Maint	enance cod	de		Machin	e stop	
	Initial set	45 cpm	Approx. 2	20 k	45 c	om Ap	prox. 240 k	
	value	55 cpm	Approx. 2	70 k	55 c	om Ap	prox. 300 k	
	If the initial set value is	45 cpm	The set va		45 c <sub>l</sub>	om S	Set value	
	changed	55 cpm	The set value - Approx. 30 k		55 c <sub>l</sub>	om S	Set value	
	Web: Mainte	nance co	de "M3"					_
	Description	Description Maintenance code			Machine stop			
	Initial set	45 cpm	460 k	(	45 c	om	480 k	
	value	55 cpm	470 k	(	55 c	om	500 k	
	If the initial	If the initial set value is changed When the count reaches the set value			45 c	om	480 k	
					55 c	om * "-	500 k ": Subtract	
	<ul> <li>Procedure&gt;</li> <li>1. Touch "Set".</li> <li>2. Press the Clear key to clear the current value.     Press the Interrupt key to undo the clearing operation, restoring the original value.</li> <li>3. Enter the value from the 10-Key Pad.</li> <li>4. Touch "END".</li> </ul>					)		
Trouble	Counts the number of malfunctions that have occurred at different parts of the copier.							
	Malfunction Code	Descri	ption		nction	D	escription	
	C0000 Main Drive Motor C004C					Ventilatio	on Fan	
		Drum Dri	ve Motor	C004			nit Cooling Fa	n
		iction Fan		C004		- u		
	C0044 ED	C0044 EDH Cooling Fan C0047 PH Cooling Fan 2						

Touch Panel Display	Setting					
Trouble	Malfunction Code	Description	Malfunction Code	Description		
	C004E/F	Cooling Fan	C0210	Transfer Corona		
	C0042	Fusing Unit Fan	C04X0	Exposure Lamp		
	C0070/2	Toner Hopper Motor	C05X0	Fusing Unit		
	C0090	Dev. Unit Drive Motor	C0602	Scanner Drive		
	Malfunction Code	Description	Malfunction Code	Description		
	C0650	Scanner Home	C095X	4th Drawer		
	C090X	3rd Drawer	C099X	LCC		
	C091X	2nd Drawer	C09CX	LCT		
	C092X	1st Drawer				
	Malfunction Code	Description	Malfunction Code	Description		
	C0B0X	Finisher Transport	C0B5X	Staple Unit (Rotation)		
	C0B2X	Staple Unit (CD direction)	C0B7X	Punch		
	C0B3X	Finisher Alignment	C0B8X	Finisher Shift Tray		
	C0B4X	Finisher Staple Transport	C0BAX	Finisher Elevator Tray		
	Malfunction Code	Description	Malfunction Code	Description		
	C0BCX	Finisher Fold Unit	C1200/3/4	Memory		
	C0E00	Main Erase	C12XX	Memory Board		
	C0F24	AIDC Sensor	C128A/B/C	Load TimeOut		
	C0F3X	ATDC Sensor	C128D/E	Save TimeOut		
	Malfunction Code	Description	Malfunction Code	Description		
	C12A0/4	Peripheral Signal (Input)	C13F0	SOS Sensor		
	C12A8/9/C	Peripheral Signal (Output)	C1330	VD Trouble		
	C12CX	HDD Trouble	C13FA-8/ A-C	LaserBeam Adj. Trouble		
	C1300	Polygon Motor	C13F9	Printer EEPROM Trouble		

Touch Panel Display	Setting					
Trouble						
	Malfunction Code	Descripti	on	Malfunction Code	Description	
	C1430	H. sysnc Trouble	е	C1461/2	Serial GA Trouble	
	C143E	EDH Trouble		C1499	IR Cooling Fan	
	C1440	Gain Adjust Tro	uble	C14XX	IR Sequence Trouble	
	C1441	CCD Trouble		C1802	SPC Error	
	Malfun	ction Code		Description		
	C1803		Memory Check Trouble			
	C180X		ECC Control Trouble			
	C10A1/2, C	11EX	Commun	ication (IR)		
	C10A5/6, C	11FX, C1326/34	Com. (Prin.)			
	C133B		Commun	ication (Optic	on)	
	C10XX, C11	XX	Others			

## (5) I/O Check

- The following functions are used to locate the faulty spot.
- Shows the states of the I/O ports when the copier is in the standby state.
- \* For details, see TROUBLESHOOTING.

#### (6) I.R. & EDH Check

 Allows the Tech. Rep. to make the various functional tests and adjustments of the IR (EDH).

Touch Panel Display	Setting
Function (IR)	Displays the screens used to adjust and check the IR.
Focus Check	Adjusts the focus level and displays the results of the adjustment made.  * For details, see DIS/REASSEMBLY, ADJUSTMENT.
Zoom (CD)	Adjusts the zoom ratio in the CD direction and displays the results of the adjustment made.  * For details, see DIS/REASSEMBLY, ADJUSTMENT.
Zoom (FD)/Scale	Adjusts the zoom ratio and the position of the scale in the FD direction, and displays the results of the adjustment made.  * For details, see DIS/REASSEMBLY, ADJUSTMENT.
Scale (CD)	Adjusts the position of the scale in the CD direction and displays the results of the adjustment made.  * For details, see DIS/REASSEMBLY, ADJUSTMENT.

Touch Panel Display	Setting								
Scanning Check	Check the operations from image scanning to image processing.  Normal: OK: Abnormal: NG  See the following for details of "NG" display								
	Display Action								
	Optical								
	Analog	* Check the optical system, change PWB-IA or B.							
	Digital Change PWB-B.								
	* Made for co	Made for correct alignment of the optical axis.							
Orig. Size Adjust	Adjusts the threshold of original detection level.  * For details, see DIS/REASSEMBLY, ADJUSTMENT.								
Function (EDH)	Displays the screens used to adjust and check the EDH.								
Position./Zoom (FD)	Adjusts the zoom ration and the scanning position in the FD direction when the EDH is used.  * For details, see the relevant option service manual.								
Position (CD)	Adjusts the scanning position in the CD direction when the EDH is used.  * For details, see the relevant option service manual.								
S-ADF Mode (CD)	Adjusts the scanning position in the CD direction for a single feed scan.  * For details, see the relevant option service manual.								
S-ADF Mode (FD)	Adjusts the scanning position in the FD direction for a single feed scan.  * For details, see the relevant option service manual.								
Skew Check	Checks the EDH for correct alignment.  * For details, see the relevant option service manual.								
I/O Check (IR)	Checks the function of sensors.								
I/O Check (EDH)	Checks the function of sensors.  * For details, see the relevant option service manual.								
Tech. Rep. Choice	Displays the screens for setting the various Tech. Rep. functions.								
Erasure Width	Set the fixed erase width from the scales in the CD and FD directions. * For details, see DIS/REASSEMBLY, ADJUSTMENT.								
	0 to 5 ( 3 mm )								
ID in Photo Mode	This function does not function because it is applicable on a case-by- case basis.								
EDH Paper Passage	Makes a paper passage check through the EDH. <procedure> 1. Select the paper passage mode. 2. Place paper on the Document Feed Tray. 3. Press the Start key.</procedure>								

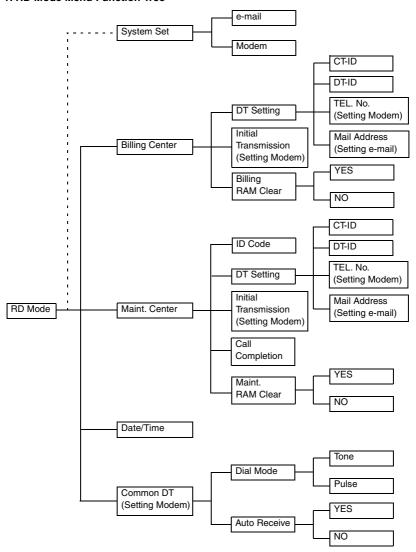
## (7) ROM Version

• Shows the ROM versions.

#### (8) RD Mode

· Make the initial settings of the copier for the Data Terminal.

#### 1. RD Mode Menu Function Tree



<sup>\*</sup> The "System Set" portion is displayed when the machine has been set up for the Center for communication.

## 2. Setting in the RD Mode

Touch Panel Display	Setting								
System Set	Set the control system.								
	e-mail	Modem							
Billing Center	Displays the various setting screens.								
DT Setting	Displays the setting screens for CT-ID, DT-ID, and telephone number. The mail address is also displayed if "e-mail" is set for System Set.								
CT-ID	Enter the ID number of the Center PC from the 10-Key Pad.								
DT-ID	Enter the ID number of the Data Terminal from the 10-Key Pad.								
TEL No.	Enter the telephone number of the modem connected to the Center PC.								
Initial Transmission	Performs the initial transmission from the PPC to the Center to check for correct communication after the Data Terminal has been set up.								
Billing RAM Clear	Initializes the Data Terminal setting	gs.							
	YES	NO							
Maint. Center	Displays the various setting screen	IS.							
ID Code	Enter the ID code. <procedure> 1. Touch the ID Code key. 2. Enter the ID code from the 10-Key Pad. 3. Touch the ID Code key. (This executes the transmission of MAINT. START to the Center.)</procedure>								
DT Setting	Displays the setting screens for CT-ID, DT-ID, and telephone number. The mail address is also displayed if "e-mail" is set for System Set.								
CT-ID	Enter the ID number of the Center PC from the 10-Key Pad.								
DT-ID	Enter the ID number of the Data Terminal from the 10-Key Pad.								
TEL No.	Enter the telephone number of the modem connected to the Center PC.								
Initial Transmission	Performs the initial transmission from the PPC to the Center to check for correct communication after the Data Terminal has been set up.								
Call Completion	Transmits the signal of notifying the completion of service job to the Center.								
Maint. RAM Clear	Initializes the Data Terminal setting	JS.							
	YES NO								

Touch Panel Display	Setting						
Date/Time Set	Set the date and time-of-day for Date Printing.						
Common DT	Displays the screens for communications settings.						
Dial Mode	Sets the type of telephone line of the user.  Tone Pulse						
Auto Receive	Sets the auto reception function.  YES  NO						

## (9) Level History

• Displays the various level histories.

Touch Panel Display	Setting					
Fuser (Upper)	Displays the current value of the fusing temperature.					
Fuser (Lower)	Displays the current value of the fusing temperature.					
ATDC Set	Displays the voltage set with ATDC Sensor Automatic Adjustment (F8).					
ATDC Current	Displays the output voltage of the ATDC Sensor.					
AIDC Fine Set	Displays the AIDC Sensor LED control voltage.					
AIDC Coarse Set	Displays the load resistance level of the phototransistor used in the AIDC Sensor.					
AIDC Current	Displays the output voltage of the AIDC Sensor.					
Vg Current	Displays the current value of the grid voltage.					
Vb Current	Displays the current value of the developing bias voltage.					
LD1	Displays the intensity value of LD1.					
LD2	Displays the intensity value of LD2.					

## (10) Admin. Mode

• Makes the various settings.

Touch Panel Display	Setting					
Copy Track	See User's Choice.					
Copy Track Data	See User's Choice.					
Max. Copy Sets	See User's Choice.					
Administrator # Input	Set an ID number for opening the "Administrator Mode" screen of Util- ty Mode from the 10-Key Pad.					
Data send	See User's Choice.					
Telephone num- ber of Copy Track on the LAN	See User's Choice.					

## (11) Finisher

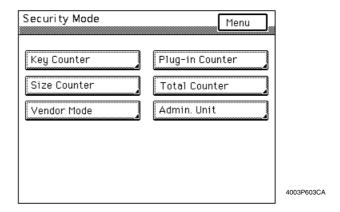
• Checks the Finisher for operation and makes necessary adjustments.

Touch Panel Display	Setting						
Punch Loop Adj.	Adjust the loop length for Hole Punch.  * For details, see the relevant option service manual.						
I/O Check	Displays the screens for sensor monitor and port input check.						
Sensors	Checks the function of sensors (on the paper path).  * For details, see the relevant option service manual.						
Port Signals	Checks the function of sensors (installed in different places other than the paper path).  * For details, see the relevant option service manual.						

## 5. SECURITY MODE

• Allows the Tech. Rep. to set the various counters.

## 5-1. Security Mode Menu Screen



## 5-2. Security Mode Setting Procedure

<Procedure>

- 1. Show the Tech. Rep. mode menu screen.
- 2. Press the following keys in this order: Stop  $\rightarrow$  9
- 3. Select the particular function.

#### <Exiting the Mode>

· Press the Panel Reset key.

# 5-3. Settings in the Security Mode

Touch Panel Display	Setting (The default is Highlighted ).														
Key Counter	Set to "ON" if a Key Counter is plugged in.														
	NOTE: • If "OFF" is set, copies can be made without having to plugging the Key Counter into the socket.								g the						
		ON							OFF						
Plug-In Counter	Select the condition by which the Counter count is increased.														
		Copy Made	)					(	Сор	y Cy	ycle	s			
Size Counter	Select the siz	e of the pa	ре	r to	be c	our	ited	by	the	Size	e Co	ount	er.		
	No C	ount		Α	3/1	1 ×	17				Α	6			
				/B4/											
	A3/B4/FLS/11 x 17/Legal														
Total Counter	Select the co	ndition by	whi	ch tl	he C	noc	nter	cou	ınt i	s in	crea	asec	d.		
	Mode 1	1 Copy p	er	1 cc	ру с	cycl	е								
	Mode 2	Multiple copying	COL	ınt-ı	ıp a	CCO	rdin	g to	pa	per	size	1/2	?-sid	ed	
	Mode 3	Multiple count-up according to paper size 1/2-sided copying									ed				
			<(	Cou	nt-u	р Та	ble	>							
	Сору	ing			1-S	ided					2-S	ided			
	Siz	Size		Size Othe thar ose	er 1	Set sizes			Sizes Other than those set			Set sizes		3	
	Tota			Mod		Mode		Mode		Mode					
	Total Co	unter	1	1	3	1	2	2	1	2	3	2	2	3	
	Size Co			0		1	1	2		0		2	2	0	
	2-sided Tota	2-sided Total Counter 2-sided Size Counter		0			0	<u> </u>	1	1	2	1	1	4	
	2-sided Size			0			0			0		1	1	4	
	Plug-in	Counting copies		1		1	2	2	1	2	2	1	4	4	
	Counter	Counting copy cycle	1		1 2 2		2			2	4	4			
	0: No count	1: 1 count	2	: 2 c	coun	its	4: 4	l co	unt	S					

Touch Panel Display	Setting (	Setting (The default is Highlighted ).							
Vendor Mode	Set the initial screen accopier.	et the initial screen according to the type of vendor mounted on the opier.							
	OFF	Coin	Card						
Admin. Unit	Select the model of the Data Controller mounted on the copier.								
	OFF	<b>OFF</b> D102 D103							

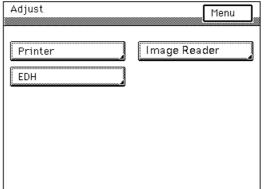
### 6. ADJUST MODE

• Used at the factory for making adjustments.

### NOTE:

 Use only when the RAM Board has been replaced. If any of the adjustment values has been changed, be sure to enter the value in the label affixed to the copier.

### 6-1. Adjust Mode Menu Screen



4003P604CA

# 6-2. Adjust Mode Setting Procedure

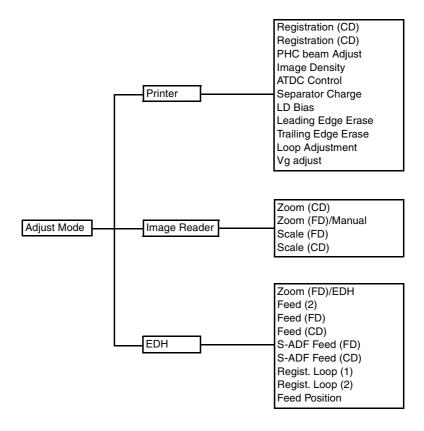
<Procedure>

- 1. Show the Tech. Rep. mode menu screen.
- Press the following keys in this order: Stop → Start
- 3. Select the desired function.

<Exiting the Mode>

• Press the Panel Reset key.

# 6-3. Adjust Mode Function Tree



# 6-4. Settings in the Adjust Mode

<Function>

Printer: Adjust functions relating to the printer. I.R.: Adjust functions relating to the I.R. EDH: Adjust functions relating to the EDH.

Touch Panel Display	Setting (The default is Highlighted ).					
Registration (CD)	Adjust registration in the CD direction on the engine side.					
	Setting -8.2+8.2					
	Description Smaller					
Registration (FD)	Adjust registration in the FD direction on the engine side.					
	Setting -8.2+8.2					
	Description Smaller ← Greater					
PHC beam Adjust	Adjust the intervals which the laser beam is illuminated (for the main-scanning and sub-scanning).					
	Setting -5+5					
	Description   Smaller → Greater					
Image Density	Set the image density for the printer. The value set for this function becomes the central value of "Print Exposure" of User's Choice.  Setting -3					
ATDC Control	Current: Displays the current ATDC control voltage.  Set: Displays the set value entered.  If a spare Developing Unit is to be used, input the F8 adjustment value for that particular Developing Unit. <procedure>  1. Clear the Set value using the Clear key.  2. Enter the F8 value of the Developing Unit to be used from the 10-Key Pad.  0 to 9.4 (V)</procedure>					
Separator Charge	Adjust the output voltage of the Paper Separator Corona.					
Separate: Charge	-12 to +12					
LD Bias	Current: Displays the current intensity of the laser light. Set: Displays the adjustment value for the intensity of the laser light.					
	0 to 255					

Touch Panel Display	Setting (The default is <b>Highlighted</b> ).					
Leading Edge Erase	Select whether to enable or disable the leading edge erase.					
Liase	0 to 5 ( <b>3 mm</b> )					
Trailing Edge Erase	Select whether to enable or disable the trailing edge erase.					
Liase	0 to 5 ( <b>3 mm</b> )					
Loop Adjustment	Set the length of the loop to be formed in paper before the Synchronizing Rollers.					
	Setting -313					
	Description Smaller ← Greater					
VG Adjust	ljust Vary the Vg voltage to set the desired image density.					
	Setting -40					
	Description Lighter					
Zoom (CD)	Set the correction value for the zoom ratio in the CD direction on the IR side.					
	0.990 to 1.010 ( <b>1.000</b> )					
Zoom (FD)/Manual	Set the correction value for the zoom ratio in the FD direction on the IR side.					
	0.990 to 1.010 ( <b>1.000</b> )					
Scale (FD)	Set the correction value for the start-of-scan position of the original in the FD direction with respect to the Original Width Scale position.					
	-4.0 to +4.0 ( <b>0.0 mm</b> )					
Scale (CD)	Set the correction value for the start-of-scan position of the original in the CD direction with respect to the Original Length Scale position.					
	-10.0 to +10.0 ( <b>0.0 mm</b> )					
Zoom (FD) EDH	Set the correction value for the zoom ratio in the FD direction when the EDH is used.					
0.980 to 1.020 ( <b>1.000</b> )						
Feed (2)  Set the correction value for the original scanning position for ond page of a 2-sided original when the EDH is used.						
	-5.0 to +5.0 ( <b>0.0 mm</b> )					

Touch Panel Display	Setting (The default is <b>Highlighted</b> ).					
Feed (FD)	Set the correction value for the original scanning position in the FD direction when the EDH is used.					
	-4.0 to +4.0 ( 0.0 mm )					
Feed (CD)	Set the correction value for the original scanning position in the CD direction when the EDH is used.					
	-3.0 to +3.0 ( <b>0.0 mm</b> )					
S-ADF Feed (FD)	Set the correction value for the original scanning position in the FD direction in the single feed mode.					
	-4.0 to +4.0 ( <b>0.0 mm</b> )					
S-ADF Feed (CD)	Set the correction value for the original scanning position in the CD direction in the single feed mode.					
	-3.0 to +3.0 ( <b>0.0 mm</b> )					
Regist Loop (1)	Set the length of the loop formed in the 1-sided original before the Registration Roller of the EDH.					
	-5.0 to +5.0 ( <b>0.0 mm</b> )					
Regist Loop (2)	Set the length of the loop formed in the 2-sided original before the Registration Roller of the EDH.					
	-5.0 to +5.0 ( <b>0.0 mm</b> )					
Feed Position	Set the target stop position of the Scanner during scanning by the EDH.					
	Setting 04					
	Description   Smaller → Greater					

# **TROUBLESHOOTING**

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		` '	•	
4.	NAAL	(7)	Duplex Paper Take-Up Misfeed CTIONS	
4.			ection Timing by Malfunction Code	
			• •	
	4-2.		bleshooting Procedures by Malfunction Code	. 1-36
		(1)	C0000: Fusing Motor's failure to turn	T 00
		(0)	C0010: PC Drum Drive Motor's failure to turn	. 1-36
		(2)	C0040: Suction Fan Motor's failure to turn	<b>T</b> 0 <b>-</b>
		(=)	C004C: Ventilation Fan Motor's failure to turn	
		(3)	C0042: Fusing Unit Cooling Fan Motor's failure to turn	. 1-38
		(4)	C0045: IR Cooling Fan Motor malfunction	
			C0046: PH Cooling Fan Motor 1 malfunction	
			C0047: PH Cooling Fan Motor 2 malfunction	.T-39
		(5)	C0049: Paper source option Vertical Transport Cooling Fan Motor	
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		(6)	C004E: Power Supply Unit Cooling Fan Motor 1's failure to turn	
			C004F: Power Supply Unit Cooling Fan Motor 2's failure to turn	.T-42
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			C0090: Developing Unit Drive Motor's failure to turn	.T-44
		(8)	C0210: Image Transfer/Paper Separator Corona charge leak	
			detected	.T-46
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			C0510: Abnormally low fusing temperature	
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			C0914: 2nd Drawer Lift-Up Motor's failure to turn	
			C0920: 1st Drawer Paper Lift-Up Sensor malfunction	

			C0924: 1st Drawer Lift-Up Motor's failure to turn	T-53
		(13)	C0900: 3rd Drawer Paper Lift-Up Sensor malfunction	
		. ,	C0904: 3rd Drawer Paper Lift-Up Motor's failure to turn	
			C0950: 4th Drawer Paper Lift-Up Sensor malfunction	
			C0954: 4th Drawer Paper Lift-Up Motor's failure to turn	T-55
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		( ,	C0994: Main Tray Elevator Motor's failure to turn	T-57
		(15)	C0996: Main Tray lock release failure	
		(,	C0997: Shift Gate malfunction	T-59
		(16)	C0998: Shifter return failure	
		(,	C099C: Shift Motor's failure to turn	T-61
		(17)	C0D50: Duplex Horizontal Transport Motor malfunction	
			C0E00: Main Erase Lamp's failure to turn ON	
			C0F24: AIDC Sensor contamination correction failure	
			C0F32: ATDC Sensor malfunction	
		(20)	C0F33: Abnormally low T/C as detected by ATDC Sensor	T-66
		(21)	C10XX to C18XX	
		` '	Copier does not turn ON.	
5.	INAA	. ,	AILURE	
J.			ge Failure Troubleshooting	
		•	al Checks	
			bleshooting Procedures Classified by Image Failure	
	5-5.	(1)	Blank copy	
		` '	Black copy	
		(2)		
		(3)	Low image density	
		(4)	Foggy background	
		(5)	High image density	
		(6)	Black streaks or bands	
		(7)	Black spots	
		(8)	Blank streaks or bands	
		(9)	Void areas	
			Smear on back	
			Uneven image density	
			Gradation reproduction failure	
			Rough image	
			Traces of PC Drum Paper Separator Fingers	
			Void areas along leading edge	
6.			NG THE MAINTENANCE CODE DISPLAY	
			ails of Maintenance Codes	
	6-2.	Res	etting the Maintenance Code Display	T-79
		(1)	Entering the Tech. Rep. Mode	T-79
		(2)	Resetting the Maintenance Code Display	T-79

### 1. INTRODUCTION

### 1-1. Reading the Text

- The paper transport failure troubleshooting procedures are given according to the symptom. First identify the location where the paper is present and start the procedure for that particular location. For malfunction troubleshooting, start with step 1 and onward.
- Make checks in the numerical order of steps and, if an item is checked okay, go to the next step.

Pattern 1

	Step	Check	Result	Action
	1	~	YES	~
	2		<b>†</b>	
•	, i	Go to step	2 if you ans	wered No.

Pattern 2

Step	Check	Result	Action
1	~	YES	~
		NO	~
2			<b>†</b>

Go to step 2 if it checks okay.

### 2. I/O CHECK

### 2-1. Controlled Parts Check Procedure

To allow the Tech. Rep. to easily and safely determine whether a particular controlled part is fully operational, this copier provides the following provision. Checking the data of the input port of the board IC with the copier in the standby state (including a misfeed, malfunction, and closure failure condition) allows the Tech. Rep. to determine whether signals are properly input to a controlled part.

### <Procedure>

- When a misfeed or malfunction occurs, locate on a circuit diagram accompanying the text the controlled part which is probably defective.
- Select "I/O Check" from the Tech. Rep. Mode menu screen and access the screen that contains the controlled part picked out in step 1 above. (See SWITCHES ON PWBs/ TECH. REP. MODE.)
- 3. Check the input port data to determine if a signal is properly input to the controlled part.
- <Controlled Part Check Procedure Through Checking Input Port Data>

### Example

When a paper misfeed occurs in the paper take-up section of the copier, the Synchronizing Roller Sensor (PC1) is considered to be responsible for it.

### <Procedure>

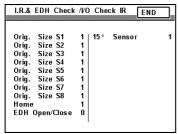
- 1. Remove the sheet of paper misfed.
- 2. From the I/O Check list, it is found that the signal input to PC1 is "Timing Roller."
- 3. Select "Tech. Rep. Mode" → "I/O Check" → "Printer." Then access the screen that contains "Timing Roller."
- 4. Check that the input port data of "Timing Roller" is "0" (sensor is blocked).
- 5. Move the PC1 actuator to unblock the sensor.
- 6. Check at this time that the input port data on the screen changes from "0" to "1."
  - 1: PC1 is operational.
- 0: PC1 is faulty.

### 2-2. I/O Check List

### <I/O Check Screens>

 The following screen is only typical and the port data shown does not necessarily represent the actual one.

### [IR]



4002T003CA

# <I/O Check List>

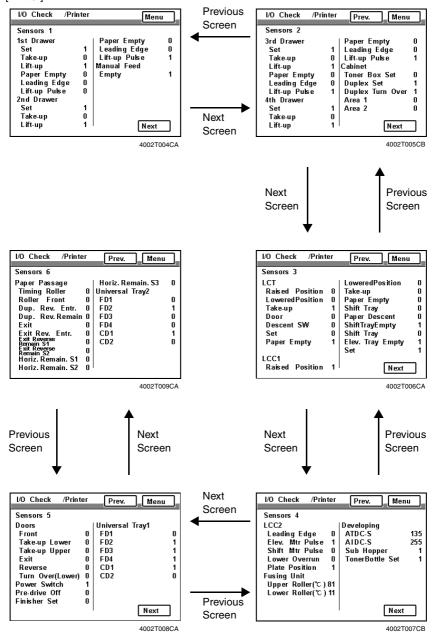
[IR]

Symbol	Panel Display	Parts/Signal Name		Characteris- el Display	Input Board	IC No.	Port No.	CN/PJ No.
			1	0	Doard	INO.	INO.	INO.
PC53	Orig. Size S1	Original Size Detect- ing Sensor FD1	Original present	Original not present		_	_	PJ6B-1
PC54	Orig. Size S2	Original Size Detect- ing Sensor FD2	Original present	Original not present	ing Board (PWB-B)	_	_	PJ6B-14
PC54	Orig. Size S3	Original Size Detect- ing Sensor FD2	Original present	Original not present		_	_	PJ6B-14
PC55	Orig. Size S4	Original Size Detect- ing Sensor FD3	Original present	Original not present		_	_	PJ7B-10
PC55	Orig. Size S5	Original Size Detect- ing Sensor FD3	Original present	Original not present		_	_	PJ7B-10
PC56	Orig. Size S6	Original Size Detect- ing Sensor CD1	Original present	Original not present		_	_	PJ6B-9
PC56	Orig. Size S7	Original Size Detect- ing Sensor CD1	Original present	Original not present		_	_	PJ6B-9
PC57	Orig. Size S8	Original Size Detect- ing Sensor CD2	Original present	Original not present		_	_	PJ7B-5
PC51	Home	Scanner Reference Position Sensor	At home	Not at home		_	_	PJ306B-9
S51	EDH Open/Close	Size Reset Switch	When raised	When low- ered		_	_	PJ306B-7
PC52	15° Sensor	Original Cover Detecting Sensor	Less than 15°	15° or more			=	PJ5B-2

### <I/O Check Screens>

The following screens are only typical and the port data shown does not necessarily represent the actual one.

### [Printer]



## <I/O Check List> [Printer]

Symbol	Panel Display		Parts/Signal Name	Operation of tics/Pane	Characteris- el Display	Input Board	IC No.	Port No.	CN/PJ No.
				1	0	Doard	140.	140.	140.
PC10	1 <sup>st</sup> Drawer	Set	1 <sup>st</sup> Drawer Set Sensor	In position	Out of position	Master Board (PWB-A)	IC3	PJ0	PJ3A-9A
PC3		Take-up	1 <sup>st</sup> Drawer Paper Take-Up Sensor	Paper present	Paper not present	(1 11271)	IC3	PI4	PJ3A-6A
PC14		Lift-up	1 <sup>st</sup> Drawer Paper Lift-Up Sensor	At upper limit	Not at upper limit		IC3	PI6	PJ4A-6B
PC16		Paper Empty	1 <sup>st</sup> Drawer Paper Empty Sensor	Paper not present	Paper present		IC3	PJ2	PJ4A-9B
PC5		Leading Edge	Paper Leading Edge Sensor SW1	Paper present	Paper not present		IC3	PI4	PJ3A-3A
PC12		Lift-up Pulse	1 <sup>st</sup> Drawer Lift-Up Motor Pulse Sensor	Blocked	Unblocked		IC3	PI0	PJ3A-11A
PC11	2 <sup>nd</sup> Drawer	Set	2 <sup>nd</sup> Drawer Set Sensor	In position	Out of position		IC3	PJ1	PJ3A-9B
PC4		Take-up	2 <sup>nd</sup> Drawer Paper Take-Up Sensor	Paper present	Paper not present		IC3	PI3	PJ3A-6B
PC15		Lift-up	2 <sup>nd</sup> Drawer Paper Lift-Up Sensor	At upper limit	Not at upper limit		IC3	PI7	PJ4A-12B
PC17		Paper Empty	2 <sup>nd</sup> Drawer Paper Empty Sensor	Paper not present	Paper present		IC3	PJ3	PJ4A-15B
PC6		Leading Edge	Paper Leading Edge Sensor SW2	Paper present	Paper not present		IC3	PI5	PJ3A-3B
PC13		Lift-up Pulse	2 <sup>nd</sup> Drawer Lift-Up Motor Pulse Sensor	Blocked	Unblocked		IC3	PI1	PJ3A-11B
PC18	Manual Feed	Empty	Manual Feed Paper Empty Sensor	Paper present	Paper not present		IC3	PK7	PJ2A-3
PC121	3 <sup>rd</sup> Drawer (PF-	Set	3 <sup>rd</sup> Drawer Set Sensor	In position	Out of position	Control Board (PWB-A)	IC1	PB3	PJ5A-6B
PC117	208)	Take-up	3 <sup>rd</sup> Drawer Paper Take-Up Sensor	Paper present	Paper not present	(1 11271)	IC1	PE0	PJ9A-11
PC115		Lift-up	3 <sup>rd</sup> Drawer Paper Lift-Up Sensor	At upper limit	Not at upper limit		IC1	PD4	PJ8A-2
PC116		Paper Empty	3 <sup>rd</sup> Drawer Paper Empty Sensor	Paper present	Paper not present		IC1	PD3	PJ8A-5
PC113		Leading Edge	Paper Leading Edge Sensor 3	Paper present	Paper not present		IC1	PD6	PJ9A-5
PC123		Lift-up Pulse	3 <sup>rd</sup> Drawer Lift-Up Motor Pulse Sensor	Blocked	Unblocked		IC1	PB2	PJ5A-9B
PC122	4 <sup>th</sup> Drawer	Set	4 <sup>th</sup> Drawer Set Sensor	In position	Out of position		IC1	PB3	PJ5A-8A
PC125	(PF- 208)	Take-up	4 <sup>th</sup> Drawer Paper Take-Up Sensor	Paper present	Paper not present		IC1	PB0	PJ5A-2A
PC119		Lift-up	4 <sup>th</sup> Drawer Paper Lift-Up Sensor	At upper limit	Not at upper limit		IC1	PB6	PJ6A-2
PC120		Paper Empty	4 <sup>th</sup> Drawer Paper Empty Sensor	Paper not present	Paper present		IC1	PB5	PJ6A-5
PC118		Leading Edge	Paper Leading Edge Sensor 4	Paper present	Paper not present		IC1	PD7	PJ9A-8

Symbol	Panal I	Display	Parts/Signal Name		Characteris- el Display	Input	IC	Port	CN/PJ
Syllibol	ranen	Display	rans/Signal Name	1	0	Board	No.	No.	No.
PC124	4 <sup>th</sup> Drawer (PF- 208)	Lift-up Pulse	4 <sup>th</sup> Drawer Lift-Up Motor Pulse Sensor	Blocked	Unblocked	Control Board (PWB-A)	IC1	PB1	PJ5A-5A
PC135	Cabinet	Toner Box Set	Toner Collecting Bottle Set Sensor	Out of position	In position		IC1	PG1	PJ13A-2
_		Duplex Set		In position	Out of position		IC1	PE5	PJ12A-1
_		Duplex Turn Over		In position	Out of position		IC1	PE4	PJ11A-7B
_		Area 1					IC1	PG6	
_		Area 2					IC1	PG7	
PC1	LCT (C-306 · C-306L)	Raised Position	Paper Plate Raised Position Sensor	At raised position	Not at raised position	Drive Control Board	IC1	PC0	PJ2A-8A
PC6		Low- ered Position	Paper Plate Low- ered Position Sen- sor	At lowered position	Not at low- ered posi- tion	(PWB-A)	IC1	PG6	PJ2A-5A
PC4		Take-up	Paper Take-Up Sensor	Paper present	Paper not present		IC1	PG0	PJ2A-2B
PC5		Door	Cassette Door Sensor	When closed	When opened		IC1	PG2	PJ2A-2A
PWB-B		Descent SW	Paper Plate Descent Key Board	ON	OFF		IC1	PG1	PJ3A-2
PC3		Set	Set Sensor	In position	Out of position		IC1	PC2	PJ2A-5B
PC2		Paper Empty	Paper Empty Sensor	Paper present	Paper not present		IC1	PC1	PJ2A-8B
PC115	LCC1 (PF- 115)	Raised Position	3 <sup>rd</sup> Drawer Paper Lift-Up Sensor	At raised position	Not at raised position	Control Board (PWB-A)	IC1	PD4	PJ8A-2
PC139		Low- ered Position	Elevator Lower Position Sensor	At lowered position	Not at low- ered posi- tion		IC1	PD0	PJ7A-9A
PC117		Take-up	3 <sup>rd</sup> Drawer Paper Take-Up Sensor	Paper present	Paper not present		IC1	PE0	PJ9A-11
PC116		Paper Empty	3 <sup>rd</sup> Drawer Paper Empty Sensor	Paper not present	Paper present		IC1	PD3	PJ8A-5
PC141		Shift Tray	Shifter Return Position Sensor	Not at return position	At return position		IC1	PD2	PJ7A-7A
UN21		Paper Descent	Paper Descent Key	ON	OFF		IC1	PB7	PJ7A-10A
PC138		Shift Tray Empty	Shift Tray Paper Empty Sensor	Paper not present	Paper present		IC1	PB1	PJ7A-4A
PC140		Shift Tray	Shifter Home Position Sensor	At home	Not at home		IC1	PD1	PJ7A-8A
PWB-E		Elev. Tray Empty	Elevator Tray Paper Empty Board	Paper not present	Paper present		IC1	PB6	PJ7A-6A
PC144		Set	3 <sup>rd</sup> Drawer Set Sensor	In position	Out of position		IC1	PB4	PJ10A-3

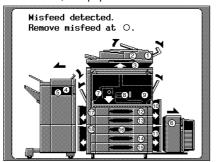
			ı						
Symbol	Panel I	Display	Parts/Signal Name		Characteris- el Display	Input Board	IC No.	Port No.	CN/PJ No.
				1	0	Doard	INO.	INO.	NO.
PC113	LCC2 (PF-	Leading Edge	Paper Leading Edge Sensor 3	Paper present	Paper not present	Control Board	IC1	PD6	PJ9A-5
PC142	115)	Elev. Mtr Pulse	Elevator Motor Pulse Sensor	Blocked	Unblocked	(PWB-A)	IC1	PB3	PJ7A-5A
PC143		Shift Mtr Pulse	Shift Motor Pulse Sensor	Blocked	Unblocked		IC1	PB5	PJ7A-3A
PC137		Lower Overrun	Lower Position Overrun Detecting Sensor	At lowered position	Not at low- ered posi- tion		IC1	PB0	PJ7A-2A
PC136		Plate Position	Shift Gate Position Sensor	At home	Not at home		IC1	PB2	PJ7A-1B
TH1	Fusing Unit	Upper Roller (°C)	Upper Fusing Roller Thermistor	Voltage valu version)	ie (A/D con-	Master Board (PWB-A)	IC1	PORT12	PJ7A-9A
TH2		Lower Roller (°C)	Lower Fusing Roller Thermistor	Voltage valuersion)	ie (A/D con-		IC1	PORT13	PJ7A-12A
UN2	Devel- oping	ATDC-S	ATDC Sensor	Voltage valu version)	ie (A/D con-		IC1	PORT10	PJ7A-10B
PWB-G		AIDC-S	AIDC Sensor Board	Voltage valu version)	ie (A/D con-		IC1	PORT11	PJ7A-7B
S4		Sub Hopper	Sub Hopper Toner Empty Switch	Toner loaded	Toner not loaded		IC1	PB7	PJ7A-12B
PC21		Toner Bottle Set	Toner Bottle Home Position Sensor	At home	Not at home		IC3	PK6	PJ11A-5A
S21	Doors	Front	Front Door Interlock Switch	When opened	When closed		IC3	PA0	PJ6A-1
PC114		Take-up Lower	Paper Take-Up Door Sensor	When opened	When closed	Control Board (PWB-A)	IC1	PD5	PJ9A-2
PC29		Take-up Upper	Upper Right Door Set Sensor	When opened	When closed	Master Board	IC3	PA1	PJ11A-8
S22		Exit	Upper Left Door Interlock Switch	When opened	When closed	(PWB-A)	IC3	PA2	PJ6A-2
PC19		Reverse	Lower Left Door Set Sensor	When opened	When closed		IC3	PA3	PJ9A-6
PC111		Turn Over (Lower)	Turnover Door Sensor	When opened	When closed	Control Board (PWB-A)	IC1	PE3	PJ11A-10B
S1	Power Switch	_	Power Switch	ON	OFF	Master Board	IC101	R41	_
PC20	Pre- drive OFF	_	Pre-Drive OFF Rear Sensor	Blocked	Unblocked	(PWB-A)	IC3	PB0	PJ2A-3B
S1	Finisher Set	_	Set Switch	Out of position	In position	Control Board (PWB-A)	_	_	_
PWB-I1	Univer- sal Tray	FD1	Paper Size Detect- ing Board 1	ON	OFF	Master Board	IC3	PJ4	PJ4A-1A
PWB-I1	1	FD2	Paper Size Detect- ing Board 1	ON	OFF	(PWB-A)	IC3	PJ5	PJ4A-2A
PWB-I1		FD3	Paper Size Detect- ing Board 1	ON	OFF		IC3	PJ6	PJ4A-3A
PWB-I1		FD4	Paper Size Detect- ing Board 1	ON	OFF		IC3	PJ7	PJ4A-4A

Symbol	Panel Display		Parts/Signal Name		Characteris- el Display	Input Board	IC No.	Port No.	CN/PJ No.
				1	0	Board	110.	140.	140.
PC23	Univer- sal Tray	CD1	Paper Size Detect- ing Sensor CDA1	Blocked	Unblocked	Master Board	IC3	PK0	PJ12A-3A
PC24	1	CD1	Paper Size Detect- ing Sensor CDB1	Blocked	Unblocked	(PWB-A)	IC3	PB3	PJ12A-6A
PC1	Paper Pas-	Timing Roller	Synchronizing Roller Sensor	Paper present	Paper not present	Master Board	IC1	PORT17	PJ4A-3B
PC2	sage	Roller Front	Transport Roller Sensor	Paper present	Paper not present	(PWB-A)	IC1	PORT16	PJ4A-13A
PC112		Dup. Rev. Entr.	Duplex Unit Turn- over Entry Sensor	Paper present	Paper not present	Control Board (PWB-A)	IC1	PF2	PJ11A-2A
PC131		Dup. Rev. Remain	Turnover Feed Jam Sensor	Paper present	Paper not present		IC1	PE1	PJ11A-5A
PC9		Exit	Paper Exit Sensor	Paper present	Paper not present	Master Board	IC3	PB5	PJ9A-3A
PC7		Exit Rev. Entr.	Turnover Feed Entry Sensor	Paper present	Paper not present	(PWB-A)	IC3	PA6	PJ8A-9
PC8		Exit Reverse Remain S1	Turnover Feed Jam Sensor	Paper present	Paper not present		IC3	PA7	PJ8A-6
PC27		Exit Reverse Remain S2	Turnover/Exit Sensor	Paper present	Paper not present		IC3	PA4	PJ8A-3
PC132		Horiz. Remain. S1	Horizontal Trans- port Entry Sensor	Paper present	Paper not present	Control Board (PWB-A)	IC1	PG0	PJ12A-6
PC133		Horiz. Remain. S2	Horizontal Trans- port Jam Sensor	Paper present	Paper not present		IC1	PE6	PJ12A-3
PC134		Horiz. Remain. S3	Horizontal Trans- port Exit Sensor	Paper present	Paper not present		IC1	PE7	PJ12A-4
PWB-I2	Univer- sal Tray	FD1	Paper Size Detect- ing Board 2	ON	OFF	Master Board	IC3	PK1	PJ4A-6A
PWB-I2	2	FD2	Paper Size Detect- ing Board 2	ON	OFF	(PWB-A)	IC3	PK2	PJ4A-7A
PWB-I2		FD3	Paper Size Detect- ing Board 2	ON	OFF		IC3	PK3	PJ4A-8A
PWB-I2		FD4	Paper Size Detect- ing Board 2	ON	OFF		IC3	PK4	PJ4A-9A
PC25		CD2	Paper Size Detect- ing Sensor CDA2	Blocked	Unblocked		IC3	PK5	PJ12A-9A
PC26		CD2	Paper Size Detect- ing Sensor CDB2	Blocked	Unblocked		IC3	PB4	PJ12A-12A

# 3. PAPER TRANSPORT FAILURE

# 3-1. Paper Misfeed

When a paper misfeed occurs, the Touch Panel shows the corresponding message, misfeed location, and paper location.



Blinking	Misfeed location
ON	Paper location

4002T011CA

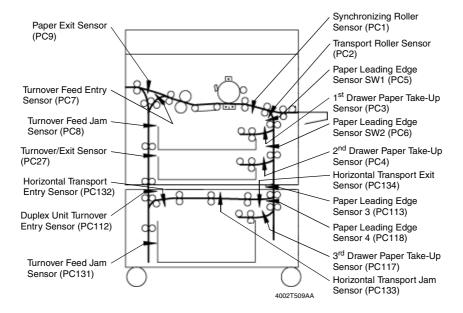
Display	Misfeed/Paper Location	Ref. Page
1	EDH take-up	
2	EDH reverse, EDH exit	Coo the velouent
3	EDH transport	See the relevant option service
4	Finisher transport, Finisher exit	manual.
5	Finisher copy set/stack exit	
6	LCT	
7	Copier Fusing Unit	(4)
8	Copier separator	(3)
9	Copier transport	(3)
10	Multi Bypass take-up, take-up vertical transport (upper right section of copier)	(2)
11	Take-up vertical transport (lower right section of copier)	(1)
12	1 <sup>st</sup> Drawer	(1)
13	2 <sup>nd</sup> Drawer	(1)
14	3 <sup>rd</sup> Drawer, LCC	(5) (6)
15	4 <sup>th</sup> Drawer	(5)
16	Duplex horizontal transport	(7)
17	Exit/turnover	(7)
18	Duplex turnover/storage	(7)

### <Resetting the Display>

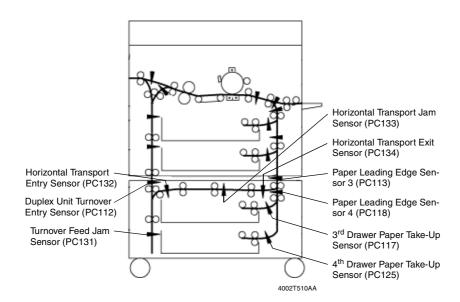
Misfeed in the copier	Open the appropriate door, remove all sheets of paper
Misfeed in the option	misfed and left inside, and close the door.

# 3-2. Misfeed Detection Sensor Layout

### · When PF-115 is Mounted



### When PF-208 is Mounted



## 3-3. Types of Misfeed Detection and Detection Timings

- The following lists the types of misfeed detection and detection timings for different misfeed locations.
- The symbol "L" (for the leading edge) and "T" (for the trailing edge) given in ( ) indicate the particular edge of the paper detected by the sensor.

### NOTE

For the types of misfeed detection and detection timings of options, see the relevant option service manual.

### <Copier Paper Take-Up Misfeed>

Туре	Detection Start	Detection
Paper take-up failure detection	1 <sup>st</sup> Drawer Paper Take-Up Motor energized	1 <sup>st</sup> Drawer Paper Take-Up Sensor (L)
	2 <sup>nd</sup> Drawer Paper Take-Up Motor energized	2 <sup>nd</sup> Drawer Paper Take-Up Sensor (L)
Paper take-up trailing edge detection	1 <sup>st</sup> Drawer Paper Take-Up Sensor (L)	1 <sup>st</sup> Drawer Paper Take-Up Sensor (T)
	2 <sup>nd</sup> Drawer Paper Take-Up Sensor (L)	2 <sup>nd</sup> Drawer Paper Take-Up Sensor (T)

### <Multi Bypass Misfeed>

Туре	Detection Start	Detection
Bypass paper take-up failure		Transport Roller Sensor
detection	Manual Feed Motor ener-	(L)
	gized	

### <Transport/Separator Misfeed>

Type	Detection Start	Detection
Leading edge detection by Synchronizing Roller Sensor	Transport Roller Sensor (L)	Synchronizing Roller Sensor (L)
Leading edge detection by Paper Exit Sensor	Synchronizing Roller Sensor (L)	Paper Exit Sensor (L)
Leading edge detection by Turn- over Feed Entry Sensor	Synchronizing Roller Sensor (L)	Turnover Feed Entry Sensor (L)

### <Fusing/Exit Misfeed>

Type	Detection Start	Detection
Trailing edge detection by Paper Exit Sensor	Synchronizing Roller Sensor (T)	Paper Exit Sensor (T)
Trailing edge detection by Turn- over Feed Entry Sensor	Synchronizing Roller Sensor (T)	Turnover Feed Entry Sensor (T)

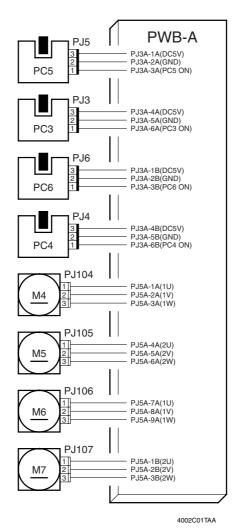
# <Duplex Paper Take-Up Misfeed>

Туре	Detection Start	Detection
Leading edge detection by Paper Exit Sensor during turnover exit	Turnover Feed Entry Sensor (T)	Paper Exit Sensor (L)
Trailing edge detection by Paper Exit Sensor during turnover exit	Paper Exit Sensor (L)	Paper Exit Sensor (T)
Leading edge detection by Turn- over/Exit Sensor	Turnover Feed Entry Sensor (L)	Turnover/Exit Sensor (L)
Leading edge detection by Duplex Unit Turnover Entry Sen- sor	Turnover/Exit Sensor (L)	Duplex Unit Turnover Entry Sensor (L)
Trailing edge detection by Duplex Unit Turnover Entry Sensor	Turnover/Exit Sensor (T)	Duplex Unit Turnover Entry Sensor (T)
Leading edge detection by Horizontal Transport Entry Sensor	Duplex Unit Turnover Entry Sensor (T)	Horizontal Transport Entry Sensor (L)
Leading edge detection by Horizontal Transport Exit Sensor	Horizontal Transport Entry Sensor (L)	Horizontal Transport Exit Sensor (L)

# 3-4. Misfeed Troubleshooting Procedures

### (1) Copier Paper Take-Up Misfeed

Relevant Electrical Parts			
1 <sup>st</sup> Drawer Paper Take-Up Sensor (PC3) 2 <sup>nd</sup> Drawer Paper Take-Up Sensor (PC4) Paper Leading Edge Sensor SW1 (PC5) Paper Leading Edge Sensor SW2 (PC6)	1st Drawer Paper Take-Up Motor (M4) 2 <sup>nd</sup> Drawer Paper Take-Up Motor (M5) Upper Vertical Transport/Manual Feed Motor (M6) Lower Vertical Transport Motor (M7) Master Board (PWB-A)		



# Copier Paper Take-Up Misfeed Troubleshooting Procedures

# • Paper is not taken up at all.

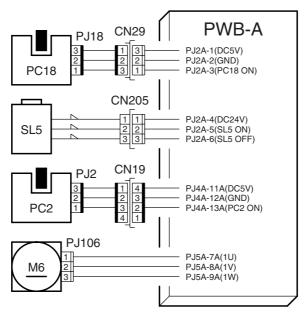
Step	Check	Result	Action
1	Paper meets product specifications.	NO	Change paper.
2	Paper is curled, wavy, or damp.	YES	Change paper. Instruct user in correct paper storage.
3	Edge Guide and Trailing Edge Stop are at correct position to accommodate paper.	NO	Set.
4	Paper Take-Up Roll is dirty with paper dust, deformed, or worn.	YES	Clean or change.
5	Paper Lifting Plate is dirty or deformed.	YES	Clean or change.
6	Paper Separator Pad is dirty with paper dust, deformed, or worn.	YES	Clean or change.
7	Paper take-up guide plate is dirty or deformed.	YES	Clean or change.
8	1 <sup>st</sup> Drawer Paper Take-Up Motor turns when the Start key is pressed with the 1 <sup>st</sup> Drawer selected.	NO	Correct drive coupling. Change motor or Master Board.
9	2 <sup>nd</sup> Drawer Paper Take-Up Motor turns when the Start key is pressed with the 2 <sup>nd</sup> Drawer selected.	NO	Correct drive coupling. Change motor or Master Board.

• Paper is stopped in the Vertical Transport Section.

Step	Check	Result	Action
1	Vertical Transport Rollers are dirty with paper dust, deformed, or worn.	NO	Change paper.
2	Paper take-up guide plate or vertical transport guide plate is dirty or deformed.	YES	Clean or change.
3	I/O check for 1 <sup>st</sup> Drawer Paper Take-Up Sensor	YES	Change Master Board.
	operation when the 1 <sup>st</sup> Drawer is used: the voltage across PJ3A-6A on Master Board and GND is DC0V when the sensor is unblocked and DC5V when the sensor is blocked.	NO	Correct actuator. Change sensor.
4	I/O check for 2 <sup>nd</sup> Drawer Paper Take-Up Sen-	YES	Change Master Board.
	sor operation when the 2 <sup>nd</sup> Drawer is used: the voltage across PJ3A-6B on Master Board and GND is DC0V when the sensor is unblocked and DC5V when the sensor is blocked.	NO	Correct actuator. Change sensor.
5	I/O check for Paper Leading Edge Sensor SW1	YES	Change Master Board.
	operation when the 1 <sup>st</sup> Drawer is used: the voltage across PJ3A-3A on Master Board and GND is DC0V when the sensor is unblocked and DC5V when the sensor is blocked.	NO	Correct actuator. Change sensor.
6	I/O check for Paper Leading Edge Sensor SW2	YES	Change Master Board.
	operation when the 2 <sup>nd</sup> Drawer is used: the voltage across PJ3A-3B on Master Board and GND is DC0V when the sensor is unblocked and DC5V when the sensor is blocked.	NO	Correct actuator. Change sensor.
7	Upper Vertical Transport/Manual Feed Motor turns when the Start key is pressed with the 1 <sup>st</sup> Drawer selected.	NO	Correct drive coupling. Change motor or Master Board.
8	Lower Vertical Transport Motor turns when the Start key is pressed with the 2 <sup>nd</sup> Drawer selected.	NO	Correct drive coupling. Change motor or Master Board.

### (2) Multi Bypass Misfeed

Relevant Ele	ectrical Parts
. , ,	Manual Feed Paper Pick-Up Solenoid (SL5) Master Board (PWB-A)



4002C02TAA

# Multi Bypass Misfeed Troubleshooting Procedures

# • Paper is not detected.

Step	Check	Result	Action
1	I/O check for Manual Feed Paper Empty Sen-	YES	Change Master Board.
	sor operation: the voltage across PJ2A-3 on Master Board and GND is DC0V when the sensor is unblocked and DC5V when the sensor is blocked.	-	Correct actuator. Change sensor.

# • Paper is not taken up at all.

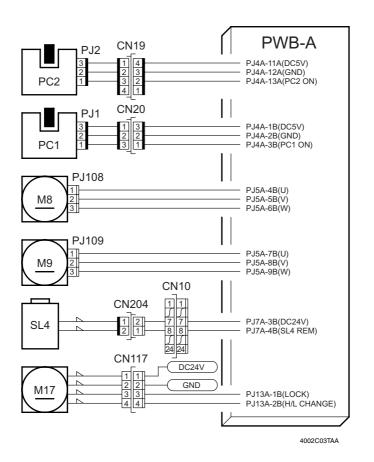
Step	Check	Result	Action
1	Paper meets product specifications.	NO	Change paper.
2	Paper is curled, wavy, or damp.	YES	Change paper. Instruct user in correct paper storage.
3	Friction Pad and guide plate are dirty with paper dust, deformed, or worn.	YES	Clean or change.
4	Manual Bypass Take-Up Roll is dirty with paper dust, deformed, or worn.	YES	Clean or change.
5	Upper Vertical Transport/Manual Feed Motor turns when the Start key is pressed with the Multi Bypass Tray selected.	NO	Correct drive coupling. Change motor or Master Board.

# • Paper is stopped at the Transport Rollers.

Step	Check	Result	Action
1	Manual Feed Paper Pick-Up Solenoid opera-	YES	Change solenoid.
	tion when the Start key is pressed with paper loaded in the Multi Bypass Tray: the voltage across PJ2A-6 on Master Board and GND is DC24V when the solenoid is deenergized and DC0V when the solenoid is energized.	NO	Change Master Board.
2	Transport Rollers are dirty with paper dust, deformed, or worn.	YES	Clean or change.
3	I/O check for Transport Roller Sensor opera-	YES	Change Master Board.
	tion: the voltage across PJ4A-13A on Master Board and GND is DC0V when the sensor is unblocked and DC5V when the sensor is blocked.	NO	Correct actuator. Change sensor.

### (3) Transport/Separator Misfeed

Relevant Electrical Parts				
Transport Roller Sensor (PC2)	Suction Fan Motor (M17)			
Synchronizing Roller Sensor (PC1)	Separator Finger Solenoid (SL4)			
Transport Roller Motor (M8)	Master Board (PWB-A)			
Synchronizing Roller Motor (M9)				



### Transport/Separator Misfeed Troubleshooting Procedures

### • Paper is stopped at the Synchronizing Rollers.

Step	Check	Result	Action
1	Synchronizing Rollers are dirty with paper dust, deformed, or worn.	YES	Clean or change.
2	The length of the loop formed before the Synchronizing Rollers is okay.	NO	Adjust loop length.
3	I/O check for Synchronizing Roller Sensor	YES	Change Master Board.
	operation: the voltage across PJ4A-3B on Master Board and GND is DC0V when the sensor is unblocked and DC5V when the sensor is blocked.	NO	Correct actuator. Change sensor.
4	Synchronizing Roller Motor turns when the Start key is pressed.	NO	Correct drive coupling. Change motor or Master Board.

### • Paper is stopped near the PC Drum.

Step	Check	Result	Action
1	Image Transfer Entrance Guide Plate is dirty with paper dust, deformed, or worn.	YES	Clean or change.
2	Image Transfer/Paper Separator Corona wires are dirty or deteriorated.	YES	Clean or change.
3	Paper guide above Paper Separator Corona is dirty or deformed.	YES	Clean or change.

### • Paper is stopped near the PC Drum Paper Separator Finger.

Step	Check	Result	Action
1	PC Drum Paper Separator Fingers are dirty or deformed.	YES	Clean or change.
2	Separator Finger Solenoid operation: the volt-	YES	Change solenoid.
	age across PJ7A-4B on Master Board and GND is DC24V when the solenoid is deenergized and DC0V when the solenoid is energized.	NO	Change Master Board.

### • Paper is stopped on the Suction Belts.

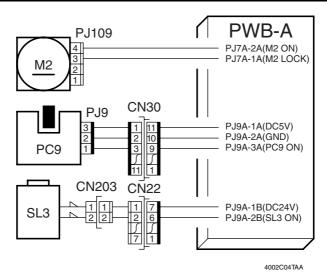
Step	Check	Result	Action
1	Suction Belts turn correctly.	NO	Correct drive coupling.
2	Suction Fan Motor rotation when the Start key is pressed: the voltage across PJ13A-2B on	YES	Change Suction Belts or motor.
	Master Board and GND is DC0V when the motor is deenergized and DC5V when the motor is energized.	NO	Change Master Board.

• Paper is stopped at the Transport Rollers.

Step	Check	Result	Action
1	Transport Rollers are dirty with paper dust, deformed, or worn.	YES	Clean or change.
2	Transport Roller Motor turns when the Start key is pressed.	NO	Correct drive coupling. Change motor or Master Board.

### (4) Fusing/Exit Misfeed

Relevant Electrical Parts				
Paper Exit Sensor (PC9)	Exit/Duplex Switching Solenoid (SL3)			
Fusing Motor (M2)	Master Board (PWB-A)			



Fusing/Exit Misfeed Troubleshooting Procedures

### • Paper is stopped at the Fusing Unit.

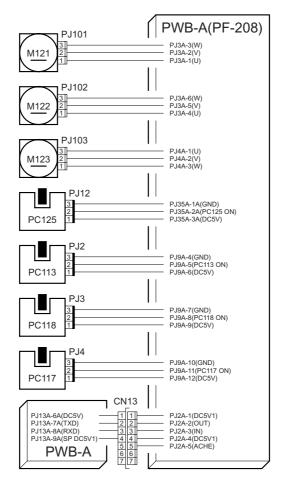
Step	Check	Result	Action
1	Fusing Guide Plate is dirty or deformed.	YES	Clean or change.
2	Fusing Rollers are dirty or scratched.	YES	Clean or change.
3	Fusing Roller Paper Separator Fingers are dirty, deformed, or worn.	YES	Clean, correct, or change.
4	Fusing Motor turns when the Start key is pressed.	NO	Correct drive coupling. Change motor or Master Board.

### • Paper is stopped at the exit section.

Step	Check	Result	Action
1	Exit Roller is dirty or scratched.	YES	Clean or change.
2	I/O check for Paper Exit Sensor: the voltage	YES	Change Master Board.
	cross PJ9A-3A on Master Board and GND is DCOV when the sensor is unblocked and DC5V when the sensor is blocked.	NO	Correct actuator. Change sensor.
3	Fusing Motor turns when the Start key is pressed.	NO	Correct drive coupling. Change motor or Master Board.

### (5) PF-208 Paper Take-Up Misfeed

# Relevant Electrical Parts 3<sup>rd</sup> Drawer Paper Take-Up Sensor (PC117) 4<sup>th</sup> Drawer Paper Take-Up Sensor (PC125) Paper Leading Edge Sensor 3 (PC113) Paper Leading Edge Sensor 4 (PC118) Relevant Electrical Parts 3<sup>rd</sup> Drawer Paper Take-Up Motor (M122) 4<sup>th</sup> Drawer Paper Take-Up Motor (M123) Vertical Transport Motor (M121) Control Board (PWB-A): PF-208 Master Board (PWB-A)



4002C05TAA

# PF-208 Paper Take-Up Misfeed Troubleshooting Procedures

# • Paper is not taken up at all.

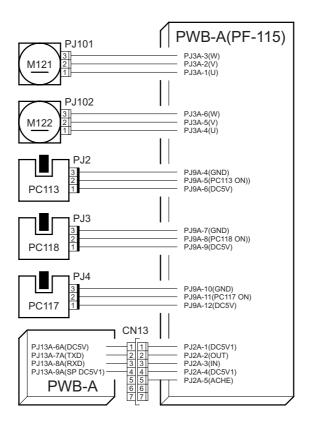
Step	Check	Result	Action
1	Paper meets product specifications.	NO	Change paper.
2	Paper is curled, wavy, or damp.	YES	Change paper. Instruct user in correct paper storage.
3	Edge Guide and Trailing Edge Stop are at correct position to accommodate paper.	NO	Set.
4	Paper Lifting Plate is dirty or deformed.	YES	Clean or change.
5	Paper Separator Pad is dirty with paper dust, deformed, or worn.	YES	Clean or change.
6	Paper take-up guide plate is dirty or deformed.	YES	Clean or change.
7	Paper Take-Up Roll and Separator Roll are dirty with paper dust, deformed, or worn.	YES	Clean or change.
8	3 <sup>rd</sup> Drawer Paper Take-Up Motor turns when the Start key is pressed with the 3 <sup>rd</sup> Drawer selected.	NO	Correct drive coupling. Change motor or Control Board. Change Master Board.
9	4 <sup>th</sup> Drawer Paper Take-Up Motor turns when the Start key is pressed with the 4 <sup>th</sup> Drawer selected.	NO	Correct drive coupling. Change motor or Control Board. Change Master Board.

• Paper is stopped at the Vertical Transport Rollers.

	tper is stopped at the vertical transport Hollers.			
Step	Check	Result	Action	
1	Vertical Transport Rollers are dirty with paper dust, deformed, or worn.	YES	Clean or change.	
2	Paper take-up guide plate or vertical transport guide plate is dirty or deformed.	YES	Clean, correct, or change.	
3	Vertical Transport Motor turns when the Start key is pressed with the cabinet selected.	NO	Correct drive coupling. Change motor or Control Board. Change Master Board.	
	I/O check for 3 <sup>rd</sup> Drawer Paper Take-Up Sensor operation when the 3 <sup>rd</sup> Drawer is used: the voltage across PJ9A-11 on Control Board and GND is DC5V when the sensor is unblocked and DC0V when the sensor is blocked.	YES	Change Control Board or Master Board.	
		NO	Correct actuator. Change sensor.	
5	I/O check for 4 <sup>th</sup> Drawer Paper Take-Up Sensor operation when the 4 <sup>th</sup> Drawer is used: the volt-	YES	Change Control Board or Master Board.	
	age across PJ5A-2A on Control Board and GND is DC5V when the sensor is unblocked and DC0V when the sensor is blocked.	NO	Correct actuator. Change sensor.	
6	6 I/O check for Paper Leading Edge Sensor 3 operation when the 3 <sup>rd</sup> Drawer is used: the voltage across PJ9A-5 on Control Board and GND is DC5V when the sensor is unblocked and DC0V when the sensor is blocked.	YES	Change Control Board or Master Board.	
		NO	Correct actuator. Change sensor.	
7	I/O check for Paper Leading Edge Sensor 4 operation when the 4 <sup>th</sup> Drawer is used: the volt-	YES	Change Control Board or Master Board.	
	age across PJ9A-8 on Control Board and GND is DC5V when the sensor is unblocked and DC0V when the sensor is blocked.	NO	Correct actuator. Change sensor.	

### (6) PF-115 Paper Take-Up Misfeed

# Relevant Electrical Parts 3<sup>rd</sup> Drawer Paper Take-Up Sensor (PC117) Paper Leading Edge Sensor 3 (PC113) Paper Leading Edge Sensor 4 (PC118) Paper Leading Edge Sensor 4 (PC118) Relevant Electrical Parts 3<sup>rd</sup> Drawer Paper Take-Up Motor (M122) Vertical Transport Motor (M121) Control Board (PWB-A): PF-115 Master Board (PWB-A)



4002C06TAA

# PF-115 Paper Take-Up Misfeed Troubleshooting Procedures

# • Paper is not taken up at all.

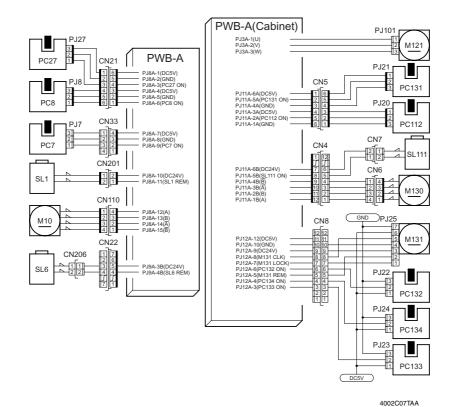
Step	Check	Result	Action
1	Paper meets product specifications.	NO	Change paper.
2	Paper is curled, wavy, or damp.	YES	Change paper. Instruct user in correct paper storage.
3	Paper Lifting Plate is dirty or deformed.	YES	Clean or change.
4	Paper Separator Pad is dirty with paper dust, deformed, or worn.	YES	Clean or change.
5	Paper take-up guide plate is dirty or deformed.	YES	Clean or change.
6	Paper Take-Up Roll and Separator Roll are dirty with paper dust, deformed, or worn.	YES	Clean or change.
7	3 <sup>rd</sup> Drawer Paper Take-Up Motor turns when the Start key is pressed with the 3 <sup>rd</sup> Drawer selected.	NO	Correct drive coupling. Change motor or Control Board. Change Master Board.

### • Paper is stopped at the Vertical Transport Rollers.

Step	Check	Result	Action
1	Vertical Transport Rollers are dirty with paper dust, deformed, or worn.	YES	Clean or change.
2	Paper take-up guide plate or vertical transport guide plate is dirty or deformed.	YES	Clean, correct, or change.
3	Vertical Transport Motor turns when the Start key is pressed with the cabinet selected.	NO	Correct drive coupling. Change motor or Control Board. Change Master Board.
4	4 I/O check for 3 <sup>rd</sup> Drawer Paper Take-Up Sensor operation when the 3 <sup>rd</sup> Drawer is used: the	YES	Change Control Board or Master Board.
	voltage across PJ9A-11 on Control Board and GND is DC5V when the sensor is unblocked and DC0V when the sensor is blocked.	NO	Correct actuator. Change sensor.
5	5 I/O check for Paper Leading Edge Sensor 3 operation when the 3 <sup>rd</sup> Drawer is used: the voltage across PJ9A-5 on Control Board and GND is DC5V when the sensor is unblocked and DC0V when the sensor is blocked.	YES	Change Control Board or Master Board.
		NO	Correct actuator. Change sensor.

#### (7) Duplex Paper Take-Up Misfeed

#### Relevant Electrical Parts Turnover Feed Entry Sensor (PC7) Turnover Motor (M10) Turnover Feed Jam Sensor (PC8) Vertical Transport Motor (M121) Turnover/Exit Sensor (PC27) Duplex Unit Turnover Motor (M130) Duplex Unit Turnover Entry Sensor (PC112) Horizontal Transport Motor (M131) Turnover Feed Jam Sensor (PC131) Turnover Roller Retraction Solenoid (SL1) Horizontal Transport Entry Sensor (PC132) Turnover Route Switching Solenoid (SL6) Horizontal Transport Jam Sensor (PC133) Turnover Roller Interval Solenoid (SL111) Horizontal Transport Exit Sensor (PC134) Control Board (PWB-A): Cabinet Master Board (PWB-A)



## Duplex Paper Take-Up Misfeed Troubleshooting Procedures

• Paper is stopped at the turnover section.

Step	Check	Result	Action
1	Rollers at the turnover section are dirty, deformed, or worn.		Clean or change.
2	Guide plate at the turnover section is dirty or deformed.	YES	Clean, correct, or change.
3	A torn piece of paper is left at the turnover section.	YES	Clean.
4	I/O check for Turnover Feed Entry Sensor oper-	YES	Change Master Board.
	ation: the voltage across PJ8A-9 on Master Board and GND is DC0V when the sensor is unblocked and DC5V when the sensor is blocked.	NO	Correct actuator. Change sensor.
5	I/O check for Turnover Feed Jam Sensor oper-	YES	Change Master Board.
	ation: the voltage across PJ8A-6 on Master Board and GND is DC0V when the sensor is unblocked and DC5V when the sensor is blocked.		Correct actuator. Change sensor.
6	I/O check for Turnover/Exit Sensor operation:	YES	Change Master Board.
	the voltage across PJ8A-3 on Master Board and GND is DC0V when the sensor is unblocked and DC5V when the sensor is blocked.	NO	Correct actuator. Change sensor.
7	Horizontal Transport Motor rotation: the voltage	YES	Change motor.
	across PJ12A-5 on Control Board and GND is DC0V when the motor is deenergized and DC5V when the motor is energized.		Change Control Board.
8	Turnover Motor rotation	NO	Correct drive coupling. Change motor or Master Board.

• Paper is stopped at the horizontal transport section.

Step	Check	Result	Action
1	Horizontal Transport Rollers are dirty with paper dust, deformed, or worn.	YES	Clean or change.
2	Horizontal transport guide plate is dirty or deformed.	YES	Clean, correct, or change.
3	I/O check for Horizontal Transport Entry Sensor	YES	Change Control Board.
	operation: the voltage across PJ12A-6 on Control Board and GND is DC5V when the sensor is unblocked and DC0V when the sensor is blocked.		Correct actuator. Change sensor.
4	4 I/O check for Horizontal Transport Jam Sensor operation: the voltage across PJ12A-3 on Control Board and GND is DC5V when the sensor is unblocked and DC0V when the sensor is blocked.		Change Control Board or Master Board.
			Correct actuator. Change sensor.
5	I/O check for Horizontal Transport Exit Sensor operation: the voltage across PJ12A-4 on Con- trol Board and GND is DC5V when the sensor is unblocked and DC0V when the sensor is blocked.		Change Control Board or Master Board.
			Correct actuator. Change sensor.
6	Vertical Transport Motor turns when the Start key is pressed with the cabinet selected.	NO	Correct drive coupling. Change motor or Control Board. Change Master Board.

## 4. MALFUNCTIONS

The copier's CPU is equipped with a self-diagnostics function that, on detecting a malfunction, gives the corresponding malfunction code on the Touch Panel.

### Resetting a Malfunction

- Press the Trouble Reset Switch on the Tech. Rep. Setting Switches Board to reset fusingand Exposure Lamp-related malfunctions.
- For any other malfunctions, open and close the Front Door or turn OFF and ON the Power Switch.

## 4-1. Detection Timing by Malfunction Code

Code	Description	Detection Timing
C0000	Fusing Motor's failure to turn	<ul> <li>The Lock signal remains HIGH for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has started turning.</li> <li>The Lock signal remains LOW for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has stopped turning.</li> </ul>
C0010	PC Drum Drive Motor's failure to turn	<ul> <li>The Lock signal remains HIGH for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has started turning.</li> <li>The Lock signal remains LOW for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has stopped turning.</li> </ul>
C0040	Suction Fan Motor's failure to turn	The Lock signal remains HIGH for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has started turning at high speed.
C0042	Fusing Unit Cooling Fan Motor's failure to turn	The Lock signal remains HIGH for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has started turning at high speed.
C0044	EDH Fan Motor malfunction	See the relevant option service manual.
C0045	IR Cooling Fan Motor malfunction	The Lock signal remains HIGH for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has stopped turning.
C0046	PH Cooling Fan Motor 1 malfunction	The Lock signal remains HIGH for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has started turning.
C0047	PH Cooling Fan Motor 2 malfunction	The Lock signal remains HIGH for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has started turning.
C0049	Paper source option Ver- tical Transport Cooling Fan Motor malfunction	See the relevant option service manual.

Code	Description	Dotaction Timing
	Description	Detection Timing
C004C	Ventilation Fan Motor's failure to turn	<ul> <li>The Lock signal remains HIGH for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has started turning.</li> <li>The Lock signal remains LOW for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has stopped turning.</li> </ul>
C004E	Power Supply Unit Cooling Fan Motor 1's failure to turn	The Lock signal remains HIGH for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has started turning at high speed.
C004F	Power Supply Unit Cooling Fan Motor 2's failure to turn	The Lock signal remains HIGH for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has started turning at high speed.
C0072	Main Hopper Toner Replenishing Motor's fail- ure to turn	<ul> <li>The Toner Bottle Home Position Sensor does not go HIGH within 5 sec. after the motor has started turning.</li> <li>The Toner Bottle Home Position Sensor does not go LOW within 10 sec. after the motor has started turning and the sensor has gone HIGH.</li> <li>The motor is stationary or the Toner Bottle Home Position Sensor is HIGH 2 sec. after the motor has stopped turning.</li> </ul>
C0090	Developing Unit Drive Motor's failure to turn	<ul> <li>The Lock signal remains HIGH for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has started turning.</li> <li>The Lock signal remains LOW for a continuous period of 1.5 sec. or more after the lapse of 10 sec. after the motor has stopped turning.</li> </ul>
C0210	Image Transfer/Paper Separator Corona charge leak detected	The Charge Leak Detection signal (SCD) remains ON for a continuous period of 0.3 sec. after the Image Transfer/Paper Separator Corona output has been turned ON.
C0400	Exposure Lamp's failure to turn ON	<ul> <li>During a light intensity adjustment sequence, the CCD read data does not exceed the specified level when the peak of the intensity of light is detected within 1 min. after the Exposure Lamp has turned ON.</li> <li>Under normal conditions, the CCD read data does not exceed the specified level 450 ms after the Exposure Lamp has turned ON.</li> </ul>
C0420	Exposure Lamp turning ON at abnormal timing	During a light intensity adjustment sequence, the adjusted value for the intensity of light remains at the lower limit and the CCD output level is at the saturation level even after the lapse of 2 sec. after the Exposure Lamp has turned ON.

Code	Description	Detection Timing
C0500	Warming-up failure	The surface temperature of the Upper Fusing Roller does not reach a specified level even after the lapse of a predetermined period of time during warming-up as detailed below:  • From room temperature to 90°C: Within 180 sec.  • From 90°C to 140°C: Within 140 sec.  • From 140°C to 170°C: Within 135 sec.  The copier fails to complete its warm-up cycle within 135 sec. after the temperature has reached 170°C.
C0510	Abnormally low fusing temperature	<ul> <li>The surface temperature of the Upper Using Roller remains less than 120°C for a continuous period of 2 sec. or more after the copier has completed warming up.</li> <li>The surface temperature of the Lower Using Roller remains 80°C or less for a continuous period of 2 sec. or more after the copier has completed warming up.</li> </ul>
C0520	Abnormally high fusing temperature	<ul> <li>The surface temperature of the Upper Using Roller remains 215°C or more for a continuous period of 2 sec. or more after the copier has completed warming up.</li> <li>The surface temperature of the Lower Using Roller remains 200°C or more for a continuous period of 2 sec. or more after the copier has completed warming up.</li> </ul>
C0602	Cable unwound	A Scanner drive command is issued when the Scanner is at its home position and the Scanner Reference Position Sensor remains blocked even after the lapse of a given period of time (after the Scanner has been driven to move a given distance thereafter).
C0650	SHOME signal error	A Scanner drive command is issued when the Scanner is at a position other than its home and the Scanner Reference Position Sensor is not blocked even after the lapse of a given period of time (after the Scanner has been driven to move a given distance thereafter).
C0900	3 <sup>rd</sup> Drawer Paper Lift-Up Sensor malfunction	See the relevant option service manual.
C0904	3 <sup>rd</sup> Drawer Paper Lift-Up Motor's failure to turn	, 

Code	Description	Detection Timing	
C0910	2 <sup>nd</sup> Drawer Paper Lift-Up Sensor malfunction	<ul> <li>The 2<sup>nd</sup> Drawer Paper Lift-Up Sensor is not blocked (LOW) even after the lapse of 5 sec. after the 2<sup>nd</sup> Drawer Paper Lift-Up Motor has started turning.</li> <li>The 2<sup>nd</sup> Drawer Paper Lift-Up Sensor is not activated even when the 2<sup>nd</sup> Drawer Paper Lift-Up Motor Pulse Sensor detects 150 edges of rotation detection pulses after the 2<sup>nd</sup> Drawer Paper Lift-Up Motor has started turning.</li> </ul>	
C0914	2 <sup>nd</sup> Drawer Lift-Up Motor's failure to turn	The 2 <sup>nd</sup> Drawer Paper Lift-Up Motor Pulse Sensor detects no edges of rotation detection pulses even after the lapse of 500 ms after the 2 <sup>nd</sup> Drawer Paper Lift-Up Motor has started turning.	
C0920	1 <sup>st</sup> Drawer Paper Lift-Up Sensor malfunction	The 1 <sup>st</sup> Drawer Paper Lift-Up Sensor is not blocked (LOW) even after the lapse of 5 sec. after the 1 <sup>st</sup> Drawer Paper Lift-Up Motor has started turning. The 1 <sup>st</sup> Drawer Paper Lift-Up Sensor is not activated even when the 1 <sup>st</sup> Drawer Paper Lift-Up Motor Pulse Sensor detects 150 edges of rotation detection pulses after the 1 <sup>st</sup> Drawer Paper Lift-Up Motor has started turning.	
C0924	1 <sup>st</sup> Drawer Lift-Up Motor's failure to turn	The 1 <sup>st</sup> Drawer Paper Lift-Up Motor Pulse Sensor detects no edges of rotation detection pulses even after the lapse of 500 ms after the 1 <sup>st</sup> Drawer Paper Lift-Up Motor has started turning.	
C0950	4 <sup>th</sup> Drawer Paper Lift-Up Sensor malfunction		
C0954	4 <sup>th</sup> Drawer Paper Lift-Up Motor's failure to turn		
C0990	Main Tray lifting motion failure		
C0994	Main Tray Elevator Motor's failure to turn	See the relevant option service manual.	
C0996	Main Tray lock release failure	- 500 the relevant option service manual.	
C0997	Shift Gate malfunction		
C0998	Shifter return failure		
C099C	Shift Motor's failure to turn		
C09C0	LCT Elevator ascent/ descent failure		

Code	Description	Detection Timing	
C0B00			
C0B02	Transport mechanism		
C0B03	malfunction		
C0B04			
C0B20	0		
C0B21	Stapling Unit drive sys- tem malfunction		
C0B24	tom mananouom		
C0B30			
C0B31			
C0B34	Paper Aligning Mecha-		
C0B35	nism malfunction		
C0B36			
C0B38			
C0B48	Neat copy stack trans- port mechanism mal- function		
C0B49		See the relevant option service manual.	
C0B4A		See the relevant option service manual.	
C0B4B	Copy stack transport		
C0B4D	mechanism malfunction		
C0B4E			
C0B4F			
C0B50			
C0B51	Stapling drive system		
C0B54			
C0B73	Hole Punch mechanism malfunction		
C0B74			
C0B78	Hole Punch mechanism malfunction		
C0B80	Shifting mechanism mal- function		
C0BA0	Claustay mashaniars		
C0BA1	Elevator mechanism mal- function		
C0BA2			

Code	Description	Detection Timing
C0BC0	'	<u> </u>
C0BC1	r apor lolaring moonamon	
C0BC2	malfunction	
C0BC3		See the relevant option service manual.
C0BF0	Control system malfunction	'
C0D50	Duplex Horizontal Transport Motor malfunction	
C0E00	Main Erase Lamp's fail- ure to turn ON	<ul> <li>The Main Erase Lamp Malfunction signal remains LOW for a continuous 1-sec. period while the Main Erase Lamp remains OFF.</li> <li>The Main Erase Lamp Malfunction signal remains HIGH for a continuous 1-sec. period while the Main Erase Lamp remains ON.</li> </ul>
C0F24	AIDC Sensor contamination correction failure	The output voltage from the AIDC Sensor Board does not fall within the range of 0.9V to 1.1V even after the contamination correction and variation adjustment have been made.
C0F32	ATDC Sensor malfunction	<ul> <li>The output voltage from the ATDC Sensor remains 0.2V or less, or 4.5V or more, for a continuous 3-sec. period after the Developing Unit Drive Motor has been energized.</li> <li>The output voltage from the ATDC Sensor does not fall within the range of 2.45V to 2.55V during an F8 operation.</li> </ul>
C0F33	Abnormally low T/C as detected by ATDC Sensor	A T/C of 2.5% or less (ATDC Sensor output being 2.86V or more) is detected.
C10XX C11XX C12XX	Memory Board failure	
C12CX	Hard Disk Drive failure	
C1300	Polygon Motor malfunction	<ul> <li>No Lock signals are detected for the period of 5 to 20 sec. after the motor has started turning after the Power Switch was turned ON.</li> <li>No Lock signals are detected for the period of 5 to 20 sec. after the motor has started turning at full speed after the Start key was pressed.</li> <li>The Lock signal remains HIGH for a continuous period of 3 sec. or more while the motor is running at steady speed.</li> </ul>
C1326	ARMS interface failure	No answer is received within 1.5 sec. to a report transmitted by the engine.
C1330	VD signal error	A LOW VD signal is not detected even after the lapse of 60 sec. after an IDREQ signal has been output.

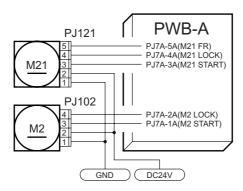
Code	Description	Detection Timing	
C1334	Duplex take-up print command error	<ul> <li>A Duplex take-up print command is not received for the paper to be taken up from the Duplex after the paper has moved past the horizontal transport, but before it reaches the Transport Roller.</li> <li>The number of Duplex take-up print commands falls short of the number of sheets of paper to be taken up from the Duplex, or the leading edge of a sheet of paper, for which a Duplex take-up print command is yet to be received, activates the Transport Roller Sensor.</li> </ul>	
C133B	Option I/F communication	s error	
C13F1	600dpi SOS Sensor failure	е	
C13F4	Optical System out of adju	-	
C13F5	LD1 intensity adjustment f	failure	
C13F6	LD2 intensity adjustment f	failure	
C13F7	Sub-scanning direction be	eam position adjustment failure	
C13F8	Main scanning direction be	eam position adjustment failure	
C13F9	EPROM communications	error	
C13FA	LD2 out of correction rang	ge	
C13FC	APC failure		
C1401	IR main routine timeout		
C1402	IR illegal interrupt vector of	occurred	
C1410	IR watchdog		
C1426	Report retransmitted		
C1428	Transmission buffer full		
C1429	Reception buffer full		
C142A	Transmission hard error		
C1430	H-Sync error		
C143E	EDH malfunction		
C1440	Gain adjustment failure		
C1441	CCD failure (clamp adjustment failure)		
C1450	Sequence trouble timeout		
C1461	Serial GA1 failure		
C1462	Serial GA2 failure		
C1470	Module-to-module communication (CCM-EVM)		
C1471	Module-to-module commu	unication (EVM-SQM)	
C1472	Module-to-module communication (EVM-AMM)		
C1499	IR cooling fan malfunction		
C18XX	SCSI communications uni	t failure	

## 4-2. Troubleshooting Procedures by Malfunction Code

## (1) C0000: Fusing Motor's failure to turn

C0010: PC Drum Drive Motor's failure to turn

Relevant Electrical Parts			
Fusing Motor (M2) Master Board (PWB-A)			
PC Drum Drive Motor (M21)			



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#### C0000

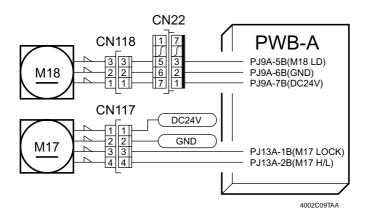
Step	Check	Result	Action
1	Fusing Motor turns when the Start key is pressed.	NO	Correct drive coupling.
2	Fusing Motor rotation: the voltage across PJ7A-1A on Master Board and GND is DC5V (motor deenergized) and DC0V (motor ener- gized) when the Start key is pressed.	NO	Change Master Board.
3	Fusing Motor rotation: the voltage across	YES	Change Master Board.
	PJ7A-2A on Master Board and GND is DC5V (motor deenergized) and DC0V (motor energized) when the Start key is pressed.	NO	Change motor.

Step	Check	Result	Action
1	PC Drum Drive Motor turns when the Start key is pressed.	NO	Correct drive coupling.
2	PC Drum Drive Motor rotation: the voltage across PJ7A-3A on Master Board and GND is DC5V (motor deenergized) and DC0V (motor energized) when the Start key is pressed.	NO	Change Master Board.
3	PC Drum Drive Motor rotation: the voltage		Change Master Board.
	across PJ7A-4A on Master Board and GND is DC5V (motor deenergized) and DC0V (motor energized) when the Start key is pressed.	NO	Change motor.

## (2) C0040: Suction Fan Motor's failure to turn

C004C: Ventilation Fan Motor's failure to turn

Relevant Electrical Parts		
Suction Fan Motor (M17) Ventilation Fan Motor (M18)	Master Board (PWB-A)	



### C0040

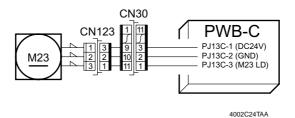
Step	Check	Result	Action
1	Suction Fan Motor turns when the malfunction is reset.		Check motor for installation.
2	Suction Fan Motor rotation: the voltage across	YES	Change Master Board.
	PJ13A-1B on Master Board and GND is DC5V after the malfunction has been reset.	NO	Change motor.

#### C004C

Step	Check	Result	Action
1	Ventilation Fan Motor rotation: the voltage across PJ9A-7B on Master Board and GND is DC24V when the Start key is pressed.	NO	Change Master Board.
2	Ventilation Fan Motor rotation: the voltage	YES	Change Master Board.
	across PJ9A-5B on Master Board and GND is DC0V when the Start key is pressed.	NO	Check motor for installation. Change motor.

## (3) C0042: Fusing Unit Cooling Fan Motor's failure to turn

Relevant Electrical Parts		
Fusing Unit Cooling Fan Motor (M23)	Power Supply Board (PWB-C)	

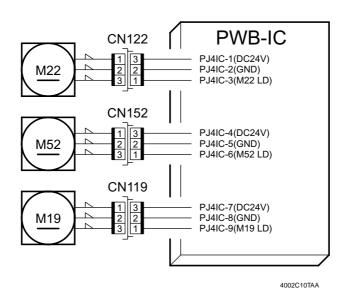


Step	Check	Result	Action
1	Fusing Unit Cooling Fan Motor rotation: the voltage across PJ13C-1 on Power Supply Board and GND is DC24V (during high-speed rotation) and DC16V (during low-speed rotation) after the malfunction has been reset.	NO	Change Power Supply Board.
2	Fusing Unit Cooling Fan Motor rotation: the voltage across PJ13C-3 on Power Supply Board and GND is DC5V after the malfunction has been reset.	YES NO	Change Master Board. Check motor for installation. Change motor.

(4) C0045: IR Cooling Fan Motor malfunction C0046: PH Cooling Fan Motor 1 malfunction

C0047: PH Cooling Fan Motor 2 malfunction

Relevant Electrical Parts			
PH Cooling Fan Motor 2 (M19) IR Cooling Fan Motor (M52)			
PH Cooling Fan Motor 1 (M22) SCP Board (PWB-IC)			



Step	Check	Result	Action
1	IR Cooling Fan Motor rotation: the voltage across PJ4IC-4 on SCP Board and GND is DC24V (during high-speed rotation) and DC12V (during low-speed rotation) after the malfunction has been reset.	NO	Change SCP Board.
2	IR Cooling Fan Motor rotation: the voltage	YES	Change SCP Board.
	across PJ4IC-6 on SCP Board and GND is DC5V after the malfunction has been reset.	NO	Check motor for installation. Change motor.

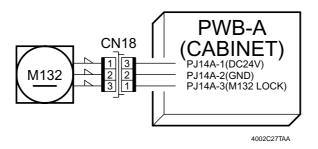
## C0046

Step	Check	Result	Action
1	PH Cooling Fan Motor 1 rotation: the voltage across PJ4IC-1 on Master Board and GND is DC24V after the malfunction has been reset.	NO	Change SCP Board.
2	PH Cooling Fan Motor 1 rotation: the voltage	YES	Change SCP Board.
	across PJ4IC-3 on Master Board and GND is DC0V after the malfunction has been reset.	NO	Check motor for installation. Change motor.

Step	Check	Result	Action
1	PH Cooling Fan Motor 2 rotation: the voltage across PJ4IC-7 on Master Board and GND is DC24V after the malfunction has been reset.	NO	Change SCP Board.
2	PH Cooling Fan Motor 2 rotation: the voltage	YES	Change SCP Board.
	across PJ4IC-9 on Master Board and GND is DC0V after the malfunction has been reset.	NO	Check motor for installation. Change motor.

## (5) C0049: Paper source option Vertical Transport Cooling Fan Motor malfunction

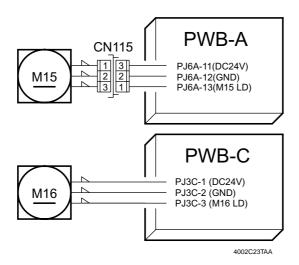
Relevant Electrical Parts		
Vertical Transport Cooling Fan Motor (M132) Control Board (PWB-A)		



Step	Check	Result	Action
1	Vertical Transport Cooling Fan Motor rotation: the voltage across PJ14A-1 on Power Supply Board and GND is DC24V after the malfunction has been reset.	NO	Change Control Board.
2	Vertical Transport Cooling Fan Motor rotation:	YES	Change Control Board.
	the voltage across PJ14A-3 on Power Supply Board and GND is DC0V after the malfunction has been reset.	NO	Check motor for installation. Change motor.

# (6) C004E: Power Supply Unit Cooling Fan Motor 1's failure to turn C004F: Power Supply Unit Cooling Fan Motor 2's failure to turn

Relevant Electrical Parts			
Power Supply Unit Cooling Fan Motor 1 Master Board (PWB-A) (M16) Power Supply Board (PWB-C)			
Power Supply Unit Cooling Fan Motor 2	Tower Supply Board (1 VVB-C)		
(M15)			



#### C004E

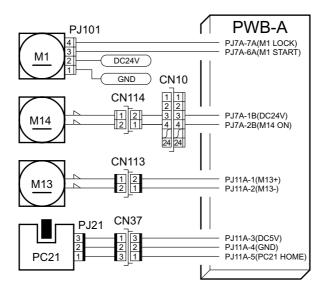
Step	Check	Result	Action
1	Power Supply Unit Cooling Fan Motor 1 rotation: the voltage across PJ3C-1 on Power Supply Board and GND is DC24V after the malfunction has been reset.	NO	Change Power Supply Board.
2	Power Supply Unit Cooling Fan Motor 1 rotation: the voltage across PJ3C-3 on Power Supply Board and GND is DC5V after the	YES	Check motor for installation. Change motor.
	malfunction has been reset.	NO	Change Power Supply Board.

## C004F

Step	Check	Result	Action
1	Power Supply Unit Cooling Fan Motor 2 rotation: the voltage across PJ6A-11 on Power Supply Board and GND is DC24V after the malfunction has been reset.	NO	Change Master Board.
2	Power Supply Unit Cooling Fan Motor 2 rotation: the voltage across PJ6A-13 on Power Supply Board and GND is DC5V after the malfunction has been reset.	YES	Check motor for installation. Change motor. Change Master Board.

# (7) C0072: Main Hopper Toner Replenishing Motor's failure to turn C0090: Developing Unit Drive Motor's failure to turn

Relevant Electrical Parts				
Toner Bottle Home Position Sensor (PC21) Sub Hopper Toner Replenishing Motor				
Developing Unit Drive Motor (M1) (M14)				
Main Hopper Toner Replenishing Motor Master Board (PWB-A)				
(M13)				



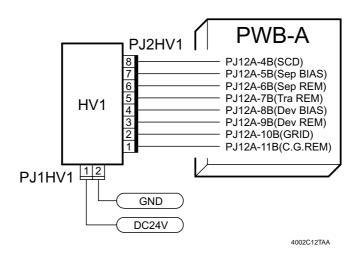
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Step	Check	Result	Action
1	Toner Bottle turns when the Toner Bottle is turned a half turn and the Front Door is closed.	NO	Correct drive coupling.
2	I/O check for Toner Bottle Home Position Sen-	YES	Change Master Board.
	sor operation: the voltage across PJ11A-5 on Master Board and GND is DC5V (Toner Bottle at home position) and DC0V (Toner Bottle at a position other than home) when step 1 is performed.	NO	Check sensor for installation. Correct detecting plate. Change sensor.
3	Main Hopper Toner Replenishing Motor rota-	YES	Change motor.
	tion: the voltage across PJ11A-1 on Master Board and GND is DC0V (Toner Bottle at a stop) and DC24V (Toner Bottle turning) when step 1 is performed.	NO	Change Master Board.

Step	Check	Result	Action
1	Developing Unit Drive Motor rotation: the voltage across PJ7A-7A on Master Board and GND is DC5V (motor deenergized) and DC0V (motor energized) when the Start key is pressed.	NO	Change Master Board.
2	Developing Unit Drive Motor rotation: the voltage across PJ7A-6A on Master Board and GND is DC5V (motor deenergized) and DC0V (motor energized) when the Start key is	YES	Correct drive coupling. Correct installed position of the Developing Unit. Change motor.
	pressed.	NO	Change Master Board.

### (8) C0210: Image Transfer/Paper Separator Corona charge leak detected

Relevant Electrical Parts				
PC Drum Charge/Developing Bias HV (HV1)	Master Board (PWB-A)			

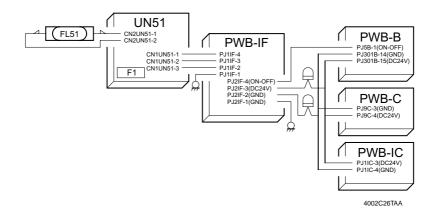


Step	Check	Result	Action
1	The Image Transfer/Paper Separator Coronas Unit is installed properly.	NO	Correct installed position.
2	The Image Transfer/Paper Separator Coronas wires are dirty or have snapped.	YES	Clean or change.
3	The malfunction code appears even with	YES	Change Master Board.
	PJ2HV1 unplugged.	NO	Change the HV.

## (9) C0400: Exposure Lamp's failure to turn ON

C0420: Exposure Lamp turning ON at abnormal timing

Relevant Electrical Parts			
Inverter Board (UN51)	Image Processing Board (PWB-B) Power Supply Board (PWB-C) SCP Board (PWB-IC)		



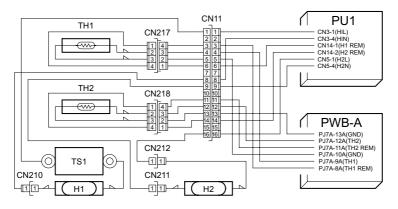
## C0400, C0420

Step	Check	Result	Action
1	Exposure Lamp has discolored.	YES	Change Exposure Lamp.
2	"NG" is displayed when "Scanning Check" of "Function (IR)" is run.	YES	Check the optical path. Change Image Processing Board or CCD Board.
3	Power Supply Board operation: the voltage across PJ9C-4 on Power Supply Board and GND is DC24V after the malfunction has been reset.	YES	Check and change, as necessary, flat cable. Change Inverter Board or Image Processing Board.
		NO	Change Power Supply Board.

## (10) C0500: Warming-up failure

C0510: Abnormally low fusing temperature C0520: Abnormally high fusing temperature

Relevant Electrical Parts				
Upper Fusing Roller Heater Lamp (H1)				
Lower Fusing Roller Heater Lamp (H2) DC Power Supply Main (PU1)				
Upper Fusing Roller Thermistor (TH1) Master Board (PWB-A)				
Lower Fusing Roller Thermistor (TH2)				



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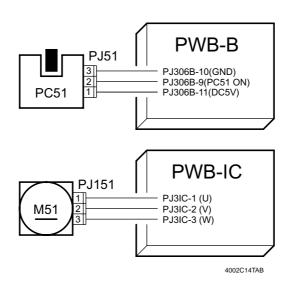
## C0500, C0510

Step	Check	Result	Action
1	Upper Fusing Roller Heater Lamp turns ON when the Power Switch is turned ON.	YES	Correct thermistor for mounting position and/or clean.
2	Lower Fusing Roller Heater Lamp turns ON when the malfunction is reset with the surface temperature of Lower Fusing Roller Heater Lamp is 140°C or less as indicated on "Level History" under the Tech. Rep. mode.	NO	Check step 7 and onward.
3	Upper and Lower Fusing Roller Thermistors are installed properly.	NO	Reinstall.
4	Upper and Lower Fusing Roller Thermistors are dirty.	NO	Clean.
5	Upper Fusing Roller Thermistor operation: the resistance across CN217-2 and 3 on the Fusing Unit end is infinity with CN217 (4P) disconnected.	YES	Change Upper Fusing Roller Thermistor.
6	Lower Fusing Roller Thermistor operation: the resistance across CN218-2 and 3 on the Fusing Unit end is infinity with CN218 (4P) disconnected.	YES	Change Lower Fusing Roller Thermistor.
7	Upper Fusing Roller Thermostat and Upper Fusing Roller Heater Lamp continuity: there is continuity across CN11-1 and 8 with CN11 (16P) disconnected.	NO	Change thermostat and heater lamp.
8	Lower Fusing Roller Heater Lamp continuity: there is continuity across CN11-9 and 16 with CN11 (16P) disconnected.	NO	Change heater lamp.

Step	Check	Result	Action
1	Upper Fusing Roller Heater Lamp is ON even after the copier has completed warming up. Or Lower Fusing Roller Heater Lamp is ON when the surface temperature of Lower Fusing Roller Heater Lamp is 140°C or more as indicated on "Level History" under the Tech. Rep. mode.	YES	Change DC Power Supply Main.
2	Upper and Lower Fusing Roller Thermistors are installed properly.	NO	Reinstall.
3	Upper and Lower Fusing Roller Thermistors are dirty.	NO	Clean.
4	Upper Fusing Roller Thermistor operation: the resistance across CN217-2 and 3 on the Fusing Unit end is infinity with CN217 (4P) disconnected.	YES	Change Upper Fusing Roller Thermistor.
5	Lower Fusing Roller Thermistor operation: the resistance across CN218-2 and 3 on the Fusing Unit end is infinity with CN218 (4P) disconnected.	YES	Change Lower Fusing Roller Thermistor.

# (11) C0602: Cable unwound C0650: SHOME signal error

Relevant Electrical Parts			
Scanner Motor (M51) Image Processing Board (PWB-B)			
Scanner Reference Position Sensor (PC51)	SCP Board (PWB-IC)		



Step	Check	Result	Action
1	Scanner moves as moved manually.	NO	Correct drive coupling. Rewind cables.
2	Connector on SCP Board is connected properly: PJ3IC on PWB-IC.	NO	Connect.
3	Scanner Motor turns when the Start key is pressed.	NO	Correct drive coupling. Change motor or SCP Board.
4	Connector on Image Processing Board is connected properly: PJ306B on PWB-B.	NO	Connect.
5	I/O check for Scanner Reference Position Sensor	YES	Change Image Processing Board.
		NO	Correct actuator. Change sensor.

Step	Check	Result	Action
1	Scanner moves as moved manually.	NO	Correct drive coupling. Rewind cables.
2	Connector on Image Processing Board is connected properly: PJ306B on PWB-B.	NO	Connect.
3	Light Blocking Plate is installed properly.	NO	Correct.
4	I/O check for Scanner Reference Position Sensor	YES	Change Image Processing Board.
		NO	Correct actuator. Change sensor.

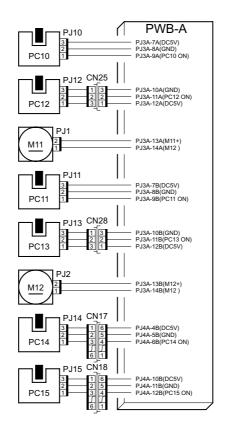
## (12) C0910: 2<sup>nd</sup> Drawer Paper Lift-Up Sensor malfunction

C0914: 2<sup>nd</sup> Drawer Lift-Up Motor's failure to turn

C0920: 1st Drawer Paper Lift-Up Sensor malfunction

C0924: 1st Drawer Lift-Up Motor's failure to turn

Relevant Electrical Parts				
2 <sup>nd</sup> Drawer Set Sensor (PC11) 2 <sup>nd</sup> Drawer Lift-Up Motor Pulse Sensor (PC13)	1 <sup>st</sup> Drawer Set Sensor (PC10) 1 <sup>st</sup> Drawer Lift-Up Motor Pulse Sensor (PC12)			
2 <sup>nd</sup> Drawer Paper Lift-Up Sensor (PC15) 2 <sup>nd</sup> Drawer Lift-Up Motor (M12)	1 <sup>st</sup> Drawer Paper Lift-Up Sensor (PC14) 1 <sup>st</sup> Drawer Lift-Up Motor (M11) Master Board (PWB-A)			



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## C0910, C0914

Step	Check	Result	Action
1	Lift-Up Motor turns when the 2 <sup>nd</sup> Drawer is slid out and then back in.	NO	Correct drive coupling.
2	2 <sup>nd</sup> Drawer Lift-Up Motor rotation: the voltage	YES	Change motor.
	across PJ3A-13B on Master Board and GND is DC0V (motor deenergized) and DC24V (motor	NO	Change Master Board.
	energized) after the 2 <sup>nd</sup> Drawer has been slid back in.		
3	I/O check for 2 <sup>nd</sup> Drawer Lift-Up Motor Pulse	YES	Change Master Board.
	Sensor operation: the voltage across PJ3A- 11B on Master Board and GND changes in the	NO	Correct drive coupling. Change sensor.
	range between DC0V and DC5V while 2 <sup>nd</sup> Drawer Lift-Up Motor is turning.		
4	I/O check for 2 <sup>nd</sup> Drawer Paper Lift-Up Sensor:	YES	Change Master Board.
	the voltage across PJ4A-12B on Master Board and GND is DC0V (sensor unblocked) and DC5V (sensor blocked).	NO	Change sensor.

## C0920, C0924

Step	Check	Result	Action
1	Lift-Up Motor turns when the 1 <sup>st</sup> Drawer is slid out and then back in.	NO	Correct drive coupling.
2	1 <sup>st</sup> Drawer Lift-Up Motor rotation: the voltage	YES	Change motor.
	across PJ3A-13A on Master Board and GND is DC0V (motor deenergized) and DC24V (motor	NO	Change Master Board.
	energized) after the 1 <sup>st</sup> Drawer has been slid back in.		
3	I/O check for 1st Drawer Lift-Up Motor Pulse	YES	Change Master Board.
	Sensor operation: the voltage across PJ3A- 11A on Master Board and GND changes in the	NO	Correct drive coupling. Change sensor.
	range between DC0V and DC5V while 1 <sup>st</sup> Drawer Lift-Up Motor is turning.		
4	I/O check for 1 <sup>st</sup> Drawer Paper Lift-Up Sensor:	YES	Change Master Board.
	the voltage across PJ4A-6B on Master Board and GND is DC0V (sensor unblocked) and DC5V (sensor blocked).	NO	Change sensor.

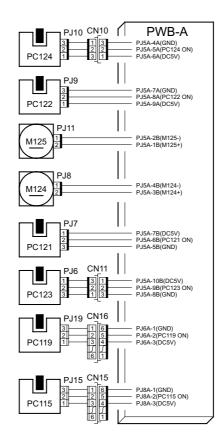
(13) C0900: 3<sup>rd</sup> Drawer Paper Lift-Up Sensor malfunction

C0904: 3<sup>rd</sup> Drawer Paper Lift-Up Motor's failure to turn

C0950: 4<sup>th</sup> Drawer Paper Lift-Up Sensor malfunction

C0954: 4th Drawer Paper Lift-Up Motor's failure to turn

Relevant Electrical Parts				
3 <sup>rd</sup> Drawer Paper Lift-Up Sensor (PC115) 3 <sup>rd</sup> Drawer Set Sensor (PC121) 3 <sup>rd</sup> Drawer Lift-Up Motor Pulse Sensor (PC123) 3 <sup>rd</sup> Drawer Paper Lift-Up Motor (M124)	4 <sup>th</sup> Drawer Paper Lift-Up Sensor (PC119) 4 <sup>th</sup> Drawer Set Sensor (PC122) 4 <sup>th</sup> Drawer Lift-Up Motor Pulse Sensor (PC124) 4 <sup>th</sup> Drawer Paper Lift-Up Motor (M125)			
Control Board (PWB-A): PF-208				



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## C0900, C0904

Step	Check	Result	Action
1	Lift-Up Motor turns when the 3 <sup>rd</sup> Drawer is slid out and then back in.	NO	Correct drive coupling.
2	3 <sup>rd</sup> Drawer Paper Lift-Up Motor rotation: the	YES	Change motor.
	voltage across PJ5A-3B on Control Board and GND is DC0V (motor deenergized) and DC24V	NO	Change Control Board.
	(motor energized) after the 3 <sup>rd</sup> Drawer has been slid back in.		
3	I/O check for 3 <sup>rd</sup> Drawer Lift-Up Motor Pulse	YES	Change Control Board.
	Sensor operation: the voltage across PJ5A-9B on Control Board and GND changes in the	NO	Correct drive coupling. Change sensor.
	range between DC0V and DC5V while 3 <sup>rd</sup> Drawer Paper Lift-Up Motor is turning.		
4	I/O check for 3 <sup>rd</sup> Drawer Paper Lift-Up Sensor:	YES	Change Control Board.
	the voltage across PJ8A-2 on Control Board and GND is DC0V (sensor unblocked) and DC5V (sensor blocked).	NO	Change sensor.

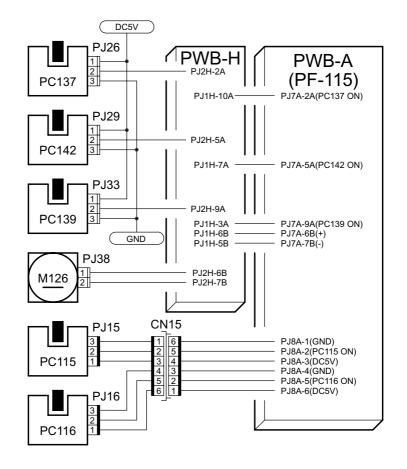
## C0950, C0954

Step	Check	Result	Action
1	Lift-Up Motor turns when the 4 <sup>th</sup> Drawer is slid out and then back in.	NO	Correct drive coupling.
2	4 <sup>th</sup> Drawer Paper Lift-Up Motor rotation: the	YES	Change motor.
	voltage across PJ5A-1B on Control Board and GND is DC0V (motor deenergized) and DC24V	NO	Change Control Board.
	(motor energized) after the 4 <sup>th</sup> Drawer has been slid back in.		
3	I/O check for 4 <sup>th</sup> Drawer Lift-Up Motor Pulse	YES	Change Control Board.
	Sensor operation: the voltage across PJ5A-5A on Control Board and GND changes in the	NO	Correct drive coupling. Change sensor.
	range between DC0V and DC5V while 4 <sup>th</sup> Drawer Paper Lift-Up Motor is turning.		
4	I/O check for 4 <sup>th</sup> Drawer Paper Lift-Up Sensor:	YES	Change Control Board.
	the voltage across PJ6A-2 on Control Board and GND is DC0V (sensor unblocked) and DC5V (sensor blocked).	NO	Change sensor.

#### (14) C0990: Main Tray lifting motion failure

C0994: Main Tray Elevator Motor's failure to turn

Relevant Electrical Parts				
n ower Position Overrun Detecting Sensor	Elevator Motor Pulse Sensor (PC142) Elevator Motor (M126) Cabinet Transport Board (PWB-H) Control Board (PWB-A): PF-115			



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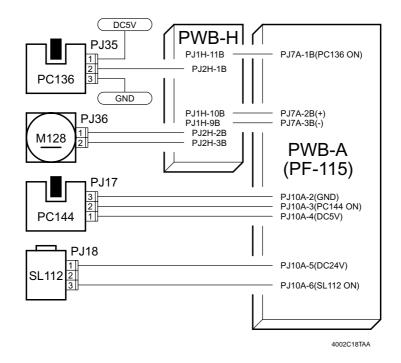
Step	Check	Result	Action
1	I/O check for 3 <sup>rd</sup> Drawer Paper Lift-Up Sensor	YES	Change Control Board.
	operation: the voltage across PJ8A-2 on Control Board and GND is DC5V (sensor unblocked) and DC0V (sensor blocked).	NO	Change sensor.
2	I/O check for Lower Position Overrun Detecting Sensor operation: the voltage across PJ7A-2A	YES	Change Control Board.
	on Control Board and GND is DC5V (sensor unblocked) and DC0V (sensor blocked).	NO	Change sensor or Cabinet Transport Board. Change flat cable.
3	I/O check for Elevator Lower Position Sensor	YES	Change Control Board.
	operation: the voltage across PJ7A-9A on Control Board and GND is DC5V (sensor unblocked) and DC0V (sensor blocked).	NO	Correct actuator. Change sensor or Cabinet Transport Board. Change flat cable.

Step	Check	Result	Action
1	Elevator Motor turns when the Paper Descent key is pressed.	NO	Correct drive coupling.
2	2 Elevator Motor rotation: the voltage across PJ7A-6B (ascent)/PJ7A-7B (descent) on Control Board and GND is DC0V (motor deener-	YES	Change motor or Cabinet Transport Board. Change flat cable.
	gized) and DC24V (motor energized) when the drawer is slid in or the Paper Descent key is pressed.	NO	Change Control Board.
3	I/O check for Elevator Motor Pulse Sensor	YES	Change Control Board.
	operation: the voltage across PJ7A-5A on Control Board and GND changes in the range between DC0V and DC5V while the Elevator Motor is turning.	NO	Change gear or sensor.

#### (15) C0996: Main Tray lock release failure

C0997: Shift Gate malfunction

Relevant Electrical Parts				
Shift Gate Position Sensor (PC136)	3 <sup>rd</sup> Drawer Lock Solenoid (SL112)			
3 <sup>rd</sup> Drawer Set Sensor (PC144)	Cabinet Transport Board (PWB-H)			
Shift Gate Motor (M128)	Control Board (PWB-A): PF-115			



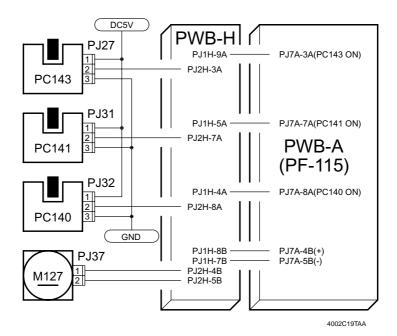
Step	Check	Result	Action
1	3 <sup>rd</sup> Drawer Lock Solenoid operation: the volt-	YES	Change solenoid.
	age across PJ10A-6 on Control Board and GND is DC24V (solenoid deenergized) and DC0V (solenoid energized) when the Paper Descent key is pressed and the Main Tray completes its descent motion.		Change Control Board.

Step	Check	Result	Action
1	Shift Gate Motor rotation: the voltage across PJ7A-2B on Control Board and GND is DC0V (motor deenergized) and DC24V (motor energized) when the drawer is slid in with paper loaded on the Shift Tray only.	YES	Correct drive coupling. Change motor or flat cable.
		NO	Change Control Board. Change Cabinet Transport Board.
2	tion: the voltage across PJ7A-1B on Control Board and GND is DC5V (sensor unblocked)	YES	Change Control Board. Change Cabinet Transport Board.
,	and DC0V (sensor blocked) when the drawer is slid in with paper loaded on the Shift Tray only.	NO	Change sensor. Change flat cable.

#### (16) C0998: Shifter return failure

C099C: Shift Motor's failure to turn

Relevant Electrical Parts				
` '	Shift Motor (M127)			
Shifter Return Position Sensor (PC141)	Cabinet Transport Board (PWB-H)			
Shift Motor Pulse Sensor (PC143)	Control Board (PWB-A): PF-115			



#### C0998

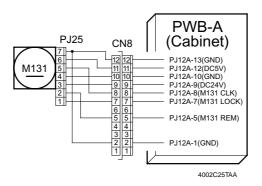
Step	Check	Result	Action
1	I/O check for Shifter Return Position Sensor	YES	Change Control Board.
	operation: the voltage across PJ7A-7A on Control Board and GND is DC5V (sensor unblocked) and DC0V (sensor blocked).		Change sensor or Cabinet Transport Board. Change flat cable.
2	I/O check for Shifter Home Position Sensor	YES	Change Control Board.
	operation: the voltage across PJ7A-8A on Control Board and GND is DC5V (sensor unblocked) and DC0V (sensor blocked).	NO	Change sensor or Cabinet Transport Board. Change flat cable.

#### C099C

Step	Check	Result	Action
1	Shift Motor turns when the 3 <sup>rd</sup> Drawer is slid in with paper loaded on the Shift Tray (paper is moved to the Main Tray).	NO	Correct drive coupling.
2	2 Shift Motor rotation: the voltage across PJ7A- 4B on Control Board and GND is DC0V (motor deenergized) and DC24V (motor energized) in		Change motor or Cabinet Transport Board. Change flat cable.
	step 1.	NO	Change Control Board.
3	I/O check for Shift Motor Pulse Sensor opera-	YES	Change Control Board.
	tion: the voltage across PJ7A-3A on Control Board and GND changes in the range between DC0V and DC5V while the Shift Motor is turning.	NO	Correct drive coupling. Change sensor.

### (17) C0D50: Duplex Horizontal Transport Motor malfunction

Relevant Electrical Parts		
Horizontal Transport Motor (M131)	Control Board (PWB-A)	

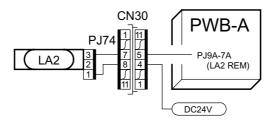


#### C0D50

Step	Check	Result	Action
1	Horizontal Transport Motor turns when the Start key is pressed.	NO	Correct drive coupling.
2	Horizontal Transport Motor rotation: the voltage across PJ12A-5 on Control Board and GND is DC5V (motor deenergized) and DC0V (motor energized) when the Start key is pressed.	NO	Change Control Board.
3	Horizontal Transport Motor rotation: the voltage	YES	Change Control Board.
	across PJ12A-7 on Control Board and GND is DC5V (motor deenergized) and DC0V (motor energized) when the Start key is pressed.	NO	Change motor.

# (18) C0E00: Main Erase Lamp's failure to turn ON

Relevant Electrical Parts		
Main Erase Lamp (LA2)	Master Board (PWB-A)	



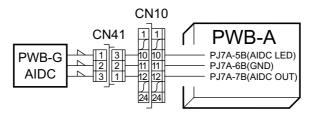
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#### C0E00

Step	Check	Result	Action
1	Main Erase Lamp ON: the voltage across PJ9A-7A on Master Board and GND is DC24V (lamp OFF) and DC0V (lamp ON) when the Start key is pressed.	YES	Change Master Board.
2	Main Erase Lamp ON: the voltage across PJ9A-7A on Master Board and GND is DC24V in the standby state.	YES	Change lamp. Change Master Board.

#### (19) C0F24: AIDC Sensor contamination correction failure

Relevant Electrical Parts		
AIDC Sensor Board (PWB-G)	Master Board (PWB-A)	



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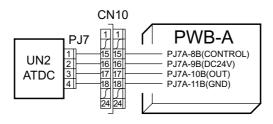
#### C0F24

Step	Check	Result	Action
1	PJ7A, CN10, and CN41 are plugged securely into Master Board.	NO	Plug them in securely.
2	Photosensor/LED of the AIDC Sensor are con-	YES	Clean.
	taminated.	NO	Change AIDC Sensor Board. Change Master Board.

#### (20) C0F32: ATDC Sensor malfunction

C0F33: Abnormally low T/C as detected by ATDC Sensor

Relevant Electrical Parts		
ATDC Sensor (UN2)	Master Board (PWB-A)	



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#### C0F32, C0F33

Step	Check	Result	Action
1	PJ7A on Master Board, CN10, and PJ7 on the sensor are properly connected.	NO	Plug them in securely.
	ATDC Sensor operation: the voltage across		Change Master Board.
	PJ7A-10B on Master Board and GND changes in the range between DC0.5V and DC4.5V during a copy cycle.	NO	Change sensor.

# (21) C10XX to C18XX

• These malfunctions are concerned with faulty symptoms relating to software, hardware, and communications.

Code		Action
C10XX	1	Reset the malfunction and turn OFF and ON the Power Switch.
C11XX	2.	
C12XX		connection.
	3.	If they are okay, change Image Processing Board, Memory Board, or Hard Disk Drive.
04001/	_	2.0 2
C12CX	1.	Run "Hard Disk Format" selected in the following sequence: Tech. Rep. Mode → Function → Image Memory.
	2.	If the same malfunction persists, change Hard Disk Drive.
	3.	If the malfunction is detected a third time, change Memory Board.
C1300	1.	Reset the malfunction and turn OFF and ON the Power Switch.
	2.	If the same malfunction persists, check connectors of Polygon Motor and Master Board.
	3.	If connections are okay, change PH Unit, Master Board, or Power Supply Board.
C1326		Reset the malfunction and turn OFF and ON the Power Switch.  If the same malfunction persists, change Memory Board or Master Board.
C1330	1.	Reset the malfunction and turn OFF and ON the Power Switch.
C1334	2.	If the same malfunction persists, run "Mem. → Prn" selected from "I.R. →
	3.	Mem. → Prn" selected in the following sequence: Tech. Rep. Mode → Function → Image Memory.  If the malfunction is detected a third time, change Master Board or Image Processing Board.
C133B	1.	Reset the malfunction and turn OFF and ON the Power Switch.
	2.	Check the option I/F cable for proper connection.
	3.	If the connection is okay, change the CPU Board of the option, or Master Board.
C13F1	1.	Reset the malfunction.
	2.	If the same malfunction persists, check the Image Processing Board connec-
	3.	tor for proper connection.  If the connection is okay, change the PH Unit, Image Processing Board, or
		Master Board.
C13F4~	1.	Reset the malfunction.
C13F8	2.	If the same malfunction persists, change the PH Unit.
C13FAB	3.	If the same malfunction is detected again, change the PH Unit.
C13FC	4.	If the malfunction is detected a third time, change Image Processing Board.
C13F9	1.	Reset the malfunction.
	2.	If the same malfunction persists, change the Master Board.

Code	Action
C1401 C1402 C1410 C1426 C1428 C1429 C142A C1430	Reset the malfunction.     If the same malfunction persists, change the Image Processing Board.
C143E	See the option service manual.
C1440	<ol> <li>Reset the malfunction.</li> <li>Check that the Original Glass is properly installed.</li> <li>Check the optical system.</li> <li>If the optical system has been checked okay, change Memory Board.</li> </ol>
C1441	<ol> <li>Reset the malfunction.</li> <li>Check that the Original Glass is properly installed.</li> <li>Check for extraneous light and check to see if the CCD Assy and mirrors are installed at the correct positions.</li> <li>If the same malfunction is detected again, change Image Processing Board.</li> </ol>
C1450	<ol> <li>Reset the malfunction.</li> <li>If the same malfunction persists, check the cables, timing belt, and other drive transmission mechanism from the Scanner Motor to the Scanner.</li> <li>If step 2 has been checked okay, change Image Processing Board.</li> </ol>
C1461 C1470 C1471 C1472	Reset the malfunction.     If the same malfunction persists, change Image Processing Board.
C143E	See the option service manual.
C1499	<ol> <li>Reset the malfunction.</li> <li>If the same malfunction persists, check CN152 of IR Cooling Fan Motor and PJ4IC of SCP Board for proper connection.</li> <li>If the connections are okay, change motor or SCP Board.</li> </ol>
C18XX	<ol> <li>Reset the malfunction.</li> <li>If the same malfunction persists, change Image Processing Board.</li> </ol>

# (22) Copier does not turn ON.

Relevant Electrical Parts						
Power Switch (S1) DC Power Supply Main (PU1)						
Front Door Interlock Switch (S21) DC Power Supply Sub (PU2)						
Upper Left Door Interlock Switch (S22) Power Supply Board (PWB-C)						
Main Relay (RY1)	Master Board (PWB-A)					

# • Main Relay does not turn ON.

Step	Check	Result	Action
1	Power supply voltage check: there is a rated AC voltage supply across CN1PU1-1 and 3 of DC Power Supply Main and across PJ1PU2-1 and 3 of DC Power Supply Sub when the power cord is plugged in the power outlet.	NO	Check wall power outlet voltage. Check power cord for continuity. Check harness between DC Power Supply Main and Sub for continuity.
2	DC Power Supply Sub operation: the voltage across PJ2PU2-1 and 2 of DC Power Supply Sub is DC5V when the power cord is plugged in the power outlet.	NO	Change DC Power Supply Sub.
3	DC Power Supply Main operation: the voltage across PJ12PU1-1 and 5 of DC Power Supply Main is DC5V and the voltage across PJ12PU1-2 and 5 of DC Power Supply Main is DC5V when the Power Switch is turned ON.	NO	Check harness.
4	DC Power Supply Main operation: the voltage	NO	Check harness.
	across PJ12PU1-2 and 5 of DC Power Supply Main is DC0.5V to 1.0V when the Power Switch is turned ON.	YES	Change DC Power Supply Main.
5	Power Switch operation: the voltage across PJ15A-3 on Master Board and GND is DC5V (switch OFF) and DC0V (switch ON).	NO	Check and change, as necessary, Power Switch.
6	Front Door Interlock Switch operation: the voltage across PJ6C-1 on Power Supply Board and GND is DC0V (Power Switch OFF) and DC24V (Power Switch ON).	NO	Check harness. Change Power Supply Board.
7	Upper Left Door Interlock Switch operation: the voltage across PJ6A-2 on Master Board and GND is DC5V when the Upper Left Door is open.	NO	Check harness. Change Master Board.
8	Front Door Interlock Switch and Upper Left Door Interlock Switch operation: the voltage across PJ6C-2 on Power Supply Board and GND is DC24V when both doors are closed.	NO	Readjust the position of, check, or change Front Door Interlock Switch. Check and change, as necessary, Upper Left Door Interlock Switch.

Step	Check	Result	Action
	Power Supply Board operation: the voltage across PJ5C-3 on Power Supply Board and		Change Power Supply Board.
	GND is AC10V when Power Switch is turned ON.	YES	Check Main Relay.

### 5. IMAGE FAILURE

# 5-1. Image Failure Troubleshooting

- In this chapter, troubleshooting is divided into "initial checks" and "troubleshooting procedures classified by image failures."
- If any image failure has occurred, first make the initial checks, then proceed to the corresponding image failure troubleshooting procedure.

#### 5-2. Initial Checks

• Determine if the failure is attributable to a basic cause or causes.

Section	Step	Check	Result	Action
Installation site	1	See "PRECAUTIONS FOR INSTALLATION" in GENERAL.	NO	Change the installation site.
	2	Recommended paper is used.	NO	Instruct user.
Paper	3	Paper is damp.	YES	Change paper. Instruct user in paper storage.
	4	Original not flat	YES	Correct.
	5	Faint original	YES	Instruct user.
Original	6	Highly transparent original (OHP transparencies, etc.)	YES	Instruct user.
	7	Dirty or scratched Original Glass	YES	Clean or change.
PM parts	8	PM parts relating to image for- mation have reached the end of cleaning/replacement cycles.	YES	Clean or change. (See Maintenance Schedule.)

Determine if the failure is attributable to an input system (IR) or output system (engine) fault.

Check	Result	Cause
Copy made at a reduced ratio.	<b>A</b>	Input system
1177T03YA	- A	Output system

#### 5-3. Troubleshooting Procedures Classified by Image Failure

- Image Failure Samples
  - 1. Blank copy



2. Black copy



3. Low image density



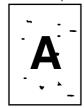
4. Foggy background



5. Black streaks or bands



6. Black spots



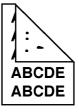
7. Blank streaks or bands



8. Void areas



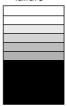
9. Smear on back



10. Uneven image density



11. Gradation reproduction failure



12. Rough image



13. Periodically uneven image



14. Traces of PC Drum Paper 15. Void areas along Separator Fingers



leading edge



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# (1) Blank copy

Section	Step	Check	Result	Action
	1	Developing Unit is installed in position.	NO	Install correctly.
	2	There is drive to the Developing Unit.	NO	Correct or change drive coupling.
	3	Image Transfer Corona wire is installed properly.	NO	Install properly.
Engine	4	Wiring between HV and Image Transfer Corona is connected.	YES	Change HV.
			NO	Connect.
	5	Dust-proof shutter is in correct position.	NO	Correct.
	6	Wiring between PH Unit and Image Processing Board is connected.	YES	Change PH Unit. Change Image Processing Board.
IR	1	Scanner shading position is correct.	NO	Correct IR shading position. (See ADJUSTMENT.)

# (2) Black copy

Section	Step	Check	Result	Action
	1	PC Drum Charge Corona is installed correctly.	NO	Install correctly.
	2	Wiring between HV and PC Drum Charge Corona is connected.	NO	Connect.
Engine	3	PC Drum is properly grounded.	NO	Clean or change PC Drum ground plate.
	4	Developing bias contact is dirty or deformed.	YES	Clean or change developing bias contact.
	5	Wiring between HV and devel-	YES	Change HV.
		oping bias is connected.	NO	Connect.
	6	Wiring between PH Unit and Master Board is connected.	YES	Change PH Unit. Change Master Board.
	1	Exposure Lamp is ON.	NO	Change Exposure Lamp.
	2	CCD Assy is correctly installed.	NO	Correct installed position. (See DISASSEMBLY.)
IR	3	Wiring between CCD Assy and Image Processing Board is connected.	YES	Change CCD Assy. Change Image Processing Board.
			NO	Connect.

# (3) Low image density

Section	Step	Check	Result	Action
	1	Image Transfer Corona is dirty.	YES	Clean or change.
	2	Wiring between HV and Image Transfer Corona is connected.	NO	Connect.
Engine	3	Developing bias contact is dirty or deformed.	YES	Clean or change.
Liigilic	4	PH lens is dirty.	YES	Clean.
	5	Wiring between HV and developing bias is connected.	NO	Connect.
	6	ATDC Sensor gain value is correct.	NO	Re-input.
IR	1	Shading position is correct.	NO	Correct IR shading position. (See ADJUSTMENT.)

# (4) Foggy background

Section	Step	Check	Result	Action
_	1	Extraneous light entered copier.	YES	Protect copier from extrane- ous light.
	1	Cleaning Blade is dirty with foreign matter and paper dust.	YES	Clean or change.
	2	PC Drum is dirty with foreign matter.	YES	Clean or change.
Engine	3	Sleeve/Magnet Roller is dirty.	YES	Clean.
	4	Developing bias contact is dirty or deformed.	YES	Clean or change.
	5	Main Erase Lamp is dirty.	YES	Clean.
IR	1	Mirrors and lens are dirty.	YES	Clean.

# (5) High image density

Section	Step	Check	Result	Action
	1	Image Transfer Corona is dirty.	YES	Clean or change.
	2	Wiring between HV and Image Transfer Corona is connected.	NO	Connect.
Engine	3	Developing bias contact is dirty or deformed.	YES	Clean or change.
	4	Wiring between HV and developing bias is connected.	NO	Connect.
	5	ATDC Sensor gain value is correct.	NO	Re-input.
IR	1	Shading position is correct.	NO	Correct IR shading position. (See ADJUSTMENT.)

# (6) Black streaks or bands

Section	Step	Check	Result	Action
	1	PC Drum is dirty.	YES	Clean or change.
	2	Cleaning Blade has correct lateral movement.	NO	Correct lateral movement mechanism.
Engine	3	Cleaning Blade is curled upward or deteriorated.	YES	Change.
	4	Comb Electrode and grid mesh are dirty.	YES	Clean or change.
	5	Upper Fusing Roller is dirty.	YES	Clean.
	6	PH Unit window is dirty.	YES	Clean.
	1	Mirrors and lens are dirty.	YES	Clean.
IR	2	Original Glass is dirty or scratchy.	YES	Clean.
	3	Exposure Lamp is dirty.	YES	Clean.

#### (7) Black spots

` '				
Section	Step	Check	Result	Action
	1	PC Drum is dirty.	YES	Clean or change.
	2	PC Drum Paper Separator Fingers are dirty.	YES	Clean or change.
Engine	3	Toner spilled over areas inside copier.	YES	Clean.
	4	Upper Fusing Roller is dirty.	YES	Clean or change.
	5	Toner is caked in the Developing Unit.	YES	Changer developer.
	6	Main Erase Lamp is dirty.	YES	Clean.
IR	1	Mirrors and lens are dirty.	YES	Clean.
	2	Original Glass is dirty or scratchy.	YES	Clean or change.

# (8) Blank streaks or bands

Section	Step	Check	Result	Action
	1	PC Drum is scratchy and dirty.	YES	Clean or change.
	2	PC Drum Paper Separator Fingers are dirty or deformed.	YES	Clean of change.
	3	PC Drum is properly grounded.	NO	Clean or change PC Drum ground plate.
	4	Image Transfer Corona wire is dirty.	YES	Clean or change.
Engine	5	Comb Electrode and grid mesh are dirty.	YES	Clean or change.
	6	Upper Fusing Roller is scratchy or dirty.	YES	Clean or change.
	7	Fusing Paper Separator Fingers are scratchy or dirty.	YES	Change.
	8	DB is plugged with caked toner and foreign matter.	YES	Remove foreign matter. Change developer.
	9	PH Unit window is dirty.	YES	Clean.
IR	1	Mirror is dirty.	YES	Clean.
	2	Shading sheet is dirty.	YES	Clean.
	3	Scanner shading position is correct.	YES	Correct IR shading position. (See ADJUSTMENT.)

# (9) Void areas

Section	Step	Check	Result	Action
Engine	1	Image Transfer Corona is installed properly.	NO	Install correctly.
	2	Image Transfer Corona wire is installed correctly.	NO	Install correctly.
	3	Upper Fusing Roller is scratchy or dirty.	YES	Change.
	4	Toner is even on Sleeve/Magnet Roller.	NO	Adjust DB. (See ADJUST-MENT.) Correct developer conveying mechanism.
	5	DB is plugged with caked toner and foreign matter.	YES	Remove foreign matter. Change developer.

# (10) Smear on back

Section	Step	Check	Result	Action
	1	Suction Belts are dirty.	YES	Clean.
	2	Image Transfer Corona is dirty.	YES	Clean.
	3	Image Transfer Guide Plate is dirty.	NO	Clean.
Engine	4	Pre-Fusing Guide Plate is dirty.	YES	Clean.
	5	Fusing Rollers are dirty.	YES	Clean or change.
	6	Toner spilled over area inside copier.	YES	Clean.

# (11) Uneven image density

Section	Step	Check	Result	Action
	1	PC Drum is properly grounded.	NO	Clean or change PC Drum ground plate.
	2	Comb Electrode and grid mesh are dirty or deteriorated.	YES	Clean or change.
Engine	3	Image Transfer Corona is dirty or deteriorated.	YES	Change.
	4	Toner is even on Sleeve/Magnet Roller.	NO	Adjust DB. (See ADJUST- MENT.) Correct developer conveying mechanism.
IR	1	Mirrors and lens are dirty.	YES	Clean.
	2	Exposure Lamp is dirty or deteriorated.	YES	Clean or change.

### (12) Gradation reproduction failure

Section	Step	Check	Result	Action
Engine	1	Wiring between PH Unit and Image Processing Board is connected.	YES	Change PH Unit. Change Image Processing Board.
	1	Shading sheet is dirty.	YES	Clean.
IR	2	Wiring between CCD Assy and Image Processing Board is connected.	YES	Change CCD Assy. Change Image Processing Board.
			NO	Connect.

#### (13) Rough image

Section	Step	Check	Result	Action
	1	Foreign matter and caked toner inside Developing Unit and DB.	YES	Remove foreign matter and caked toner. Change developer.
Engine	2	Image Transfer Corona wire is dirty or deteriorated.	YES	Clean or change.
	3	Wiring between HV and Image	YES	Change HV.
		Transfer Corona is connected.	NO	Connect.
IR	1	Wiring between CCD Assy and Image Processing Board is connected.	YES	Change CCD Assy. Change Image Processing Board.
			NO	Connect.

#### (14) Traces of PC Drum Paper Separator Fingers

Section	Step	Check	Result	Action
Engine	1	Traces come from PC Drum Paper Separator Fingers.		Adjust Paper Separator Corona output: Change the value to one 3 to 5 steps greater than the current set- ting. (See the adjustment pro- cedure given below.)

#### (15) Void areas along leading edge

Section	Step	Check	Result	Action
Engine	1	Image density along the leading edge is low.		Adjust Paper Separator Corona output: Change the value to one 3 to 5 steps greater than the current set- ting. (See the adjustment pro- cedure given below.)

#### <Paper Separator Corona Output Adjustment Procedure>

- 1. Press the Utility key.
- 2. Touch Meter Count.
- 3. Press the following keys in this order: Stop  $\rightarrow$  0  $\rightarrow$  0  $\rightarrow$  Stop  $\rightarrow$  0  $\rightarrow$  1.
- 4. Select Tech. Rep. Mode.
- 5. Press the following keys in this order: Stop → Start.
- 6. Select "Printer" of the Adjust mode.
- 7. Select "Separator Charge."
- 8. Select "1-side" or "2-side."
- 9. Press the Clear key and enter a value from the 10-Key Pad.
- 10. Use the Access key to change the + or sign.
- 11. After the setting has been made, go back to the Basic screen.

# 6. RESETTING THE MAINTENANCE CODE DISPLAY

#### 6-1. Details of Maintenance Codes

Code	Description
M2	The count of "Waste Toner" of the Consumables counter reaches a predetermined value before the setting value.
M3	The count of "Web" of the Consumables counter reaches the setting value.

# 6-2. Resetting the Maintenance Code Display

#### (1) Entering the Tech. Rep. Mode

<Procedure>

- 1. Press the Utility key.
- 2. Touch Meter Count.
- 3. Press the following keys in this order: Stop  $\rightarrow 0 \rightarrow 0 \rightarrow \text{Stop} \rightarrow 0 \rightarrow 1$ .
- 4. Select Tech. Rep. Mode.

#### (2) Resetting the Maintenance Code Display

- · M2: Waste Toner
- <Resetting procedure>
- 1. Enter the Tech. Rep. mode.
- 2. Select "Counter."
- 3. Select "Consumables."
- 4. Select the count of Waste Toner.
- 5. Press the Clear key.
- M3: Web
- <Resetting procedure>
- 1. Enter the Tech. Rep. mode.
- 2. Select "Counter."
- 3. Select "Consumables."
- 4. Select the count of Web.
- 5. Press the Clear key.



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